
CMS Manual System
Pub. 100-16 Medicare Managed Care

**Department of Health &
Human Services (DHHS)
Centers for Medicare &
Medicaid Services (CMS)**

Transmittal 104

Date: March 23, 2012

NOTE: Transmittal 104, dated March 23, 2012, is being rescinded and replaced by Transmittal 105, Date April 20, 2012, to add new language to section 50.6 of the manual. All other information remains the same.

SUBJECT: Chapter 13, Medicare Managed Care Beneficiary Grievances, Organization Determinations, and Appeals Applicable to Medicare Advantage Plans, Cost Plans, and Health Care Prepayment Plans (HCPPs), (collectively referred to as Medicare Health Plans)