

HIPAA Version 5010: Sixteenth National Provider Call - Call to Action: Test!

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Medicare Customer Assistance Re: Eligibility (MCARE) Help Desk

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HETS 270/271 Medicare Eligibility: Preparing for 5010A1

- HETS recently transitioned to a new environment to improve performance and support the X12 5010A1 standard
- Submitters began testing 5010A1 transactions in April
- HETS will be participating in the CMS National Testing Days (June 15th and August 24th)

HETS 270/271 Medicare Eligibility: System Changes

- Changes to transaction elements for compliance with the X12 5010A1 standard
- New beneficiary search options
- New AAA error codes for beneficiary matching errors
- Enhanced Service Type Code (STC) support
- Visit the 5010 Information page of the CMS HETSHelp website for more details regarding these changes – go to <http://www.cms.gov/hetshelp> and click on the '5010 Information - 270/271' link

HETS 270/271 Medicare Eligibility: Testing

- Direct Trading Partners should contact the MCARE Help Desk to coordinate testing
 - Please allow 24 hours for testing profile to be activated
 - CMS requires all HETS trading partners to demonstrate successful transaction submission and receipt of both valid and error responses in test mode before being authorized to submit production 5010A1 transactions
 - Max of 50 test transactions allowed per submitter
- Indirect Trading Partners should contact their respective vendor or clearinghouse for testing

HETS 270/271 Medicare Eligibility: Tips for Successful Testing

- #1: The X12 Version that is sent in elements GS08 and ST03 of the 270 request must indicate that the request is a 5010A1 version request. The value that must be entered in this element is “005010X279A1”.

HETS 270/271 Medicare Eligibility: Tips for Successful Testing

- #2: CMS has made a change to its rules for returning Preventive, Blood Deductible, Smoking Cessation and Therapy Cap data in the 271 response. Effective with the 5010A1 version, HETS will only return this data if a Service Type Code 30 is sent in the 270 request. Otherwise this data will not be returned in the 271 response. This was a requested change by HETS 270/271 Submitters.

HETS 270/271 Medicare Eligibility: Tips for Successful Testing

- #3: The 2000C TRN03 element is a user-defined field that accepts any numeric value. However, per the 5010A1 errata standard, HETS can only successfully return a 2000C TRN03 element if that value begins with a 1, 3 or 9. CMS recommends that submitters not use this field in their 270 requests; however, submitters that send a 2000C TRN03 element are urged to begin that value with a 1, 3 or 9. Failure to do so will result in an error per the current X12 5010A1 standard.

HETS 270/271 Medicare Eligibility: Resources

- MCARE Help Desk
 - 866-324-7315
 - mcare@cms.hhs.gov
 - Testing support hours are Monday-Friday 9:00am-5:00pm ET
- HETSHelp website
 - <http://www.cms.gov/hetshelp> and click on the '5010 Information - 270/271' link