

# CMS eHealth Vendor Workgroup

March 21, 2013

12:00 p.m. ET

# Mark Your Calendar



## In-person session for EHR Vendors about Stage 2 of Meaningful Use

To be held: April 18th - all day

Washington, DC

*More details and an agenda will be provided in the next week.*



# Agenda

- 1. CQM Update**
2. JIRA Tool Update
3. ICD-10 Update
4. Question and Answer Session

# CQM Annual Update

- December 2012 Release
- April 1, 2013 – EH Annual Update
- June 1, 2013 – EP Annual Update
- [www.cms.gov/EHRIncentivePrograms](http://www.cms.gov/EHRIncentivePrograms)

# Agenda

1. CQM Update
- 2. JIRA Tool Update**
3. ICD-10 Update
4. Question and Answer Session

# Welcome to



JIRA is a software program that tracks issues and bugs. It also allows you to quickly search issues that have been resolved or are currently being worked on.

CMS/ONC will be using JIRA to track issues or bugs associated with the electronic Clinical Quality Measures (eCQM)

# Accessing Jira

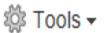
- Jira is a tool used to track issues related to CQM's & Cypress Testing.
- If you have more than **ONE** issue, each issue must be input **INDIVIDUALLY** for tracking.
- If you do not have an issue to input, you can still view other issues and comments.
- Go to website: <http://healthit.gov/qualityfeedback>
- Anyone can create a free account to report issues and comment on existing issues.



# JIRA- Main Screen

ESAC Dashboards Projects Issues **Create Issue**  D 

Click over this takes to create/change your password.



## Introduction

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## Filter Results: All Issues

Key	Summary	Date Reported	Assignee	Reporter
CQM-314	This is a test of the system	28/Dec/12	Jesse James	Russell Test
CQM-313	Excluding ED patients who expire	04/Jan/12	Julia Skapik	Julia Skapik
CQM-312	Intent to limit exclusions to stay vs 3-4 days PTA	04/Jan/12	Julia Skapik	Julia Skapik
CQM-311	Respiratory infection exclusion PN6	03/Jan/12	Julia Skapik	Julia Skapik
CQM-310	Missing numerator/denominator ADE	07/Jan/12	Julia Skapik	Julia Skapik
CQM-309	Use of influenza vaccine.	14/Jan/12	Julia Skapik	Julia Skapik
CQM-308	The numerator criteria will be loosened to allow some of the required events to happen out of order, as long as they happen on the same day.		Julia Skapik	Julia Skapik
CQM-307	Starts before starts urinary catheter	03/Jan/12	Julia Skapik	Julia Skapik
CQM-306	Strata missing in dental caries measures		Julia Skapik	Julia Skapik
CQM-305	HQMF parsing	06/Jan/12	Julia Skapik	Julia Skapik

1-10 of 123 1 2 3 4 5 6 7 8 9 ▶

## Filter Results: In Progress Issues

Key	Summary	Date Reported	Assignee	Reporter
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# Searching Issues in JIRA

All issues are located on the right side of the screen you can filter by selecting the grey keywords to sort or use key words to search in the search bar. Below is a screen capture of the initial home page before you log in.

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Filter Results: All Issues

Key	Summary	Date Reported	Assignee	Reporter
CQM-314	This is a test of the system	26/Dec/12	Jesse James	Russell Test
CQM-313	Excluding ED patients who expire	04/Jan/12	Julia Skapik	Julia Skapik
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1-10 of 123 1 2 3 4 5 6 7 8 9 ▶

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Under the Key Filter the CQM issues will be labeled with CQM and the Cypress issues with Cypress in front of the number assigned to the issue

# Issue Submission in JIRA- Initial Log In (1<sup>st</sup> time user)

Enter a username and password to access Jira.

The next screen will allow to move forward to change your password and some settings.

Note: Some access is limited and you will not be able to make changes. *If no activity for 30 days the system will close your account and you will have to re-create a log in*

**Do not check this box, you might not get any updates on information**

If there are any problems click this area. You will be asked for your email address for a temporary password to be sent.

Log in  
cqm-issue-tracker.atlassian.net

Use your **Atlassian OnDemand** account

Username

Password

**Log in using OnDemand**

Keep me logged in

Unable to access your account?  
[Create an account](#)

# Creating an Issue

You MUST search for the issue you are reporting before creating a new issue. We will not respond to duplicate issues.

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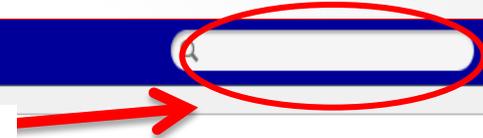
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Tools

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1-10 of 123				1 2 3 4 5 6 7 8 9 >

## Filter Results: In Progress Issues

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# Creating an Issue

ESAC  
Dashboards ▾ Projects ▾ Issues ▾ **Create Issue**  D ▾ 

Click over this takes to create/update an issue.

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 Tools ▾

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1-10 of 123				1 2 3 4 5 6 7 8 9 ▶

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Key	Summary	Date Reported	Assignee	Reporter
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# Creating an Issue – CQM

## Issue with MU Measure

Make sure it is CQM Issue Tracker →

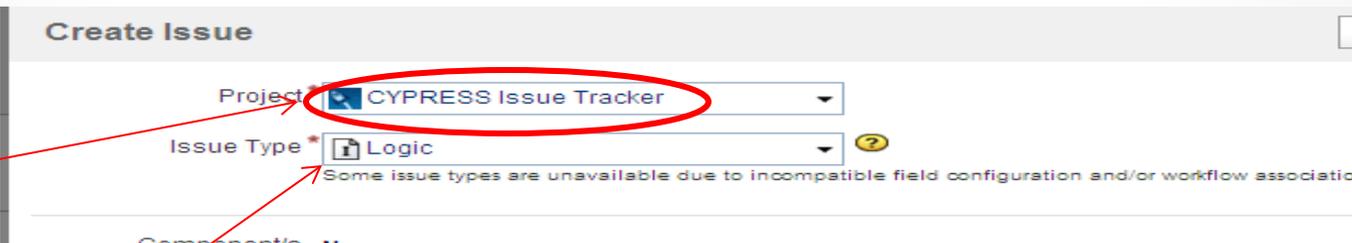
Project \* CQM Issue Tracker

Issue Type \* Logic ?

- **IMPLEMENTATION PROBLEM** - Transmission specifications for the CQMs
- **LOGIC** - Questions about programming or understanding the clinical quality measures logic section of the HQMF
- **TERMINOLOGY** - Are there any questions about terminologies required for the measures
- **DATA ELEMENTS/VALUE SETS** - Are there any questions about presence or absence of codes
- **HELPDESK** - Questions about the EHR Incentive Program other than Clinical Quality Measures should be directed to the Information Center
- **INTENT/Governance** - Questions about clinical quality measures (CQM)
- **OTHER** - Any other clinical quality measure related questions; questions about the intent and content of the CQM should be directed to the measure steward.
- **Annual Update** -

# Creating an Issue – CYPRESS Issue Tracker

Make sure it is CYPRESS Issue Tracker



The screenshot shows a 'Create Issue' form with two dropdown menus. The 'Project' dropdown is set to 'CYPRESS Issue Tracker' and is circled in red. The 'Issue Type' dropdown is set to 'Logic' and is also circled in red. A red arrow points from the text 'Make sure it is CYPRESS Issue Tracker' to the 'Project' dropdown. Another red arrow points from the same text to the 'Issue Type' dropdown. Below the 'Issue Type' dropdown, there is a small text note: 'Some issue types are unavailable due to incompatible field configuration and/or workflow associatio'. The form has a title bar 'Create Issue' and a close button in the top right corner.

- **IMPLEMENTATION PROBLEM** - Transmission specifications for the CQMs
- **LOGIC** - Questions about programming or understanding the clinical quality measures logic section of the HQMF
- **TERMINOLOGY** - Are there any questions about terminologies required for the measures
- **DATA ELEMENTS/VALUE SETS** - Are there any questions about presence or absence of codes
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- **Annual Update**

# Creating an Issue(cont.)

## Component Choice Definitions

- **Inbox** – If your issue is not related to a Value Set or Measure or it is related to both a measure and value set
- **Measure** - Issue is related to a measure
- **ValueSet** – Issue is related to a value set



Component/s

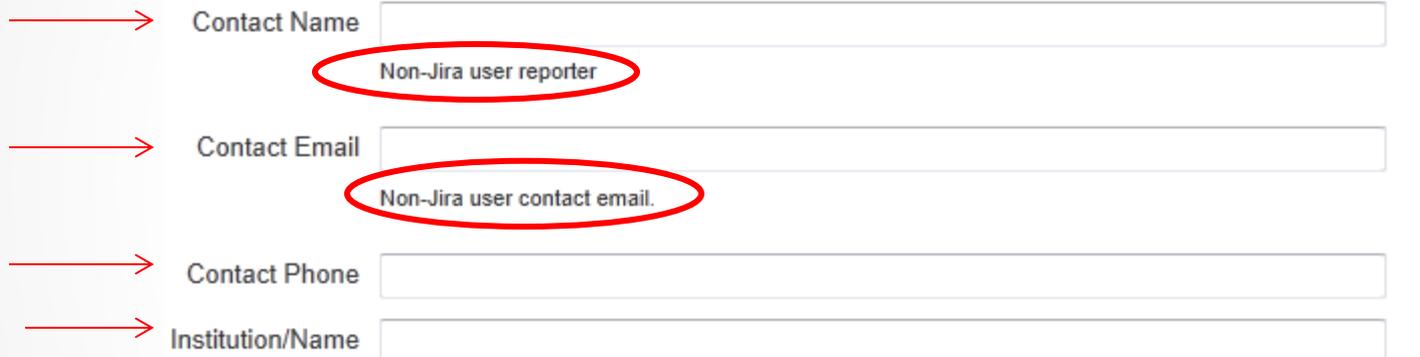
Start typing to get a list of possible matches or press down to select.

Summary\*

Fill in a brief description of what issue needs to be addressed

You must specify a summary of the issue.

# Creating an Issue (cont.)



A screenshot of a form with four input fields. Each field is preceded by a red arrow pointing to the right. The fields are: 'Contact Name', 'Contact Email', 'Contact Phone', and 'Institution/Name'. The text 'Non-Jira user reporter' is circled in red in the 'Contact Name' field, and 'Non-Jira user contact email.' is circled in red in the 'Contact Email' field.

→	Contact Name	<input type="text" value="Non-Jira user reporter"/>
→	Contact Email	<input type="text" value="Non-Jira user contact email."/>
→	Contact Phone	<input type="text"/>
→	Institution/Name	<input type="text"/>

Note: The information provided in order to respond to the appropriate person and keep them updated with the status of the issue. As your issue moves through the workflow you will get updates and the person assigned to your issue will be copied on the e-mail.

# Creating an Issue (cont.)

→ EH Measures   
CMS100v1/NQF142  
CMS102v1/NQF441  
CMS104v1/NQF435  
CMS105v1/NQF439

Hold the Ctrl button down to select multiple EH measures

→ EP Measures   
CMS117v1/NQF0038  
CMS122v1/NQF0059  
CMS123v1/NQF0056  
CMS124v1/NQF0032

Hold the Ctrl button down to select multiple EP measures.

→ Description

Note: Select as many of the Measure (EH or EP) from the list. Place a concise in the description box area. You can select multiple measures within the EH and EP by holding the **Ctrl** button down.

# What happens after your issue is submitted?

- Once you submit your issue it will be triaged and assigned an owner based on the issue. This will happen within 5 working days.
- JIRA will also send you a notification as your issue moves through the workflow all the way through to the final solution where it is approved by the Governance Group and then closed.
- As the issue moves through the workflow, you will be notified when it is advanced and when others comment on it.
- You may continue to submit comments and can designate others for tracking the same issue.

# Agenda

1. CQM Update
2. JIRA Tool Update
- 3. ICD-10 Update**
4. Question and Answer Session

I068 Other rheumatic aortic valve diseases  
I069 Rheumatic aortic valve disease, unspecified  
I070 Rheumatic tricuspid stenosis  
I071 Rheumatic tricuspid insufficiency  
I072 Rheumatic tricuspid stenosis and insufficiency  
I078 Other rheumatic tricuspid valve diseases  
I079 Rheumatic tricuspid valve disease, unspecified



**CMS**  
CENTERS FOR MEDICARE & MEDICAID SERVICES

**ICD-10**

Official CMS Industry Resources for the ICD-10 Transition  
[www.cms.gov/ICD10](http://www.cms.gov/ICD10)



# ICD-10 Update

March 21, 2013



# Presenters

- **Christine Stahlecker**, Director, Administrative Simplification Group (ASG), Office of E-Health Standards and Services, Centers for Medicare & Medicaid Services (CMS)
- **Denesecia Green**, Health Insurance Specialist, ASG, OESS, CMS
- **Kari Gaare**, Health Insurance Specialist, ASG, OESS, CMS



I068 Other rheumatic aortic valve diseases  
I069 Rheumatic aortic valve disease, unspecified  
I070 Rheumatic tricuspid stenosis  
I071 Rheumatic tricuspid insufficiency  
I072 Rheumatic tricuspid stenosis and insufficiency  
I078 Other rheumatic tricuspid valve diseases  
I079 Rheumatic tricuspid valve disease, unspecified



**CMS**  
CENTERS FOR MEDICARE & MEDICAID SERVICES

# ICD-10

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# Centers for Medicare and Medicaid Services

## ICD-10 Implementation



# ICD-10 Compliance Date

- The compliance deadline for ICD-10-CM and PCS is **October 1, 2014**

**ICD-10 DEADLINE  
Oct 1, 2014**

078 Other rheumatic tricuspid valve diseases  
079 Rheumatic tricuspid valve disease, unspecified  
080 Rheumatic disorders of both mitral and aortic valves  
081 Rheumatic disorders of both mitral and tricuspid valves  
082 Rheumatic disorders of both aortic and tricuspid valves  
083 Combined rheumatic disorders of mitral, aortic and tricuspid valves



# The Basics: What is ICD-10?

In 1990, the World Health Organization (WHO) approved the 10<sup>th</sup> Revision of the International Classification of Diseases (ICD), which is known as ICD-10.

## What is ICD-10?

- A method of coding:
  - The patient's state of health and
  - Institutional procedures
- Diagnosis Codes  
ICD-10 CM : Patient Diagnosis, maintained by National Center for Health Statistics (NCHS)
- Procedure Codes  
ICD-10 PCS: Procedures delivered in the Inpatient Settings (replaces Volume 3, maintained by CMS)

## Basic Requirement?

- 5010 is a prerequisite to ICD-10 and is an update to the Electronic Data Interchange
- ICD-10 codes completely replace ICD-9 codes
- All HIPAA-covered entities
- Must use ICD-10 codes for information transmitted electronically
- Does not impact other medical coding sets (CPT-4, HCPCS, NDC)

## Dates

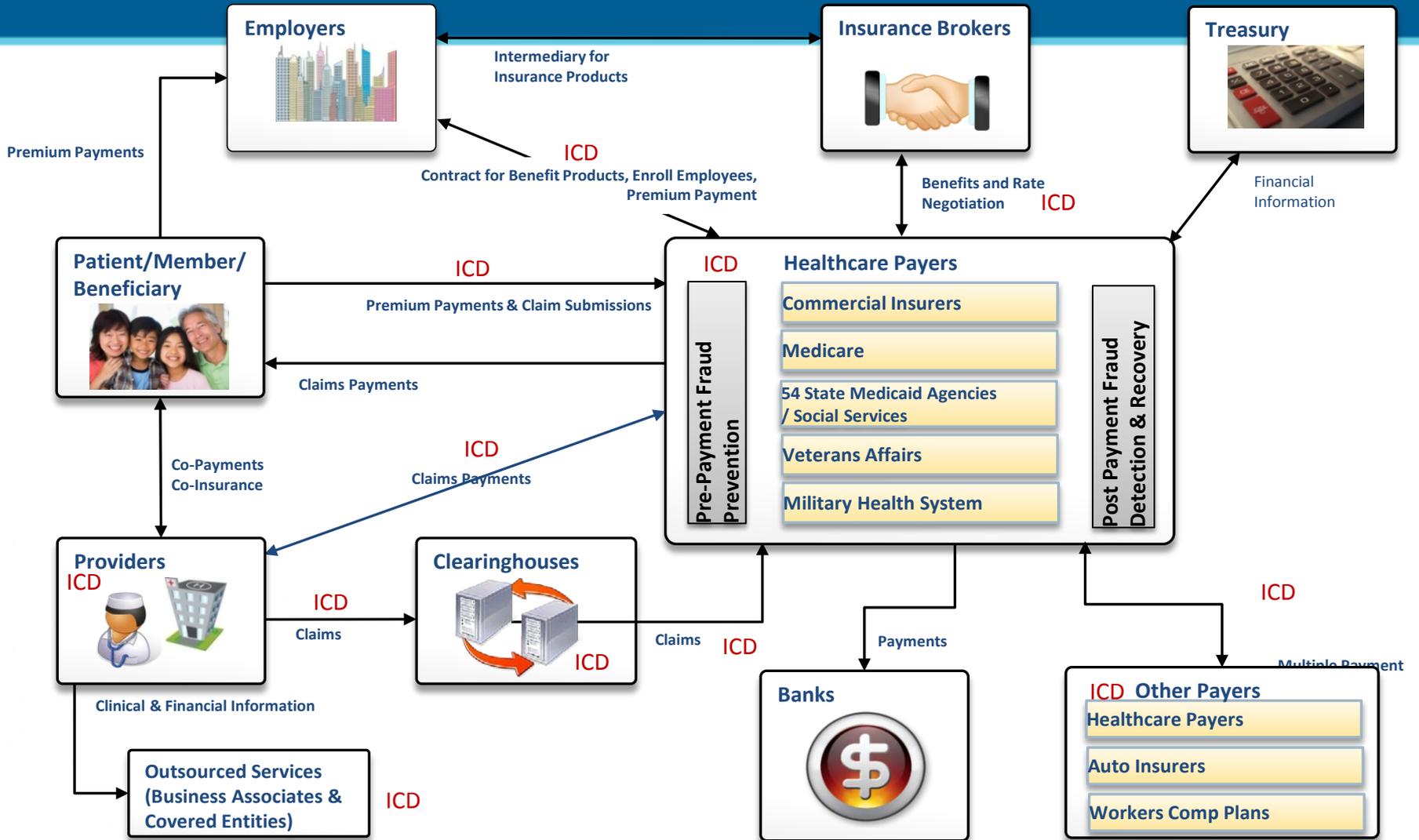
- Published Final Regulation (45 CFR 162.1002) : January 16, 2009
- Effective Date: March 17, 2009
- **Compliance Date: October 1, 2014**
  - Professional and outpatient services are based on the Date of Service
  - Inpatient services are based on the Date of Discharge
- Code Freeze Date: October 1, 2011



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# ICD-10 Impacts Across the Industry



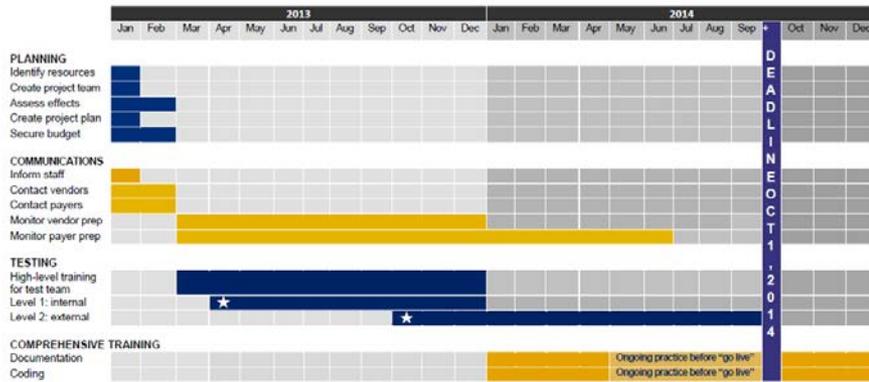
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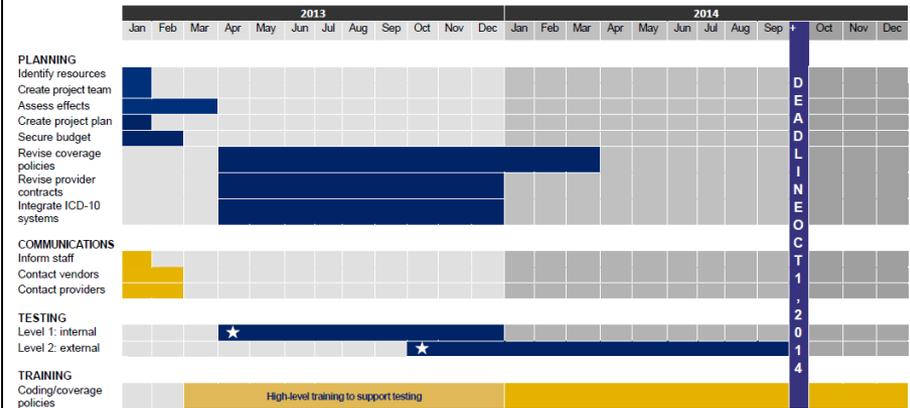
# ICD-10 Timeline for Providers and Payers



## ICD-10 Timeline for Small-Medium Practices at a Glance



## ICD-10 Timeline for Payers at a Glance



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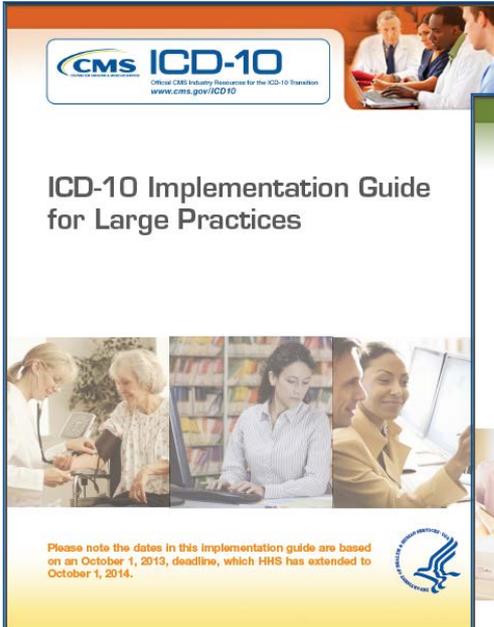
# ICD-10 Preparedness

- What is the general preparedness of ICD-10 among your customers? Are they aware of the new October 1, 2014, compliance deadline? Do you know what stage of planning or implementation they are in?
  - What do vendors need?
  - How can CMS support ICD-10 vendors?
  - What other ICD-10 topics would you like to hear about?

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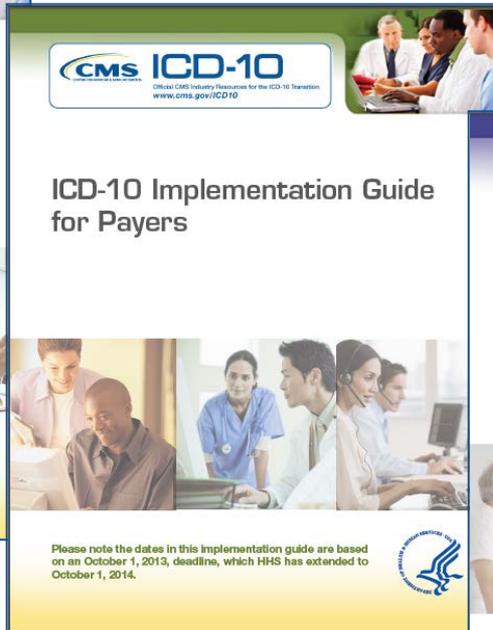
# Implementation Guides



**CMS ICD-10**  
Official CMS Industry Resources for the ICD-10 Transition  
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## ICD-10 Implementation Guide for Large Practices

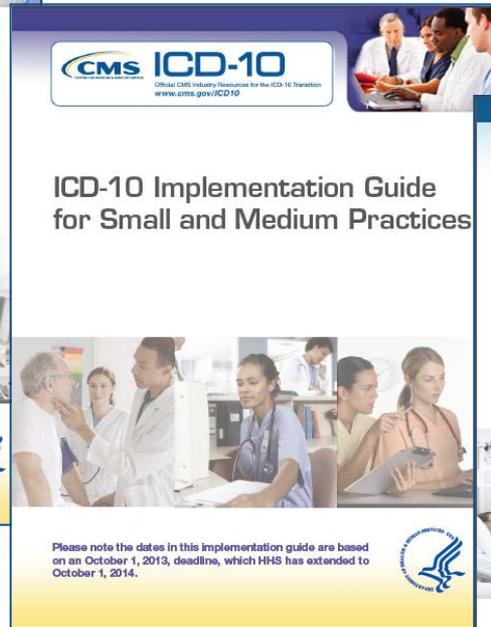
Please note the dates in this implementation guide are based on an October 1, 2013, deadline, which HHS has extended to October 1, 2014.



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## ICD-10 Implementation Guide for Payers

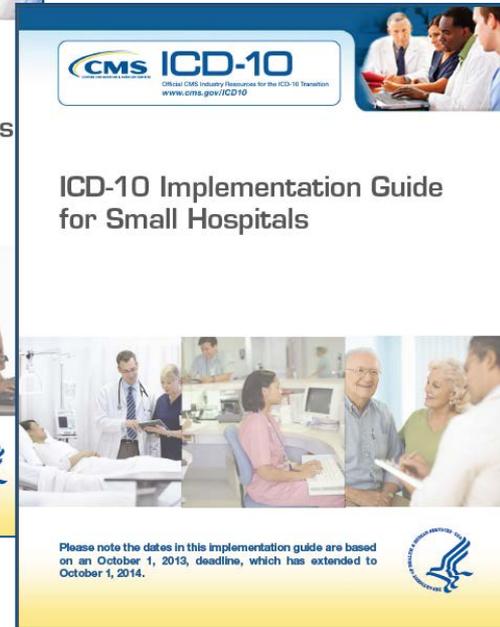
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## ICD-10 Implementation Guide for Small and Medium Practices

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## ICD-10 Implementation Guide for Small Hospitals

Please note the dates in this implementation guide are based on an October 1, 2013, deadline, which has extended to October 1, 2014.



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# Medscape Modules on ICD-10

- Two video lectures
  - ICD-10: A Guide for Small and Medium Practices
  - ICD-10: A Guide for Large Practices
- Expert article
  - *Transition to ICD-10: Getting Started*

Medscape  
EDUCATION

From Medscape Education Family Medicine  
ICD-10: A Guide for Small and Medium Practices CME  
Daniel J. Duvall, MD, MBA Faculty and Disclosures  
CME Released: 06/28/2012; Valid for credit through 06/28/2013

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EDUCATION

ICD-10: A Guide for Small and  
Medium Practices  
From Planning and Assessment to  
Implementation and Testing

Daniel J. Duvall, MD, MBA  
Medical Officer  
Hospital and Ambulatory Policy Group  
Centers for Medicare & Medicaid Services  
Baltimore, Maryland

# CMS ICD-10 Website

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**ICD-10**

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[Medicare Fee-for-Service Provider Resources](#)

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[2012 ICD-10-CM and GEMS](#)

[2012 ICD-10 PCS and GEMS](#)

[ICD-9-CM Coordination and Maintenance Committee Meetings](#)

[ICD-10 MS DRG Conversion Project](#)

**ICD-10**

Welcome to the Centers for Medicare & Medicaid Services (CMS) ICD-10 Website.

Here you will find resources to help, [Providers](#), [Payers](#), and [Vendors](#) with the U.S. health care industry's transition to ICD-10 on October 1, 2014.

As of January 1, 2012, all electronic transactions must use [Version 5010](#) standards, which accommodate ICD-10 codes.

**New ICD-10 Deadline– October 1, 2014**

HHS has [announced](#) the [final rule](#) that delays the ICD-10 compliance date from October 1, 2013 to October 1, 2014.

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[www.cms.gov/icd10](http://www.cms.gov/icd10)



# CMS ICD-10 Resources



- CMS ICD-10 Website:  
<http://www.cms.gov/Medicare/Coding/ICD10/index.html>
- Statutes and Legislation:  
[http://www.cms.gov/Medicare/Coding/ICD10/Statute\\_Regulations.html](http://www.cms.gov/Medicare/Coding/ICD10/Statute_Regulations.html)
- Implementation Guides:  
<http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>

## OESS Points of Contact

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Denesecia Green, ICD-10 Program Lead  
Administrative Simplification Group  
[Denesecia.Green@cms.hhs.gov](mailto:Denesecia.Green@cms.hhs.gov)

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I068 Other rheumatic aortic valve diseases  
I069 Rheumatic aortic valve disease, unspecified  
I070 Rheumatic tricuspid stenosis  
I071 Rheumatic tricuspid insufficiency  
I072 Rheumatic tricuspid stenosis and insufficiency  
I078 Other rheumatic tricuspid valve diseases  
I079 Rheumatic tricuspid valve disease, unspecified



# Centers for Medicare and Medicaid Services

## Pilot for End-to-End Testing of Compliance with Administrative Simplification



# Why is this project needed?

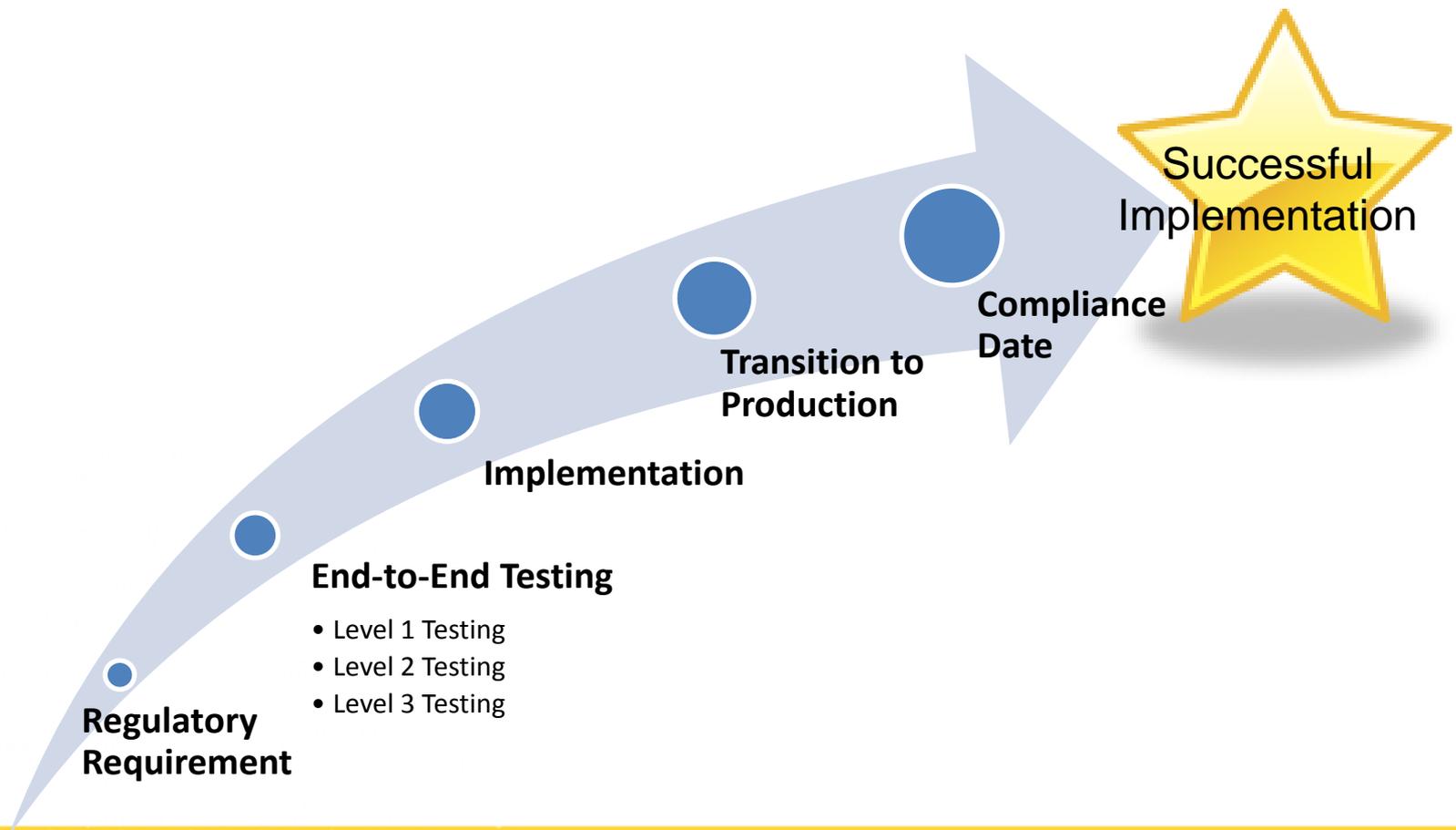
- Past Implementation Challenges
- Upcoming Regulatory Requirements
  - Need for further clarification of terms in ACA



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# End-to-End Testing Process



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# CMS End-to-End Testing Project

## Goals

- Develop a process and methodology based on industry feedback and participation of the administrative simplification requirements
- Develop industry-wide “Best Practices” for more efficient and less time consuming process

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# CMS End-to-End Testing Project

## Intended Outcomes

- Documents for all industry segments outlining the critical checkpoints to ensure compliance
- A universal testing process and methodology that can be adopted by all industry segments
  - Variation may occur depending on the requirement
- A framework with definitions for end-to-end testing, readiness, and compliance



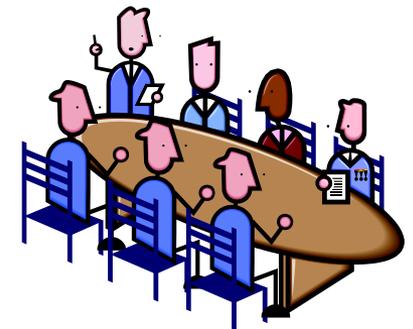
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# CMS End-to-End Testing Project

## Industry Input and Participation

- 18 industry collaboration partners
- Weekly listening sessions with industry segments
- Surveys
- Questions and comments via email ([ngs.compliancetesting@wellpoint.com](mailto:ngs.compliancetesting@wellpoint.com))



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# CMS and HIMSS/WEDI Collaboration

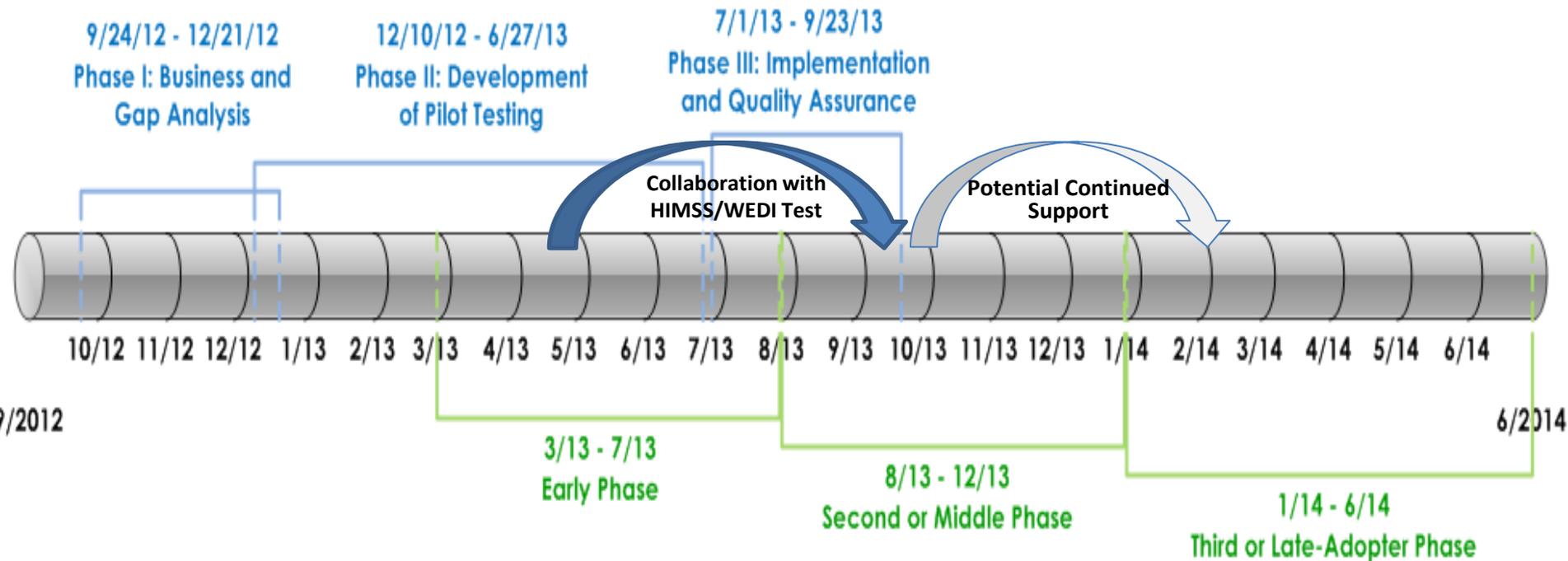
- CMS materials to be included in HIMSS/WEDI ICD-10 pilot
- HIMSS/WEDI participants will use and provide feedback on the checklists
- CMS/NGS will be looking at the products and results of the pilot program

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# Timelines

## NGS Pilot for End-to-End Testing of Compliance with Administrative Simplification



## HIMSS/WEDI ICD-10 National Pilot Program

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# Testing: Resources

- CMS End-to-End Testing website

<http://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Affordable-Care-Act/End-to-End-Testing.html>

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# Questions?

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**ICD-10**

Official CMS Industry Resources for the ICD-10 Transition  
[www.cms.gov/ICD10](http://www.cms.gov/ICD10)

# For More Information

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- **Denesecia Green**, Health Insurance Specialist, ASG, OESS, CMS [Denesecia.Green@cms.hhs.gov](mailto:Denesecia.Green@cms.hhs.gov)
- **Kari Gaare**, Health Insurance Specialist, ASG, OESS, CMS [Kari.Gaare@cms.hhs.gov](mailto:Kari.Gaare@cms.hhs.gov)



# Agenda

1. CQM Update
2. JIRA Tool Update
3. ICD-10 Update
- 4. Question and Answer Session**

# Questions

For more information please visit:

[www.CMS.gov/eHealth](http://www.CMS.gov/eHealth)