

Minutes of the
DESY Customer Meeting
Held at CMS, June 29, 2004

Attendees: Phone/Video: Claudia Bullock, Leann Weaver (Foo Associates), Amy Zambrowski (Mathematica Policy Research Inc.), Grant Ritter (Brandeis University), Lynn Walker (EDS), Richard Meehl (Philadelphia Regional Office), Helen Margulis (RCI, Massachusetts), Sandy Callard, Randy Webb, Greg Levine (University of Michigan), Kim Dufour (Tricenturion)

CMS: Jack Fletcher, Roseanne Dean, Brian Baranoski, Walt Dunick, Cheryl Morris, Linda Moscoe, Barbara Roth, Suzanne Asplen, and Mike Thomas

VIPS: Karen Garrison, Don Flohr, and Michelle Berman

Opening Statement

Jack Fletcher, DESY Project Manager, opened the monthly meeting by welcoming everyone. This meeting was recorded for note taking purposes. FYI for next month - the room here is changing but the rest should be the same. The phone number will be different but it has not been given to us yet. We are getting a new system. Please read your appointment carefully next month.

Operations

- * The new release was implemented at the end of this month
- * Over 1000 requests have processed in the last month
- * Turnaround time has been reduced to a 2-3 month timeframe for long-running requests.
- * Trying to align our data access policy, our data access training and the product
- * There is summary information available in HCIS. It is much quicker to go thru this data instead of waiting months for DESY information. Please use this as a resource before going to DESY.
- * This summer, you will receive notice that DESY training is mandatory in order to be recertified beginning January 1, 2005. Training will be mandatory every two years. It will also include HCIS and MSIS training.
- * NMUD has been turned on for HICAN finder files
- * Users received a notice to cancel and resubmit their requests in order to take advantage of NMUD.

Questions

Q: Will regional offices receive a presentation or training?

A: Four regions are slated to have training by the end of September. The 2005 fiscal year

Budget provides for training at headquarters and the regional offices. Computer-based training and video training is being developed as well.

Q: Can you review the HCIS to DESY connection?

A: HCIS (Health Care Information System) holds summary information at the granular level

including claim level and beneficiary level data. In the near future, this data can be integrated into DESY as well as other components of the data warehouse.

Q: What is the timeframe for this connection?

A: Parts of the integration will be available in the next six months and by the end of this year we will begin on Carrier data.

Q: What is the schedule for training?

A: We will let you know when it becomes available.

Q: How do I handle my recertification notice for DESY?

A: Contact Dinah Horton to make sure that your Data Use Agreement is up to date. All

previous request files have the same expiration date. Send an email to the tape librarian if those files need to be extended. The tape librarian will then extend the expiration date. The retention period is 60 days minimum.

Q: How can I share files with other users?

A: Send your request to Jack Fletcher and he will forward it on to the appropriate people.

Please include the filename and the userids of the people you wish to share the file with. These people must be a part of your Data Use Agreement.

The next customer meeting will be July 27, 2004 at 11 am.
Minutes of the DESY Customer Meeting November 25, 2003