

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 317	Date: February 5, 2008
	Change Request 5786

Subject: Production Region Split and New Contractor Number for Riverbend New Jersey Part A Workload

I. SUMMARY OF CHANGES: The purpose of this change request is to notify all interested parties that the Centers for Medicare and Medicaid Services (CMS) needs to 1) assign a new contractor workload number for the Riverbend New Jersey Part A workload and initiate that change, and 2) split the current single production region Riverbend Part A workload into two separate production regions for the Tennessee and New Jersey workloads, respectively.

New / Revised Material

Effective Date: The effective date is to be determined based upon the outcome of the current and any future protests to the J12 MAC award. CMS will notify all parties once the effective date is determined.

Implementation Date: March 3, 2008

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	Chapter / Section / Subsection / Title
N/A	

III. FUNDING:

SECTION A: For Fiscal Intermediaries and Carriers:

No additional funding will be provided by CMS; Contractor activities are to be carried out within their operating budgets.

SECTION B: For Medicare Administrative Contractors (MACs):

Not Applicable.

IV. ATTACHMENTS:

One-Time Notification

**Unless otherwise specified, the effective date is the date of service.*

Attachment – One-Time Notification

Pub. 100-20	Transmittal: 317	Date: February 5, 2008	Change Request: 5786
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SUBJECT: Production Region Split and New Contractor Workload Number for Riverbend New Jersey Part A Workload

Effective Date: The effective date is to be determined based upon the outcome of the current and any future protests to the J12 MAC award. CMS will notify all parties once the effective date is determined.

Implementation Date: March 3, 2008

I. GENERAL INFORMATION

A. Background:

The purpose of this change request is to notify all interested parties that the Centers for Medicare & Medicaid Services (CMS) needs to assign a new contractor workload number for the Riverbend New Jersey Part A workload. Riverbend currently processes the Tennessee and New Jersey Part A workloads in a single CICS region. This workload will be transitioning in the future two different Medicare Administrative Contractor (MAC) jurisdictions. To facilitate the MAC transition, CMS has decided to split this workload into separate CICS regions at the Enterprise Data Center (EDC) and to assign a separate contractor workload number to the Riverbend New Jersey Part A workload.

The contractor's address is: BlueCross BlueShield of Tennessee
Riverbend Government Benefits Administrator
801 Pine Street
Chattanooga, TN 37402

Currently, all of the Riverbend Part A workload is identified by contractor workload number 00390. The New Jersey Part A workload shall now be identified separately by contractor workload number 12401 which is the A-B MAC Jurisdiction 12 contractor workload number. The Tennessee workload will remain under contractor workload number 00390. The CICS region split is currently scheduled to occur simultaneously with the transfer of the workload to Jurisdiction 12, at which time live production with the new contractor workload number will begin. The Medicare contractor will need to begin testing with the new contractor workload number 8 weeks prior to the effective date of this CR. (The CMS will notify all parties of the effective date as soon as it is determined.)

The following applications or entities will need to accommodate the new contractor workload number for both testing and production: BESS, CAFM, CERT, CMIS, the CMS HDC, COBA, CROWD, CSAMS, CWF, DCS, ECRS, FISS, HCIS, IRIS, NGD, the NPI crosswalk, OSCAR, PECOS, PIMR, PORS, PS&R, the PSC, PSOR, PULSE, REMAS, REMIS, STAR and SuperOp..

Please note that CR 5842 addresses the workload number changes necessary to accommodate the MAC Jurisdiction 12 transition. This CR refers to those workload number changes for the purpose of identifying the New Jersey Part A workload following the MAC transition.

In the event the CICS production region split needs to be delayed, the CMS will provide as much notice as possible to the above system owners, but no less than five business days prior to the

planned transition date. The above listed systems will need to be able to accommodate such a delay in the start of production.

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

Use "Shall" to denote a mandatory requirement

Number	Requirement	Responsibility (place an "X" in each applicable column)										
		A / B M A C	D M B M A C	F I I E R	C A R R I E R	D M R R C	R H I	Shared-System Maintainers				OTHER
								F I S S	M C S	V M S	C W F	
5786.1	The EDC shall create the necessary CICS regions for both testing and production to accommodate the separate processing of the Riverbend Tennessee Part A workload and the Riverbend New Jersey Part A workload.											EDC, RIVERBEND
5786.2	Riverbend, CWF, FISS and the Medicare applications or entities listed in requirements 5786.4 through 5786.37 shall perform the modifications needed to accommodate the new contractor workload number 12401 Riverbend New Jersey Part A workload..							X			X	(See 5786.4 through 5786.37 below), RIVERBEND
5786.2.1	For providers whose claims are processed by Riverbend but who are located outside of New Jersey or Tennessee, Riverbend will need to determine whether to move them to the New Jersey production region or keep them in the Tennessee production region. This decision should be based upon historical precedent, the location of associated entities and the most efficient means of handling ongoing operational concerns. The contractor should consult with its assigned CMS CMM transition representatives regarding this issue.							X			X	(See 5786.4 through 5786.31 below), RIVERBEND
5786.2.2	A minimum of 90 days prior to the effective date, Riverbend will supply FISS, CWF, and the STAR maintainer with an Excel spreadsheet listing all providers currently located under contractor workload number 00390 and the contractor workload number (00390 or 12401) in which they will be located following the production region split. The Excel spreadsheet shall be created in accordance with BR 5786.2.3.							X			X	RIVERBEND

Number	Requirement	Responsibility (place an "X" in each applicable column)											
		A / B M A C	D M E M A C	F I	C A R R I E R	D M E R C	R H I	Shared-System Maintainers				OTHER	
								F I S S	M C S	V M S	C W F		
5786.2.3	The Excel spreadsheet will be in the following format: Enrollment ID, Enrollment State, From Contractor workload number, To Contractor workload number.												RIVERBEND
5786.2.4	Where practical, CWF, FISS and the Medicare applications or entities listed in requirements 5786.4 through 5786.37 shall be able to implement the new contractor workload number 8 weeks prior to the effective date for the purpose of testing with the Medicare contractor.							X				X	(See 5786.4 through 5786.37 below), RIVERBEND
5786.2.5	CWF, FISS and the Medicare applications or entities listed in requirements 5786.4 through 5786.37 shall be able to implement the new contractor workload number by the effective date for the purpose of ongoing production. In the event the transition needs to be delayed prior to the scheduled effective date, these applications will need to be able to accommodate the delay within five business days of receiving notification from CMS.							X				X	(See 5786.4 through 5786.37 below), RIVERBEND
5786.3	CWF and FISS shall make required systems changes to maintain the existing Fiscal Intermediary contractor workload number 00390 following cut-over to the new New Jersey MAC contractor workload number 12401 to facilitate processing of fee-for-service claims filed within established claims filing time limits.							X				X	RIVERBEND
5786.3.1	CWF and FISS shall make required changes, to place providers into either the Tennessee CICS region or the New Jersey CICS region based upon the spreadsheet referred to in BR 5786.2.2.							X				X	RIVERBEND
5786.4	CAFM shall be modified to reflect the new contractor workload number.												CAFM
5786.5	Riverbend shall modify any electronic claims billing or other software it currently supplies to the providers/submitters to reflect the new contractor workload number.												RIVERBEND
5786.6	CERT shall be modified to reflect the new												CERT

Number	Requirement	Responsibility (place an "X" in each applicable column)											
		A	D	F	C	D	R	Shared-System Maintainers				OTHER	
		/	M	I	A	M	H	F	M	V	C		
B	E		R	E	I	I	C	M	W				
	*	M	M		R	R	S	S	S	F			
		A	A		E	C							
	contractor workload number.												
5786.6.1	Riverbend will furnish the CERT Review Contractor with an electronic list of the provider numbers to be transitioned to the new contractor workload numbers.												RIVERBEND, CERT
5786.7	CMIS shall be modified to reflect the new contractor workload number.												CMIS
5786.8	CROWD shall be modified to reflect the new contractor workload number.												CROWD
5786.9	CSAMS shall be modified to reflect the new contractor workload number.												CSAMS
5786.10	DCS shall be modified to reflect the new contractor workload number.												DCS
5786.11	ECRS shall be modified to reflect the new contractor workload number.												ECRS
5786.12	IRIS shall be modified to reflect the new contractor workload number.												IRIS
5786.13	The NPI Crosswalk shall be modified to accept files with the new contractor workload number.												NPI Crosswalk Contractor
5786.13.1	Riverbend will contact the CMS data center (Donald.dimitriou@cms.hhs.gov) to set up file transfer protocols in accordance with the CMS Enterprise file Transfer (EFT) Infrastructure standard so that crosswalk files can be received by the new contractor workload number. When this file transfer process is in place, Riverbend will send in a complete master provider file containing the new contractor workload number to the NPI crosswalk. The NPI crosswalk will send back a file with the NPI to legacy crosswalk. Then daily and files will be sent and returned. The contractor using the new number shall also set up file transfers to correctly send files as described in JSM 06545. (Refer to CR 5040, 5041.)												RIVERBEND, CMS Data Center
5786.14	Deleted												
5786.15	NGD shall be modified to reflect the new contractor workload number.												NGD
5786.16	PIMR shall be modified to reflect the new contractor workload number.												PIMR
5786.17	PSOR shall be modified to reflect the new contractor workload number.												PSOR

Number	Requirement	Responsibility (place an "X" in each applicable column)										
		A / B M A C	D M E M A C	F I	C A R R I E R	D M E R C	R H I	Shared-System Maintainers				OTHER
								F I S S	M C S	V M S	C W F	
5786.18	PORS shall be modified to reflect the new contractor workload number.											PORS
5786.19	Where necessary, the PS&R systems shall be modified to reflect the new contractor workload number.											PS&R, EDC, RIVERBEND
5786.20	PULSE shall be modified to reflect the new contractor workload number.											PULSE
5786.21	REMAS shall be modified to reflect the new contractor workload number.											REMAS
5786.22	REMIS shall be modified to reflect the new contractor workload number.											REMIS
5786.23	VIPS shall modify SuperOp with the new contractor workload number as appropriate.											VIPS
5786.24	COBA shall be modified to reflect the new contractor workload number.											COBA COBC
5786.25	The PSCs shall make the necessary modifications to reflect the new contractor workload number.											PSC
5786.26	LOLA shall be modified to reflect the new contractor workload number.											LOLA
5786.27	STAR shall be modified to reflect the new contractor workload number.											STAR
5786.28	HCIS shall be modified to reflect the new contractor workload number.											HCIS
5786.29	BESS shall be modified to reflect the new contractor workload number.											BESS
5786.30	OSCAR shall be modified to reflect the new contractor workload number.											OSCAR
5786.31	PECOS shall create a new nightly extract file for contractor workload number 12401. The EDC processing this workload will need to make arrangements to pick up this file.											PECOS, EDC
5786.32	A minimum of 90 days prior to the effective date, Riverbend will supply the PECOS team (Susan Franks@cms.hhs.gov) with an Excel spreadsheet listing all providers currently located under contractor workload number 00390 and the contractor workload number (00390 or 12401) in which they will be located following the production region split. The Excel spreadsheet shall be created in accordance with BR 5786.2.3											RIVERBEND
5786.32.1	Any user at Riverbend who wants access to											RIVERBEND

Number	Requirement	Responsibility (place an "X" in each applicable column)											
		A / B M A C	D M E M A C	F I	C A R R I E R	D M E R C	R H I	Shared-System Maintainers				OTHER	
								F I S S	M C S	V M S	C W F		
	*												
	12401 must submit paper work per the instructions in the on line Help (FAQ) section of PECOS at least 8 weeks prior to the implementation date. (The users must do this in order to have access to the enrollments under 12401.)												
5786.33	PECOS shall be modified to reflect the change in the contractor workload number. The PECOS team will make all internal code changes to PECOS associated with the Medicare Contractor interface as well as the Web interface in order to accommodate the new contractor workload number of 12401. The PECOS team will use the spreadsheet supplied by Riverbend (see 5786.32) to assign providers to either the New Jersey or the Tennessee contractor workload numbers. If PECOS determines that it is unable to make the necessary changes by the effective date, it will advise CMM so that CMM can instruct FISS to implement a workaround (see 5786.34).												PECOS
5786.34	CMM will advise FISS in the event PECOS is unable to modify its records by the effective date so that FISS can implement a work-around effective with the effective date to ensure that any claims for providers belonging to the 12401 contractor workload number but still listed under the existing contractor workload number 00390 in PECOS continue to be paid.							X					CMM
5786.35	Riverbend will manually adjust the CMS Debt Collection System (DCS) to reflect those providers whose contractor workload number has been changed. If this change is not made, any updates (collection or recall) would be sent to the original contractor workload number.												RIVERBEND
5786.36	The CMS HDC shall modify its records to reflect the new contractor workload number.							X					
5786.37	The FISS Maintainer shall work with the EDC to ensure history files are updated with the new contractor workload number							X					

Post-Implementation Contact(s): Creighton Gales at (214) 767-6450 or Scott Levine at (215) 616-2337

VI. FUNDING:

A. Section A: For *Fiscal Intermediaries (FIs), Carriers, and Regional Home Health Carriers (RHHs)*:

No additional funding will be provided by CMS; contractor activities are to be carried out within their operating budgets.

B. For *Medicare Administrative Contractors (MAC)*, use the following statement: N/A