

EXHIBIT 207
(Rev. 30, 12-15-07)

**MODEL LETTER TO COMPLAINANT FOLLOWING INVESTIGATION OF
ALLEGED VIOLATION OF 42 CFR 489.24 AND/OR THE RELATED
REQUIREMENTS OF 42 CFR 489.20 COMPLAINTS SUBSTANTIATED**

(Date)

Complainant Name
Address
City, State, ZIP Code

Dear (**Complainant Name**):

We have received the report from the investigation that we authorized in response to your allegation that (name and location of hospital) violated the emergency care obligations of 42 CFR 489.24, Responsibilities of Medicare Participating Hospitals in Emergency Cases and/or the related provisions at 42 CFR 489.20. *We confirmed* a violation of (**select as appropriate**: 42 CFR 489.20, 42 CFR 489.24).

Enclosed is a copy of the letter we sent to the hospital. If the hospital violated 42 CFR 489.24, we are notifying the Office of Inspector General, *which* has responsibility for the enforcement of the civil monetary penalties *authorized* by §1867 of the Social Security Act (the Act). In addition, we *may notify* the Office for Civil Rights, *which* may take action under the Hill-Burton Subpart G Community Service regulations. Based on your individual situation, you may wish to consider the civil enforcement provisions of §1867 of the Act on an independent basis.

It is our goal to help health care facilities provide the best possible care to patients. Thank you for bringing this matter to our attention.

Sincerely yours,

Associate Regional Administrator
(or its equivalent)

Enclosure