

Minutes of the
DESY Customer Meeting
Held at CMS, August 31, 2004

Attendees: Phone/Video: Tricenturion, Lynn Walker (EDS), Sandy Callard
(University of Michigan), OIG Region 2,

CMS: Jack Fletcher, Barbara Roth, Walt Dunick, Roseanne Dean, Patte Roschitz,
Brian Baranoski, Rosemary Thommen, Alberta Dwivedi, and Sam McNeill

VIPS: Don Flohr, Cheryl Mitchell, Loreta Schickner

Opening Statement

Jack Fletcher opened the monthly meeting by welcoming everyone.

Operations

- o A lot of processing has been completed in the last month, thus reducing both the backlog of requests and the turn-around for requests.

- o Over the past few weeks, DESY has been completing over 200 requests a week. This past week alone, over 300 requests completed with more than 1 billion records written.

- o Current request levels for the three major datastores are as follows:
 - o SAF - 94 requests in process
 - o NCH - 822 requests in process (a significant reduction over the past few months)
 - o NMUD - 85 requests in process

- o Robyn Thomas, the Business Owner of DESY, and Jack worked together in the Spring to reduce the volume of requests in DESY, thus, contributing to the reduced backlog. Two major components of the plan were:

- o OIS Policy statement signed off on by Wally Fung and Tim Love
- o Guiding requests to maximize turn-around

Future Considerations for DESY:

- o Next Release - Feature change will be the new Approval Process for certain types of requests
- o High Cost of supporting aged data - 25 terabytes of DASD could be freed by rolling off older years of data. Prime candidates for sun setting by the end of 2005 are 1991 through 1994 NCH data
- o Users will need to state a business need for older years of data
- o Elimination of 3480 tapes as output option from DESY - This form of media is old technology and the discontinuing of these tapes will save users money. The data on ten 3480 tapes can fit on one 3490 tape resulting in an approximate \$600 savings. The target date to eliminate the support of 3480 tapes is 12/31/2004.

Questions

Q: How is data stored?

A: Many users have requested that DESY write users' data to DASD, however, due to cost constraints on the data center, DESY currently is required to write all of its output to tape.

Q: How does 'OR' logic work?

A: DESY allows users to supply two CONDITION groups, with an implied OR between the two groups. The implication for all of the criteria within each group is still an implied AND.