

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 2383	Date: November 8, 2019
	Change Request 10769

SUBJECT: User Change Request: Fiscal Intermediary Shared System (FISS) - Hook Option for National Provider Identifier (NPI) Does Not Select Claims

I. SUMMARY OF CHANGES: Medicare Administrative Contractors use the Hook Selection screen in FISS to create user-controlled reason codes to suspend claims that meet specific criteria. The functionality is similar to medical policy except the hook reason codes assign at the beginning of the claim path, prior to other FISS processing. Medical policy reason codes assign after all other FISS reason codes have been evaluated. This CR will modify the FISS Hook Selection screen to allow claims to be selected based on the presence of a specific practitioner NPI(s) in the claim record.

EFFECTIVE DATE: April 1, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: April 6, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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I. GENERAL INFORMATION

A. Background: FISS allows users to create site-specific reason codes to suspend claims meeting specific criteria. The user defined reason codes are referred to as 'hooks' and they are applied at the beginning of the claims processing path. Currently, the Hook Selection screen, MAP1A74, displays fields for the selection by NPI but FISS never activated the fields. Hook reason codes created with NPI in the criteria do not assign correctly. This change request will modify FISS to allow the hook reason codes to include the value in the NPI on MAP1A74 as part of the selection criteria.

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility									
		A/B MAC			D M E M A C	Shared- System Maintainers				Other	
		A	B	H H H		F I S S	M C S	V M S	C W F		
10769.1	FISS shall modify the creation of reason codes from the Hook Selection screen to allow the user to specify the selection of claims with specific NPIs. If a NPI is used as hook criteria, assign the hook reason code if the value matches any claim level or line level physician information submitted on the claim. The List and Not functions shall also be allowed when the NPI is used for selection.					X					

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E	C E D I
		A	B	H H H	M A C	
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Stacey Ndelle, 410-786-8208 or Stacey.Shagena@cms.hhs.gov , Rita Hazlip, Rita.Hazlip@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0