

**CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

**STATE SURVEY AGENCY CONTACTS**

ALABAMA DEPARTMENT OF PUBLIC HEALTH  
Division of Health Care Facilities  
CLIA Program  
P.O. Box 303017  
Montgomery, AL 36130-3017  
(334) 206-5120  
FAX: (334) 206-5303  
Contact: Faye Allen

Alaska CLIA Program  
Alaska State Public Health Laboratory  
5455 Dr. Martin Luther King Jr. Ave.  
Anchorage, Alaska 99507  
(907) 334-2112  
FAX: (907) 334-2161  
Contact: Katherine Ross

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**For laboratories in American Samoa, contact the Regional Office IX, San Francisco.**  
DHHS/CMS/DSC/CLIA  
90 7th Street, Suite 5-300 (5W)  
San Francisco, CA 94103-6707  
(415) 744-3696  
FAX # (443) 380-7370  
\*\*\*\*\*

ARIZONA DEPARTMENT OF HEALTH SERVICES  
Division of Public Health Services  
Office of Laboratory Licensing and Certification  
250 N. 17TH Avenue  
Phoenix, AZ 85007  
(602) 364-0720  
FAX: (602) 364-0759  
Contact: Denise Barbeau

HEALTH FACILITY SERVICES Slot H9  
Arkansas Department of Health and Human Services  
5800 West 10th Street, Suite 400  
Little Rock, AR 72204-9916  
(501) 661-2201  
FAX: (501) 280-4930  
Contact: Liz Davis

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

### **CALIFORNIA DEPARTMENT OF PUBLIC HEALTH**

Division of Laboratory Science  
Laboratory Field Services  
320 W 4TH ST STE 890  
LOS ANGELES CA 90013-2398  
(213) 620-6160  
FAX: (213) 620-6565  
Contact: Donna McCallum, Examiner III

### **COLORADO DEPARTMENT OF PUBLIC HEALTH & ENVIRONMENT**

Laboratory Services Division  
8100 Lowry Blvd.  
Denver, CO 80230-6928  
(303) 692-3681  
FAX: (303) 344-9965  
Contact: Jeff Groff  
Email: [Jeff.Groff@state.co.us](mailto:Jeff.Groff@state.co.us)

### **CONNECTICUT DEPARTMENT OF PUBLIC HEALTH**

P.O. Box 340308  
410 Capitol Avenue, MS#12 FLIS  
Hartford, CT 06134-0308  
(860) 509-7400  
FAX: (860) 509-7535  
Contact: Shelley Olm, MT (ASCP)  
Email: [shelley.olm@ct.gov](mailto:shelley.olm@ct.gov)

### **DELAWARE STATE PUBLIC HEALTH LABORATORY**

Timothy Smith  
30 Sunnyside Road  
Smyrna, DE 19977  
(302) 223-1392  
FAX: (302) 653-2877  
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**CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

**STATE SURVEY AGENCY CONTACTS**

DC DEPARTMENT OF HEALTH  
Health Regulations and Licensing Administration  
Health Facilities Division  
Laboratory Services  
899 North Capitol Street, NE 2nd floor  
Washington, DC 20002  
Office: (202) 727-1740  
Cell: (202) 494-4917  
Fax: (202) 442-9431  
Contact: Semret Tesfaye  
Email: [semret.tesfaye@dc.gov](mailto:semret.tesfaye@dc.gov)

STATE OF FLORIDA  
Agency for Health Care Administration  
Laboratory Licensing Unit  
2727 Mahan Drive, Mail Stop 32  
Tallahassee, FL 32308  
(850) 412-4500  
FAX: (850) 410-1511  
Email: [LABSTAFF@ahca.myflorida.com](mailto:LABSTAFF@ahca.myflorida.com)  
Contact: Anne S. Bowers  
For complaints, please call toll-free Complaint Hotline: (888) 419-3456

GEORGIA DEPARTMENT OF COMMUNITY HEALTH  
Healthcare Facility Regulation Division  
Diagnostic Services Unit  
2 Peachtree Street, N.W.  
Suite 31-447  
Atlanta, GA 30303-3142  
Contact: Christel Benn Griffith  
Email: [christel.benn-griffith@dch.ga.gov](mailto:christel.benn-griffith@dch.ga.gov)  
(404) 657-5700  
FAX: (404) 463-4398

\*\*\*\*\*

**Laboratories located in Guam should contact Regional Office IX, San Francisco.**  
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FAX # (443) 380-7370

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# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

### HAWAII DEPARTMENT OF HEALTH

CLIA Program

601 Kamokila Boulevard, Room 395

Kapolei, HI 96707

(808) 692-7420

FAX: (808) 692-7447

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### LABORATORY IMPROVEMENT SECTION

Idaho Bureau of Laboratories

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FAX: (208) 334-4067

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### ILLINOIS DEPARTMENT OF PUBLIC HEALTH

Division of Health Care Facilities & Programs

525 W. Jefferson Street Fourth Floor

Springfield, IL 62761

Phone: 217-782-6747

FAX: 217-782-0382

Contacts:

Laboratory Applications: Jennifer Waltrip

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Technical Support: Juan Garcia

Email: [juan.garcia@illinois.gov](mailto:juan.garcia@illinois.gov)

### INDIANA DEPARTMENT OF PUBLIC HEALTH

Division of Acute Care Services

2 North Meridian Street, Room 4A

Indianapolis, IN 46204

(317) 233-7502

FAX: (317) 233-7157

Contact: Lorraine Switzer

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# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

Iowa CLIA Laboratory Program  
State Hygienic Laboratory  
University of Iowa Research Park  
2490 Crosspark Road  
Coralville, IA 52241  
(319) 335-4500 or (800) 421-IOWA  
FAX: (319) 335-4174  
Contact: Kristine Rotzoll  
Email: [kristine-rotzoll@uiowa.edu](mailto:kristine-rotzoll@uiowa.edu)

KANSAS HEALTH & ENVIRONMENT  
CLIA Laboratory Certification  
6810 SE Dwight Street  
Topeka, KS 66620  
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Email: [Cindy.Skinner@ks.gov](mailto:Cindy.Skinner@ks.gov)  
(785) 296-8634  
FAX: (785) 296-1638

KENTUCKY CLIA PROGRAM  
Office of Inspector General  
275 East Main Street, 5E-A  
Frankfort, KY 40621  
(502) 564-7963 x3298  
FAX: (502) 564-6546  
Contact: Mary Turner  
Email: [Mary.turner@ky.gov](mailto:Mary.turner@ky.gov)

DEPARTMENT OF HEALTH & HOSPITALS  
Health Standards Section  
CLIA Program  
628 North 4th Street, 3rd Floor Bienville Building  
Baton Rouge, LA 70802  
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Phone: (225) 342-9324  
Fax: (225) 342-9349  
Email: [Alexa.Little@la.gov](mailto:Alexa.Little@la.gov)

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

### CLIA PROGRAM

Division of Licensing & Regulatory Services  
41 Anthony Avenue, Station #11  
Augusta, ME 04333-0011  
(207) 287-9339  
FAX: (207) 287-9304  
Contact: Dale Payne

### MARYLAND DEPARTMENT OF HEALTH & MENTAL HYGIENE

Office of Health Care Quality - Labs  
Bland Bryant Building  
Spring Grove Hospital Center  
55 Wade Avenue  
Catonsville, MD 21228  
(410) 402-8025  
FAX: (410) 402-8213  
Contact: Paul Celli  
Email: [paul.celli@maryland.gov](mailto:paul.celli@maryland.gov)

Clinical Laboratory Program  
Bureau of Health Care Safety and Quality  
Massachusetts Department of Public Health  
99 Chauncy Street, 11th floor  
Boston, MA 02111  
(617) 753-7307  
FAX: (617) 753-8240  
Contact: Pamela Waksmonski

### Michigan Department of Licensing and Regulatory Affairs (LARA)

BHCS – Laboratory Improvement Section  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
Phone: (517) 241-2648  
Fax: (517) 241-3354  
Email: [BCHS-CLIA@michigan.gov](mailto:BCHS-CLIA@michigan.gov)  
Website: [www.michigan.gov/clia](http://www.michigan.gov/clia)

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

Minnesota Department of Health  
CLIA Program  
3333 West Division Street, Suite 212  
St. Cloud, MN 56301-4557  
Phone: (651) 201-4120  
Contact: Kelly Siegel  
Email: [health.clia@state.mn.us](mailto:health.clia@state.mn.us)

Mississippi State Dept of Health  
Licensure and Certification/CLIA  
P.O. Box 1700  
Jackson, MS 39215  
(601) 364-1115  
FAX: (601) 364-5053  
Contact: Nancy M. Cheatham, BSMT(ASCP)  
Email: [Nancy.cheatham@msdh.ms.gov](mailto:Nancy.cheatham@msdh.ms.gov)

### **MISSOURI CLIA LABORATORY PROGRAM**

Dept. of Health & Senior Services  
Bureau of Outpatient Healthcare  
920 Wildwood  
PO Box 570  
Jefferson City, MO 65102  
(573) 751-6318  
FAX: (573) 526-3621  
Contact: Kimberly Potter  
Email: [kimberly.potter@health.mo.gov](mailto:kimberly.potter@health.mo.gov)

### **MONTANA CLIA PROGRAM**

Division of Quality Assurance  
Department of Public Health & Human Services  
2401 Colonial Drive, 2nd Floor  
PO Box 202953  
Helena, MT 59620-2953  
(406) 444-2099  
FAX: (406) 444-3456  
Contact: Joyce Shepard  
Email: [MTSSAD@mt.gov](mailto:MTSSAD@mt.gov)

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

### NEBRASKA STATE HEALTH & HUMAN SERVICES

Licensure Unit - Division of Public Health

Office of Acute Care Facilities

P O Box 94986

Lincoln, NE 68509-4986

(402) 471-3484

FAX: (402) 471-0555

Contact: Diana Meyer

Email: [diana.meyer@nebraska.gov](mailto:diana.meyer@nebraska.gov)

### State of Nevada Department of Health and Human Services

Health Division

Bureau of Health Care Quality & Compliance

727 Fairview Dr Ste E

Carson City, NV 89701-5493

(775) 684-1060

FAX: (775) 684-1073

Contact: Vickie Estes, MT(ASCP), Supervisor Medical Laboratory Services

Email: [vestes@health.nv.gov](mailto:vestes@health.nv.gov)

### HEALTH FACILITIES ADMINISTRATION

Department of Health & Human Services

129 Pleasant Street

Concord, NH 03301

(603) 271-9048

FAX: (603) 271-8716

Contact: Aaron Doyle

Email: [Aaron.doyle@dhhs.nh.gov](mailto:Aaron.doyle@dhhs.nh.gov)

### New Jersey Department of Health

Clinical Laboratory Improvement Service (CLIS)

P.O. Box 361

Trenton, NJ 08625-0361

(609) 406-6824

FAX: (609) 406-6827

Contact: Rajesh Rai

Email: [Rajesh.Rai@doh.nj.gov](mailto:Rajesh.Rai@doh.nj.gov)



# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

Health Facility Licensing & Certification Bureau  
Bank of the West Building  
5301 Central Avenue NW, Suite 400  
Albuquerque, NM 87108  
(505) 222-8646  
FAX: (505) 841-5834  
Contact: Julie Aragon  
Internet: <http://dhi.health.state.nm.us/index.php>

### **For Physician Office Laboratories in New York:**

STATE OF NEW YORK DEPARTMENT OF HEALTH  
Physician Office Laboratory Evaluation Program  
Empire State Plaza  
P.O. Box 509  
Albany, NY 12201-0509  
(518) 485-5352  
Contacts: Thomas L. Lipinski  
Email: [thomas.lipinski@health.ny.gov](mailto:thomas.lipinski@health.ny.gov)

### **For All Other Laboratory Facility Types in New York:**

CLINICAL LABORATORY EVALUATION PROGRAM  
Empire State Plaza  
P.O. BOX 509  
Albany, NY 12201-0509  
(518) 485-5378  
Fax: (518) 485-5414  
Contact: Stephanie Shulman  
Email: [shs05@health.state.ny.us](mailto:shs05@health.state.ny.us)

### **NORTH CAROLINA DEPARTMENT OF HEALTH and HUMAN SERVICES**

Division of Health Service Regulation/CLIA Certification  
2713 Mail Service Center  
Raleigh, NC 27699-2713  
(919) 855-4620  
FAX: (919) 733-0176  
Contact: Azzie Conley  
Email: [azzie.conley@dhhs.nc.gov](mailto:azzie.conley@dhhs.nc.gov)

**CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

**STATE SURVEY AGENCY CONTACTS**

North Dakota Department of Health  
Division of Health Facilities  
600 E Boulevard Avenue Dept 301  
Bismarck, ND 58505-0200  
(701) 328-2352  
Fax: (701) 328-1890  
Contact: Bridget Weidner  
Email: [bweidner@nd.gov](mailto:bweidner@nd.gov)

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**Laboratories located in Saipan, Rota or Tinian (The Commonwealth of the Northern Mariana Islands; CNMI) should contact Regional Office IX, San Francisco.**

DHHS/CMS/DSC/CLIA  
90 7th Street, Suite 5-300 (5W)  
San Francisco, CA 94103-6707  
(415) 744-3696  
FAX # (443) 380-7370

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OHIO DEPARTMENT OF HEALTH  
CLIA Laboratory Program  
246 N. High Street, 2<sup>nd</sup> Floor  
Columbus, OH 43215  
(614) 644-1845  
FAX: (614) 564-2478  
Contact: Shannon Richey  
Email: [CLIA@odh.ohio.gov](mailto:CLIA@odh.ohio.gov)

OKLAHOMA STATE DEPARTMENT OF HEALTH  
Protective Health Services  
Medical Facilities  
1000 NE 10TH Street  
Oklahoma City, OK 73117-1299  
(405) 271-6576  
FAX: (405) 271-1141  
Contact: Terri Cook, APM  
Email: [medicalfacilities@health.ok.gov](mailto:medicalfacilities@health.ok.gov)  
Internet: mfs.health.ok.gov

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

Oregon Health Authority  
Oregon State Public Health Division  
Laboratory Compliance Section (LCS)  
3150 NW 229th Avenue, Suite 100  
Hillsboro, OR 97124-6536  
(503) 693-4125  
FAX: (503) 693-5602  
Contact: Stephanie B. Ringsage, BS, MT(ASCP)  
Email: [LC.INFO@state.or.us](mailto:LC.INFO@state.or.us)

PENNSYLVANIA DEPARTMENT OF HEALTH  
Bureau of Laboratories  
110 Pickering Way  
Exton, PA 19341  
(610) 280-3464  
FAX: (610) 450-1932  
Contact: Oyenike Abiola Oladipo, MS, MPH  
Internet: [www.health.state.pa.us/labs](http://www.health.state.pa.us/labs)

COMMONWEALTH OF PUERTO RICO  
Puerto Rico Health Department  
Office of Certification & Licensure  
1090 Marginal Ruiz Soler  
Bayamón, P.R. 00961-7329  
787-782-0120 ext 4738  
FAX: (787) 781-2088  
Contact: Julia R. Colón  
Email: [jcolon@salud.pr.gov](mailto:jcolon@salud.pr.gov)

RI DEPARTMENT OF HEALTH  
Division of Facilities Regulation  
3 Capitol Hill, Room 306  
Providence, RI 02908  
(401) 222-2721  
FAX: (401) 222-3999  
Contact: Floyd Salerno

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

### **SOUTH CAROLINA DEPARTMENT OF HEALTH & ENVIRONMENTAL CONTROL**

Bureau of Certification/Health Regulation

2600 Bull Street

Columbia, SC 29201

(803) 545-4291

FAX (803) 545-4563

Contact: Lakeisha N. Wright

Email: [wrightln@dhec.sc.gov](mailto:wrightln@dhec.sc.gov)

### **SOUTH DAKOTA DEPARTMENT OF HEALTH**

Office of Health Care Facilities Licensure & Certification

615 E 4TH Street

Pierre, SD 57501-1700

(605) 773-3694

FAX: (605) 773-6667

Contact: Connie Richards

Email: [Connie.Richards@state.sd.us](mailto:Connie.Richards@state.sd.us)

### **TENNESSEE HEALTH CARE FACILITIES**

665 Mainstream Drive

Second Floor

Nashville, TN 37243

(615) 741-7023

FAX: (615) 532-2700

Contact: Kimberly Cates

Email: [CLIA.Health@tn.gov](mailto:CLIA.Health@tn.gov)

Internet: <https://www.tn.gov/content/tn/health/clinical-laboratory-improvement-amendments.html>

# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

Texas Department of State Health Services  
Facility Licensing Group (MC 1979)  
P.O. Box 149347  
Austin, TX 78714-9347  
(512) 834-6792  
FAX : (512) 834-6653

Contacts:

Zone 2 – Arlington (Dallas area)

Maria Carson, Administrative Assistant	817-264-4752
Shannon Sisco, Manager	817-264-4751
CLIAzone2@dshs.texas.gov	

Zone 3 – San Antonio (includes the Rio Grande Valley)

Helen Obaya, Administrative Assistant	210-531-7397
Larrie Collier, Manager	210-531-7319
CLIAzone3@dshs.texas.gov	

Zone 4 – Houston

Jacquelyn Jacquez, Administrative Assistant	713-767-3340
Frank Arch, Manager	713-767-3362
CLIAzone4@dshs.texas.gov	

Zone 5 – Tyler (East Texas)

Lauri Craddock, Administrative Assistant	903-533-5214
Jeannette Ray, Manager	903-533-5381
CLIAzone5@dshs.texas.gov	

Zone 6 – Austin (includes West Texas)

Jeanne Rosetta, Administrative Assistant	512-834-6792
Rachel Turner, Manager	512-834-6700 ext. 2639
CLIAzone6@dshs.texas.gov	

Unified State Laboratories: Public Health  
Bureau of Laboratory Improvement  
4431 South 2700 West  
Taylorsville UT 84129  
(801) 965-2531  
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**CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

**STATE SURVEY AGENCY CONTACTS**

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**Laboratories located in the Virgin Islands should contact the New York Regional Office.**

DHHS/CMS/DSC/CLIA  
CLIA Program  
26 Federal Plaza Room 37-130  
New York, NY 10278  
(212) 616-2478  
FAX: (443) 380-5171  
Contact: Carmelita O. Ragaza  
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VIRGINIA DEPARTMENT OF HEALTH  
Office of Licensure and Certification  
9960 Mayland Drive, Suite 401  
Richmond, VA 23233  
(804) 367-2107  
FAX: (804) 527-4504  
Contact: Sarah Pendergrass

**Laboratories located in Vermont should contact the New Hampshire State Agency:**

HEALTH FACILITIES ADMINISTRATION  
Department of Health & Human Services  
129 Pleasant Street  
Concord, NH 03301  
(603) 271-9048  
FAX: (603) 271-8716  
Contact: Aaron Doyle  
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HSQA/IIO-Laboratory Quality Assurance  
20425 72nd Ave S Ste 310  
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# **CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA)**

## **STATE SURVEY AGENCY CONTACTS**

### WEST VIRGINIA DEPARTMENT OF HEALTH

Office of Laboratory Services  
167 11TH Avenue  
South Charleston, WV 25303-1137  
(304) 558-3530, Extension 2106  
FAX: (304) 558-2006  
Contact: Lisa Wallace  
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### WISCONSIN DEPARTMENT OF HEALTH SERVICES

Division of Quality Assurance  
Clinical Laboratory Section  
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Wyoming Department of Health  
Aging Division, Healthcare Licensing and Surveys  
Hathaway Building, Suite 510  
2300 Capitol Avenue  
Cheyenne, WY 82002  
Contact: Dianne Whitlock  
Phone: 307-214-4049  
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Email: [Dianne.whitlock@wyo.gov](mailto:Dianne.whitlock@wyo.gov)