

January 17 Vendor Workgroup Call

Agenda Item	Discussion Lead(s)
Welcome	Steve Posnack, ONC Travis Broome, CMS
Presentation from the Center for Medicare and Medicaid Innovation (CMMI) on Comprehensive Primary Care Initiative – CQM Overview	Patrice Holtz, CMS Kevin Larsen, ONC
Updates from the Office for E-health Services and Standards (OESS) <ul style="list-style-type: none"> a. Vendor technical spec sheets b. New FAQs 	Travis Broome and Rob Anthony, CMS
Update from the Center for Clinical Standards and Quality (CCSQ) on a new available resource	Beth Myers, CMS
Updates from the Office of the National Coordinator for Health Information Technology	Steve Posnack, ONC
Question & Answer	Subject matter experts

Comprehensive Primary Care (CPC) 2013 Clinical Quality Measures

Patrice Holtz, RN, MBA
Seamless Care Group
CMS Innovation Center



January 17, 2013

Comprehensive Primary Care (CPC) Initiative

CPC is a 4 year multi-payer initiative fostering collaboration between public and private health care payers to strengthen primary care.

- Approximately 502 participating PCP Practices
- Seven regions in the US
- 44 Payers participating in addition to Medicare

Seven CPC Regions

- Arkansas (Statewide)
- Colorado (Statewide)
- New Jersey (Statewide)
- New York (Capital District-Hudson Valley region)
- Ohio and Kentucky (Cincinnati-Dayton region)
- Oklahoma (Greater Tulsa region)
- Oregon (Statewide)

Comprehensive Primary Care (CPC) Initiative

Tests 2 Models:

- 1. Service Delivery Model-** Comprehensive Primary Care is primarily characterized as have the following five functions:
 - Risk-stratified Care Management
 - Access and Continuity
 - Planned Care for Chronic Conditions and Preventative Care
 - Patient and Caregiver Engagement
 - Coordination of Care Across the Medical Neighborhood
- 2. Payment Model-** Includes Multi-Payer Funding Streams:
 - Monthly care management fee paid on behalf of fee-for-service Medicare beneficiaries
 - Compensation from other payers participating in the initiative, including private insurance companies and other health plans
 - In years 2-4 of the initiative, the potential to share in any savings to the Medicare program

Clinical Quality Measures (CQM)

CPC is using Meaningful Use measures

CMS and participating payers are working toward an aligned set of eMeasures.

2013 CPC eMeasure Reporting

- Each CPC practice MUST report aggregate level CQM results for the following 10 – 12 eMeasures.
 - 10 measures are required
 - (NQF0018, NQF0028, NQF0031, NQF0034, NQF0041, NQF0059, NQF0061, NQF0064, NQF0075, NQF0083)
 - 2 measures are optional depending on the region
 - (NQF0024 and/or NQF0036)

2013 CPC Clinical Quality Measures

(CQMS are a subset of Meaningful Use Stage 1&2 Measures)

NQF #	CMS#**	Clinical Quality Measure Title	MU Stage 1	MU Stage 2
0018	165v	Controlling High Blood Pressure	YES	YES
0028	138v	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	YES	YES
0031	125v	Breast Cancer Screening	YES	YES
0034	130v	Colorectal Cancer Screening	YES	YES
0041	147v	Preventive Care and Screening: Influenza Immunization	YES	YES
0059	122v	Diabetes: Hemoglobin A1c Poor Control	YES	YES
0061	N/A	Diabetes: Blood Pressure Management	YES	NO
0064	163v	Diabetes: Low Density Lipoprotein (LDL) Management	YES	YES
0075	182v	Ischemic Vascular Disease (IVD): Complete Lipid Panel and LDL Control	YES	YES
0083	144v	Heart Failure (HF): Beta-Blocker Therapy for Left Ventricular Systolic Dysfunction (LVSD)	YES	YES
0024*	155v	Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	YES	YES
0036*	126v	Use of Appropriate Medications for Asthma	YES	YES

*NQF0024 and/or NQF0036 may be optional depending on CPC region

**Note- Use the version of the eMeasure used for the CMS EHR Incentive Program Meaningful Use Stage 2 as required for 2014 EHR certification

CPC Regions Optional eMeasures (NQF0024 AND/OR NQF0036)

Region	Required NQF0024	Required NQF0036
Arkansas (Statewide)	NO	NO
Colorado (Statewide)	YES	YES
New Jersey (Statewide)	NO	YES
New York (Capital District-Hudson Valley region)	NO	YES
Ohio and Kentucky (Cincinnati-Dayton region)	NO	YES
Oregon (Statewide)	YES	YES
Oklahoma (Greater Tulsa region)	YES	YES

2013 CPC CQM Reporting

- Measurement Year: January 1, 2013 through December 31, 2013
- Reporting Timeframe: January 1-31, 2014
- CQM results will be reported to the CPC Web Portal via a CPC Attestation Module (not electronically transmitted in 2014)
- Attestation of CPC Measure results will mirror Meaningful Use Attestation (e.g. provider can select which edition (2011 or 2014) certified EHR Technology they are using when attesting and entering the CQM results according to the eMeasure Specifications used for that CEHRT)

2013 CPC CQM Reporting

- CQMs are HQMF Meaningful Use Specifications
- Provider must use certified EHR Technology
- All data reported must reside in the certified EHR
- Aggregate data results for **all** CQMs (Final Numerator, Denominator, Performance Rate, and if applicable Exclusion/Exceptions)

2013 CPC CQM Reporting

CPC CQM Population

All patients who had at least one or more encounters at the CPC Practice Site Location during the past 12 months.

- Therefore CPC practices will need their EHR to generate an aggregate CQM report for a **CPC practice site location**

CPC EHR Tenet

Providers are the “data stewards” of their own EHR Data

Providers will use their EHR to:

- ❖ Empanel Patients
- ❖ Risk Stratify Patients
- ❖ Provide Care Management
- ❖ Coordinate Patient Care
- ❖ Communicate Health Information to their Patients and Other Providers
- ❖ Enable Access to their Patient Information 24/7
- ❖ Monitor, Continuously Improve, and Report Quality Measures

2013 CPC Technical Implementation Guidance

- Available March 2013
- Will be sent to the CMS Vendor Work Group
- Will be available on the CMMI Website on the CPC page at
<http://www.innovations.cms.gov/initiatives/Comprehensive-Primary-Care-Initiative/index.html>
- Questions?
 - Contact via email: **CPCi@cms.hhs.gov**

New FAQs

Travis Broome, CMS

New

- How Medicaid participation relates to payment adjustments

<https://questions.cms.gov/reps/faq.php?faqId=7727>

- Meeting 3rd measure for ToC in a shared services environment

<https://questions.cms.gov/reps/faq.php?faqId=7729>

- Medicare Specialty Codes for hardship exceptions

<https://questions.cms.gov/reps/faq.php?faqId=7731>

- How incentives are calculated for those EPs in a HPSA

<https://questions.cms.gov/reps/faq.php?faqId=7733>

- Counting patient access when using a shared portal or PHR

<https://questions.cms.gov/reps/faq.php?faqId=7735>

- Ability to “skip” a year in the Medicaid EHR Incentive Program

<https://questions.cms.gov/reps/faq.php?faqId=7737>

Updated

- Determining whether a location is equipped with CEHRT
<https://questions.cms.gov/reps/faq.php?faqId=3077>
- Dealing with EPs working inpatient and outpatient settings
<https://questions.cms.gov/reps/faq.php?faqId=2765>
- 2014 changes to how exclusions are counted in the menu
<https://questions.cms.gov/reps/faq.php?faqId=2903>

Upcoming

- Selecting menu objectives and CQMs across multiple locations
- 2013 Patient Volume Changes

Welcome to



JIRA is a software program that tracks issues and bugs. It also allows you to quickly search issues that have been resolved or are currently being worked on.

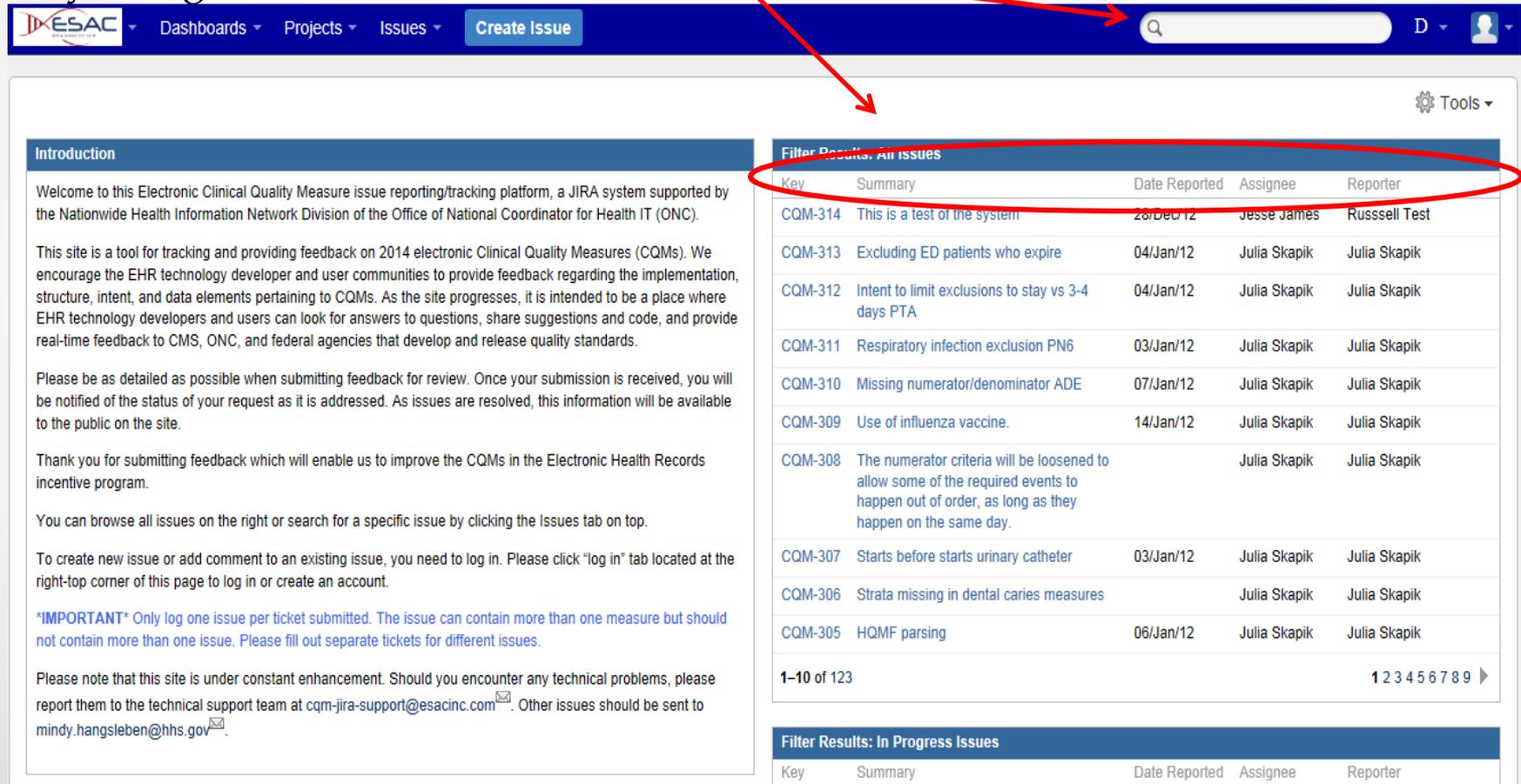
CMS/ONC will be using JIRA to track issues or bugs associated with the electronic Clinical Quality Measures (eCQM)

Accessing Jira

- Jira is a tool used to track issues related to eCQMs
- If you have more than **ONE** issue, each issue must be input **INDIVIDUALLY** for tracking.
- Go to website: <https://cqm-issue-tracker.atlassian.net/secure/Dashboard.jspa>

Searching Issues in JIRA

All issues are located on the right side of the screen you can filter by selecting the grey keywords to sort or use key words to search in the search bar. Below is a screen capture of the initial home page before you log in.



The screenshot shows the ESAC JIRA interface. The top navigation bar includes the ESAC logo, a search bar, and navigation tabs for Dashboards, Projects, Issues, and Create Issue. The main content area is divided into two columns. The left column contains an 'Introduction' section with text about the platform and instructions for submitting issues. The right column displays a table of issues under the heading 'Filter Results: All Issues'. A red arrow points from the search bar in the top navigation bar to the search bar in the main content area. A red circle highlights the table header.

Key	Summary	Date Reported	Assignee	Reporter
CQM-314	This is a test of the system	26/Dec/12	Jesse James	Russell Test
CQM-313	Excluding ED patients who expire	04/Jan/12	Julia Skapik	Julia Skapik
CQM-312	Intent to limit exclusions to stay vs 3-4 days PTA	04/Jan/12	Julia Skapik	Julia Skapik
CQM-311	Respiratory infection exclusion PN6	03/Jan/12	Julia Skapik	Julia Skapik
CQM-310	Missing numerator/denominator ADE	07/Jan/12	Julia Skapik	Julia Skapik
CQM-309	Use of influenza vaccine.	14/Jan/12	Julia Skapik	Julia Skapik
CQM-308	The numerator criteria will be loosened to allow some of the required events to happen out of order, as long as they happen on the same day.		Julia Skapik	Julia Skapik
CQM-307	Starts before starts urinary catheter	03/Jan/12	Julia Skapik	Julia Skapik
CQM-306	Strata missing in dental caries measures		Julia Skapik	Julia Skapik
CQM-305	HQMF parsing	06/Jan/12	Julia Skapik	Julia Skapik

1-10 of 123 1 2 3 4 5 6 7 8 9 ▶

Key	Summary	Date Reported	Assignee	Reporter
-----	---------	---------------	----------	----------

Issue Submission in JIRA- Initial Log In (1st time user)

Enter a username and password to access Jira.

The next screen will allow to move forward to change your password and some settings.

Note: Some access is limited and you will not be able to make changes. *If no activity for 30 days the system will close your account and you will have to re-create a log in*

Do not check this box, you might not get any updates on information

If there are any problems click this area. You will be asked for your email address for a temporary password to be sent.

Log in
cqm-issue-tracker.atlassian.net

Use your **Atlassian OnDemand** account

Username

Password

Log in using OnDemand

Keep me logged in

Unable to access your account?
[Create an account](#)

JIRA- Main Screen

Click over this takes to create/change your password.

Introduction

Welcome to this Electronic Clinical Quality Measure issue reporting/tracking platform, a JIRA system supported by the Nationwide Health Information Network Division of the Office of National Coordinator for Health IT (ONC).

This site is a tool for tracking and providing feedback on 2014 electronic Clinical Quality Measures (CQMs). We encourage the EHR technology developer and user communities to provide feedback regarding the implementation, structure, intent, and data elements pertaining to CQMs. As the site progresses, it is intended to be a place where EHR technology developers and users can look for answers to questions, share suggestions and code, and provide real-time feedback to CMS, ONC, and federal agencies that develop and release quality standards.

Please be as detailed as possible when submitting feedback for review. Once your submission is received, you will be notified of the status of your request as it is addressed. As issues are resolved, this information will be available to the public on the site.

Thank you for submitting feedback which will enable us to improve the CQMs in the Electronic Health Records incentive program.

You can browse all issues on the right or search for a specific issue by clicking the Issues tab on top.

To create new issue or add comment to an existing issue, you need to log in. Please click "log in" tab located at the right-top corner of this page to log in or create an account.

IMPORTANT Only log one issue per ticket submitted. The issue can contain more than one measure but should not contain more than one issue. Please fill out separate tickets for different issues.

Please note that this site is under constant enhancement. Should you encounter any technical problems, please report them to the technical support team at cqm-jira-support@esacinc.com. Other issues should be sent to mindy.hangsleben@hhs.gov.

Filter Results: All Issues

Key	Summary	Date Reported	Assignee	Reporter
CQM-314	This is a test of the system	28/Dec/12	Jesse James	Russell Test
CQM-313	Excluding ED patients who expire	04/Jan/12	Julia Skapik	Julia Skapik
CQM-312	Intent to limit exclusions to stay vs 3-4 days PTA	04/Jan/12	Julia Skapik	Julia Skapik
CQM-311	Respiratory infection exclusion PN6	03/Jan/12	Julia Skapik	Julia Skapik
CQM-310	Missing numerator/denominator ADE	07/Jan/12	Julia Skapik	Julia Skapik
CQM-309	Use of influenza vaccine.	14/Jan/12	Julia Skapik	Julia Skapik
CQM-308	The numerator criteria will be loosened to allow some of the required events to happen out of order, as long as they happen on the same day.		Julia Skapik	Julia Skapik
CQM-307	Starts before starts urinary catheter	03/Jan/12	Julia Skapik	Julia Skapik
CQM-306	Strata missing in dental caries measures		Julia Skapik	Julia Skapik
CQM-305	HQMF parsing	06/Jan/12	Julia Skapik	Julia Skapik

1-10 of 123 1 2 3 4 5 6 7 8 9

Filter Results: In Progress Issues

Key	Summary	Date Reported	Assignee	Reporter
-----	---------	---------------	----------	----------

Changing your Password

Profile: Russell Flowers ← In this section you can change password

Summary Filters

Details Activity Stream

Your details have been updated.

No activity was found

Avatar:

Username: russell.flowers

Full Name: Russell Flowers

Email: Russell.flowers@hhs.gov

Password: Change Password → Click here; password can be any combination that you choose.

Remember My Login: [Clear All Tokens](#)

Groups: cqm-admin
cqm-internal
cqm-users
users

Preferences ✎

Page Size: 50

Email Type: Text

Language: English (United States) [Default]

Creating an Issue

ESAC
Dashboards ▾ Projects ▾ Issues ▾ **Create Issue** D ▾

Click over this takes to create/update an issue.

Introduction

Welcome to this Electronic Clinical Quality Measure issue reporting/tracking platform, a JIRA system supported by the Nationwide Health Information Network Division of the Office of National Coordinator for Health IT (ONC).

This site is a tool for tracking and providing feedback on 2014 electronic Clinical Quality Measures (CQMs). We encourage the EHR technology developer and user communities to provide feedback regarding the implementation, structure, intent, and data elements pertaining to CQMs. As the site progresses, it is intended to be a place where EHR technology developers and users can look for answers to questions, share suggestions and code, and provide real-time feedback to CMS, ONC, and federal agencies that develop and release quality standards.

Please be as detailed as possible when submitting feedback for review. Once your submission is received, you will be notified of the status of your request as it is addressed. As issues are resolved, this information will be available to the public on the site.

Thank you for submitting feedback which will enable us to improve the CQMs in the Electronic Health Records incentive program.

You can browse all issues on the right or search for a specific issue by clicking the Issues tab on top.

To create new issue or add comment to an existing issue, you need to log in. Please click "log in" tab located at the right-top corner of this page to log in or create an account.

IMPORTANT Only log one issue per ticket submitted. The issue can contain more than one measure but should not contain more than one issue. Please fill out separate tickets for different issues.

Please note that this site is under constant enhancement. Should you encounter any technical problems, please report them to the technical support team at cqm-jira-support@esacinc.com. Other issues should be sent to mindy.hangsleben@hhs.gov.

Tools ▾

Filter Results: All Issues

Key	Summary	Date Reported	Assignee	Reporter
CQM-314	This is a test of the system	28/Dec/12	Jesse James	Russell Test
CQM-313	Excluding ED patients who expire	04/Jan/12	Julia Skapik	Julia Skapik
CQM-312	Intent to limit exclusions to stay vs 3-4 days PTA	04/Jan/12	Julia Skapik	Julia Skapik
CQM-311	Respiratory infection exclusion PN6	03/Jan/12	Julia Skapik	Julia Skapik
CQM-310	Missing numerator/denominator ADE	07/Jan/12	Julia Skapik	Julia Skapik
CQM-309	Use of influenza vaccine.	14/Jan/12	Julia Skapik	Julia Skapik
CQM-308	The numerator criteria will be loosened to allow some of the required events to happen out of order, as long as they happen on the same day.		Julia Skapik	Julia Skapik
CQM-307	Starts before starts urinary catheter	03/Jan/12	Julia Skapik	Julia Skapik
CQM-306	Strata missing in dental caries measures		Julia Skapik	Julia Skapik
CQM-305	HQMF parsing	06/Jan/12	Julia Skapik	Julia Skapik
1-10 of 123				1 2 3 4 5 6 7 8 9 ▶

Filter Results: In Progress Issues

Key	Summary	Date Reported	Assignee	Reporter
-----	---------	---------------	----------	----------

Creating an Issue(cont.)

Create Issue

Do not change



The screenshot shows a form titled "Create Issue". It contains two dropdown menus. The first dropdown menu is labeled "Project*" and has "CQM Issue Tracker" selected. The second dropdown menu is labeled "Issue Type*" and has "Logic" selected. A red circle highlights the "Project*" label, and a red arrow points from the text "Do not change" to it. Another red arrow points from the text "Issue Type*" to its dropdown menu. A yellow question mark icon is visible to the right of the "Issue Type*" dropdown menu.

- **IMPLEMENTATION PROBLEM** - Transmission specifications for the CQMs
- **LOGIC** - Questions about programming or understanding the clinical quality measures logic section of the HQMF
- **TERMINOLOGY** - Are there any questions about terminologies required for the measures
- **DATA ELEMENTS/VALUE SETS** - Are there any questions about presence or absence of codes
- **HELPDESK** - Questions about the EHR Incentive Program other than Clinical Quality Measures should be directed to the Information Center
- **INTENT/Governance** - Questions about clinical quality measures (CQM)
- **OTHER** - Any other clinical quality measure related questions; questions about the intent and content of the CQM should be directed to the measure steward.

Creating an Issue(cont.)

Component Choice Definitions

- **Inbox** – If your issue is not related to a Value Set or Measure or it is related to both a measure and value set
- **Measure** - Issue is related to a measure
- **ValueSet** – Issue is related to a value set

→ Component/s

Start typing to get a list of possible matches or press down to select.

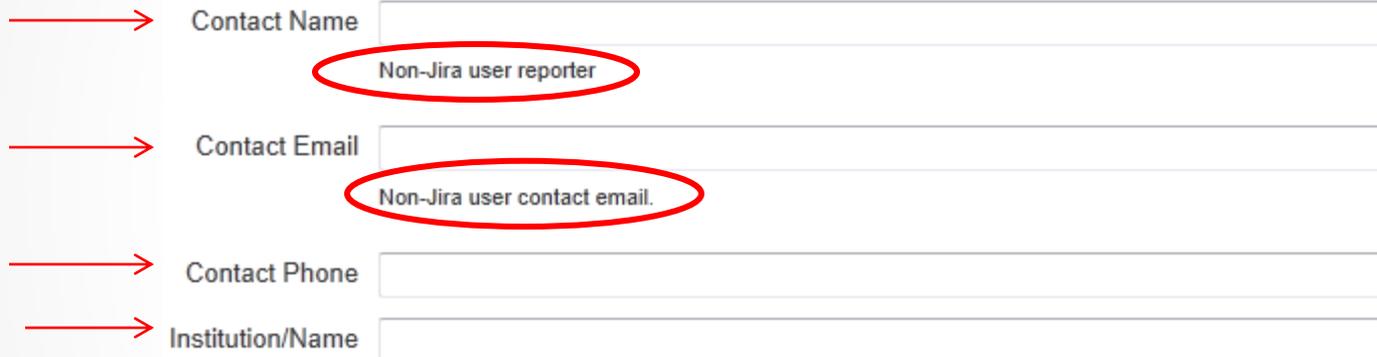
Summary*

Fill in a brief description of what issue needs to be addressed

You must specify a summary of the issue.

The image shows a form with two main input fields. The first is a dropdown menu labeled 'Component/s' with a red arrow pointing to it from the left. Below it is a text input field for 'Summary*' with a red circle around the label and a red arrow pointing to the field. A red oval highlights the text 'You must specify a summary of the issue.' below the summary field. The form also includes a placeholder text 'Start typing to get a list of possible matches or press down to select.' below the dropdown menu and a descriptive text 'Fill in a brief description of what issue needs to be addressed' below the summary field.

Creating an Issue (cont.)



A screenshot of a form with four input fields. Each field is preceded by a red arrow pointing to the right. The fields are: 'Contact Name', 'Contact Email', 'Contact Phone', and 'Institution/Name'. The text 'Non-Jira user reporter' is circled in red within the 'Contact Name' field. The text 'Non-Jira user contact email.' is circled in red within the 'Contact Email' field.

→ Contact Name Non-Jira user reporter

→ Contact Email Non-Jira user contact email.

→ Contact Phone

→ Institution/Name

Note: The information provided in order to respond to the appropriate person and keep them updated with the status of the issue. As your issue moves through the workflow you will get updates and the person assigned to your issue will be copied on the e-mail.

Creating an Issue (cont.)

→ EH Measures

None
CMS100v1/NQF142
CMS102v1/NQF441
CMS104v1/NQF435
CMS105v1/NQF439

Hold the Ctrl button down to select multiple EH measures

→ EP Measures

None
CMS117v1/NQF0038
CMS122v1/NQF0059
CMS123v1/NQF0056
CMS124v1/NQF0032

Hold the Ctrl button down to select multiple EP measures.

→ Description

Be as specific as possibly or your issue will be sent back if there is note enough information to investigate

Note: Select as many of the Measure (EH or EP) from the list. Place a concise in the description box area. You can select multiple measures within the EH and EP by holding the **Ctrl** button down.

Creating an Issue (cont.)

Attachment
The maximum file upload size is 10.00 MB.

Tracker Notification

Click this Icon to see a list of persons authorized to access Jira to date.

 Start typing to get a list of possible matches.
List of email addresses to send update notification

Guidance required

Note: Place any attachments in this area. Tracker notification will go to any email address that you place in this box and send. If there is any specific guidance requested please enter in this area as well.

What happens after your issue is submitted?

- Once you submit your issue it will be triaged and assigned an owner based on the issue. This will happen within 5 working days.
- JIRA will also send you a notification as your issue moves through the workflow all the way through to the final solution where it is approved by the Governance Group.

Q&A