



# EHR Incentive Programs

*A program of the Centers for Medicare & Medicaid Services*

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## Learn How to Use CMS' Updated FAQ System to get on the Path to Payment for the EHR Incentive Programs

CMS has upgraded the [frequently asked questions \(FAQs\) section](#) of their website. The EHR Incentive Programs' FAQs are now incorporated in the same page as other CMS program FAQs.

### **New and Old FAQ Numbers**

CMS has tagged FAQs in the new system with two sets of FAQ numbers. You can now identify an FAQ by its old FAQ number (listed after the word "Keywords" below the answer of the FAQ) or its new FAQ number (at the very bottom of the FAQ in parentheses).

### **Finding FAQs**

There are a few different ways to find EHR Incentive Programs FAQs:

1. Click on the Topic: *Electronic Health Records Incentive Programs* on the blue navigation panel on the left side of the [FAQ page](#)
  - a. Click on the Subtopic of your choice, such as "Getting Started" or "Registration and Attestation," to see the FAQs related to that area of the programs
2. Search for your FAQ in the system
  - a. Enter a search term such as "EHR" in the Search box on the top, left side of the [FAQ page](#).

- b. Use the new FAQ numbers
  - i. Enter the new FAQ number in the “FAQ # Search” box found at the top, left side of the [FAQ page](#). Choose the “FAQ #” option by clicking the circle and highlighting it in blue.
    - If you have already read an FAQ and noted the new number (in parentheses at the bottom of the FAQ), use that number as a reference to quickly find it again
- c. Use the old FAQ numbers
  - i. Enter the old FAQ number (listed after “Keywords” below the FAQ answer) in the “Text Search box” found at the top, left side of the [FAQ page](#). Choose the “Text” option.

**Note:** You cannot search by **old** FAQ number in the “FAQ # Search” box. However, you can search by old FAQ numbers in the “Text Search” box.

You can also download a PDF of all the FAQs for the EHR Incentive Program. Go to the [FAQ page](#) on the EHR Incentive Programs website and click the [link](#) under the Downloads section at the bottom of the page.

### Want more information about the EHR Incentive Programs?

Make sure to visit the [EHR Incentive Programs website](#) for the latest news and updates on the EHR Incentive Programs.



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