DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



Medicare Plan Payment Group Enterprise Systems Solutions Group

DATE: February 5, 2018

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration

Organizations Systems Staff

FROM: Jennifer Harlow /s/

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SUBJECT: Announcement of the February 2018 Software Release

The Centers for Medicare & Medicaid Services (CMS) continues to implement software improvements to the enrollment and payment systems that support Medicare Advantage and Prescription Drug programs. This letter provides detailed information regarding the planned release of systems changes scheduled for February 2018. This release focuses on improving the efficiency of CMS systems as well as Plan processing. The updates described in this communication will be included in the February 2018 Plan Communications User Guide v12.0, scheduled for publication on February 28, 2018.

The February 2018 Software Release changes will include the following:

- 1. New Medicare Card Project Medicare Beneficiary Database Suite of Systems (MBDSS) Changes
- 2. New Medicare Card Project MARx Changes

Plans are encouraged to contact the MAPD Help Desk for any issues encountered during the systems update process. Please direct any questions or concerns to the MAPD Help Desk at 1-800-927-8069 or e-mail at mapdhelp@cms.hhs.gov.

1. New Medicare Card Project – Medicare Beneficiary Database Suite of Systems (MBDSS) Changes

As part of the New Medicare Card Initiative, formerly the Social Security Number Removal Initiative (SSNRI), the Medicare Access and Children's Health Insurance Program (CHIP) Reauthorization Act (MACRA) of 2015 requires that CMS remove Social Security Numbers from all Medicare cards by April 2019. The New Medicare Card Project will issue new Medicare cards to all beneficiaries, and the Medicare Beneficiary Identifier (MBI) will replace the SSN-based Health Insurance Claim Number (HICN).

During the transition to the MBI between April 2018 and December 2019, the Medicare Advantage Organizations (MAOs) and Part D Sponsors will be able to submit data using either the HICN or MBI on the Batch Eligibility Query (BEQ) Request File. The BEQ Response file will contain both the HICN and MBI.

After the transition period, the BEQ Request File will **only** allow the MBI to be submitted. The BEQ Response File will **only** contain the MBI.

See <u>Attachment A</u> for the updated description of the Beneficiary ID field on the BEQ Request File and the addition of the MBI to the BEQ Response File.

At the start of the MBI transition period (April 2018), the MBI will be populated in the following MBDSS files as noted in the referenced attachments:

- Auto Assignment Address (PDP) Notification File. See <u>Attachment B</u>.
- MA Full Dual Auto Assignment Notification File. See Attachment C.
- No Rx File. See **Attachment D**.

Note: In all attachments, the changes are highlighted in vellow.

2. New Medicare Card Project – MARx Changes

The Medicare Advantage Prescription Drug System (MARx) stores Medicare Advantage Organization (MAO) Part C and Part D Sponsor Part D enrollment, payment, and premium information and calculates monthly Part C/D payments and adjustments for each Plan. Via MARx, MAOs and Part D sponsors are able to submit batch data files, view information on the User Interface (UI), and download reports.

During the transition period to the MBI between April 2018 and December 2019, MAO and Part D Sponsors will be able to submit data using either the HICN or MBI on all input transaction types, including any online interaction with the MARx UI. MARx output data files/reports will contain the MBI only.

MARx Transaction Reply Codes

During the transition period, when a Plan submits a MARx transaction using a HICN, MARx will return a new TRC 350 (MBI is Available for Beneficiary) on the Daily Transaction Reply Report (DTRR) (Attachment E). This TRC informs the Plan that the HICN was processed, yet an MBI number is assigned to the beneficiary. The TRC will contain the beneficiary's MBI number in Field 1 (Beneficiary ID) of the DTRR.

Concerning MBI processing, during and after the transition period all existing TRCs will continue to have the same function. TRC descriptions documented in the Plan Communication User Guide (PCUG) that currently represent a HICN will change to MBI.

MARx User Interface

During the transition period, Plan users can search for a beneficiary in MARx using either the HICN or the MBI, and the MARx User Interface (UI) screens will display both the HICN and the MBI in the banner. After transition ends, Plan users will only be able to search with the MBI, and the MARx UI screens will only display the MBI.

The MARx UI screen views included in <u>Attachment F</u> show how the screen will appear and function during the transition period (April 2018 through December 2019). All screens in the MARx UI that currently display only the HICN in the banner will display both the HICN and the MBI in the banner during the transition period.

The screen views in Attachment F are grouped by activities that users commonly perform in the MARx User Interface:

- Searching for a Beneficiary from the Find tab (<u>Attachment F, Figure 1</u>)
- Searching for a Beneficiary from the Eligibility tab (Attachment F, Figure 2)
- Viewing Beneficiary screens (Attachment F, Figure 3)

MARx HICN to MBI Crosswalk File

To assist MAOs and Part D sponsors with the ability to determine or match their beneficiary population between HICN and MBI, MARx will generate and distribute a monthly crosswalk data file. Each crosswalk data file will be created at the MAO/PDP Contract level. The crosswalk files will be sent monthly during the transition period.

- On March 4, 2018, Plans will receive an "initial" (one-time only) HICN to MBI Crosswalk file for past and present membership back to 2006.
- After the initial Crosswalk file, a monthly file will be sent to Plans to include any new enrollment changes.

The crosswalk file layout and naming convention is provided in <u>Attachment G, Figure 1</u>.

MARx Output Data Files/Reports

At the start of the MBI transition period in April 2018, CMS will replace the HICN with the MBI on existing MARx output data files/reports that are transmitted to Plans. Before MBI transition, starting on 11/13/2017, all fields that currently display the HICN were renamed "Beneficiary ID", but the HICN continues to be displayed. Then during and after MBI transition, the fields will continue to be named "Beneficiary ID", but the MBI will be displayed. The following data files/reports will include the MBI:

- Agent Broker Compensation Data File (<u>Attachment G, Figure 2</u>)
- Failed Payment Reply Data File (Attachment G, Figure 3)
- Late Enrollment Penalty Data File (Attachment G, Figure 4)
- Loss of Subsidy Data File (<u>Attachment G, Figure 5</u>)
- Low Income Subsidy/Part D Premium Data File (Attachment G, Figure 6)
- Daily Transaction Reply Report Data File (Attachment G, Figure 7)
- Monthly Membership Data File (Attachment G, Figure 8)
- Monthly Full Enrollment Data File (Attachment G, Figure 9)
- Low Income Subsidy History Data File (Attachment G, Figure 10)
- Monthly Premium Withholding Data File (Attachment G, Figure 11)
- Medical Savings Account Deposit-Recovery Data File (Attachment G, Figure 12)
- Monthly Medicare Secondary Payer Data File (Attachment G, Figure 13)
- No Premium Due Data File (Attachment G, Figure 14)
- Part B Claims Data File (<u>Attachment G, Figure 15</u>)
- Payment Records Report (Attachment G: Figure 16)
- HMO Bill Itemization Report (Attachment G: Figure 17)

The following data files/reports will no longer be generated:

- Monthly Membership Detail Report Drug Plan
- Monthly Membership Detail Report Non-Drug Plan
- Benefits Improvement & Protection Act of 2000 (BIPA) 606 Payment Reduction Report Data File

Frequently Asked Questions (FAQs)

<u>Attachment H</u> contains a list of frequently asked questions and answers about MARx and the New Medicare Card Project.

MARx questions related to the implementation of the New Medicare Card Project can be emailed to ${\underline{\sf MARXSSNRI@cms.hhs.gov}}$.

In the BEQ Request file, the description of the Beneficiary ID on the Detail Record has changed.

	BEQ Request File Detail Record									
Item	Field	Size	Position	Format	Valid Values	Description				
2	Beneficiary ID	12	6-17	CHAR	Beneficiary ID, HICN, or RRB	 Critical Field Before the Medicare Beneficiary Identifier (MBI) Transition period, the acceptable values are the Health Insurance Claim Number (HICN) and the Railroad Retirement Board (RRB) Number. During the MBI Transition period, the acceptable values are the HICN, RRB Number and MBI. When the MBI Transition period ends, the acceptable value is the MBI. The last position may be a space. 				

In the BEQ Response File, the Active MBI field has been added to the Detail Record and the length of the Filler field has been reduced.

	BEQ Response File Detail Record								
Item	Field	Size	Position	Format	Valid Values				
3	Beneficiary ID	12	9 – 20	CHAR	This field will contain exactly what is received in the same field of the beneficiary's Detail record in the related BEQ Request file.				
There a	There are no changes to the rows in between Items 3 and 174.								
174	Active MBI	11	1556- 1566	CHAR	The MBI field will be populated during and after MBI Transition.				
175	Filler	434	1557- 2000	CHAR	Spaces				

In the Auto Assignment Address (PDP) Notification File, the description of the Beneficiary HICN or RRB Number has changed and the MBI field has been added to the Detail Record. This addition changes the file length from 616 to 626 positions; hence, the expansion of the Filler on the Header and Trailer records.

	Auto Assignment Address (PDP) Notification Header Record						
Item	Field	Size	Position	Description			
5	Filler	<mark>592</mark>	35-626	Spaces.			

	Auto Assignment Address (PDP) Notification Detail Record						
Item	Field	Size	Position	Description			
I	Beneficiary HICN or RRB Number	12	1-12	The identifier issued under the SSA or RRB program that is used to uniquely identify the Medicare beneficiary. Based on the following phases of the MBI transition, the value will be populated accordingly. • Before or during the MBI Transition period, the field will contain the RRB if it exists in the beneficiary's Medicare record; else it will contain the active HICN. • When the MBI Transition period ends, the field will contain spaces.			
39	MBI	11	616-626	The MBI from the beneficiary's active Beneficiary MBI period. The value is a system-generated identifier used internally and externally to uniquely identify the beneficiary in the Medicare database. Based on the following phases of the MBI transition: The field will contain the beneficiary's active MBI when the process runs during or after the MBI transition. Otherwise, the field will contain spaces.			

	Auto Assignment Address (PDP) Notification Trailer Record						
Item	Field	Size	Position	Description			
6	Filler	<mark>583</mark>	44-626	Spaces.			

In the MA Full Dual Auto Assignment Notification File, the description of the Beneficiary HICN or RRB Number has changed, the MBI field has been added to the Detail Record, and the length of the Filler field has been reduced.

	MA Full Dual Auto Assignment Notification Detail Record							
Item	Field	Size	Position	Description				
4	Beneficiary HICN or RRB Number	12	20-31	 Before and during the Medicare Beneficiary Identifier (MBI) Transition period, the RRB Number is written if a value is present in the beneficiary's record; else, the HICN is written. After the MBI Transition period ends, the field is filled with spaces. 				
Ther	There are no changes to the rows in between Items 4 and 9.							
9	Medicare Beneficiary ID	11	54-64	A system-generated identifier used by CMS to identify the beneficiary. The field will contain the active MBI from the beneficiary's Medicare record. Eventually, this identifier replaces the HICN and RRB Number.				
<mark>10</mark>	<mark>Filler</mark>	<mark>36</mark>	<mark>65-100</mark>	Spaces				

In No Rx File, the MBI has been inserted into the Detail Record; hence the length of the Filler field has been reduced and the remaining rows have been renumbered.

	No Rx Detail Record									
Item	Field	Size	Position	Format	Valid Values	Description				
3	Beneficiary HICN or RRB Number	12	9-20	CHAR	HICN or RRB	 Before or during the Medicare Beneficiary Identifier (MBI) Transition period, the RRB Number is populated if present; else the active HICN is populated. When the MBI Transition period ends, the field is filled with spaces. 				
5	MBI	11	30-40	CHAR		The MBI from the beneficiary's active Beneficiary MBI period. The value is a system-generated identifier used internally and externally to uniquely identify the beneficiary in the Medicare database.				
<mark>6</mark>	Filler	<mark>49</mark>	<mark>41-89</mark>	CHAR	Spaces					
7	Contract Number	5	90-94	CHAR	Contract Number from CMS	This field contains the Contract Number of the beneficiary that does not have 4Rx data.				

The other rows in this file are unchanged, except the Item number is renumbered for the remaining rows.

Attachment E: New and Updated Transaction Reply Codes (TRC)

New Transaction Reply Code

Code	Туре	Title	Short Definition	Definition
350	I	MBI is	MBI	A transaction was submitted with a HICN during the
		available for	AVAILABLE	transition to MBI and it was accepted. A Medicare
		beneficiary		Beneficiary Identification (MBI) number is assigned to
				the beneficiary. This TRC provides the MBI number
				assigned to the beneficiary in the Beneficiary Identifier
				field.
				Plan Action: None

New Medicare Card or MBI Screen Views

Figure 1: Searching for a Beneficiary from the Find tab

Beneficiaries: Find (M201) Screen

• Beneficiary ID field – During the transition period (April 2018 through December 2019) the HICN or the MBI can be entered in this field.





Beneficiaries: Search Results (M202) Screen

- The Search Criteria returns the HICN in the Search Criteria: Beneficiary ID, regardless of whether the MBI or HICN is entered.
- Beneficiary ID in the main information displays the MBI.
- The user can either click the hyperlink for <u>Update Enrollment</u> or <Beneficiary ID>.





Figure 2: Viewing Beneficiary screens in the MARx UI

Beneficiary Snapshot (M203) Screen

• The HICN and the MBI will be displayed in the Banner for all Beneficiary screens.

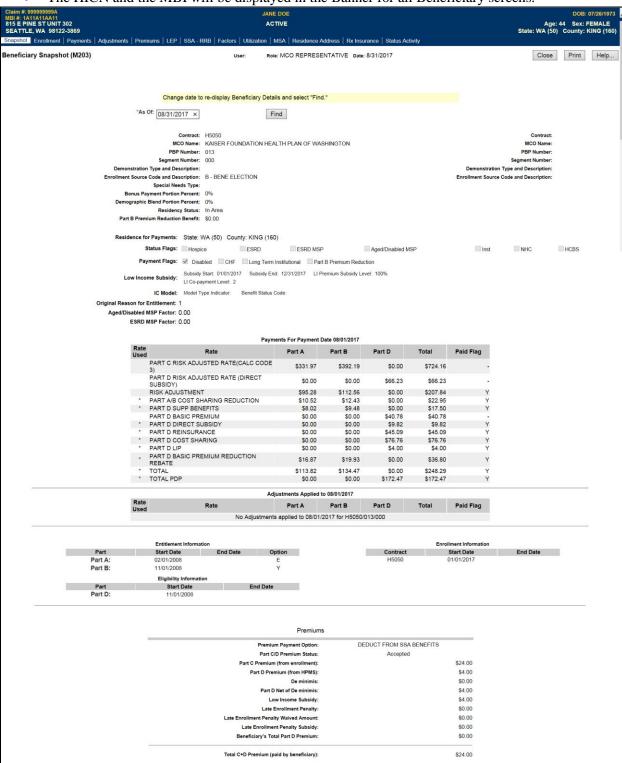


Figure 3: Searching for a Beneficiary from the Eligibility tab

Beneficiary: Eligibility (M232) Screen

- The HICN or MBI can be entered.
- The HICN is returned in the Claim Number field.

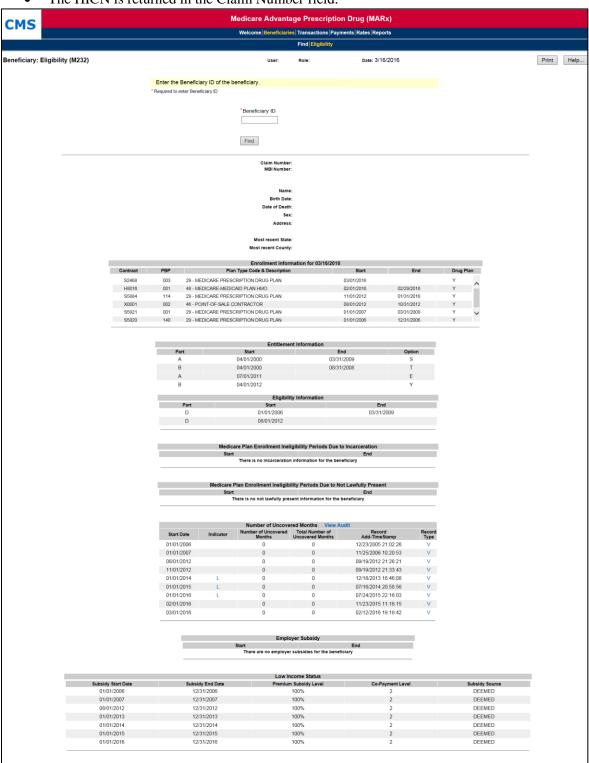


Figure 1: HICN to MBI Crosswalk Data File

System	Type	Frequency	Dataset Naming Convention
MARx	Data File	Monthly	Gentran Mailbox/TIBCO MFT Internet Server: P.Fxxxxx.CROSSWLK.Dyymm01.Thhmmsst P.Rxxxxx.CROSSWLK.Dyymm01.Thhmmsst Connect:Direct (Mainframe): zzzzzzzz.Fxxxxx.CROSSWLK.Dyymm01.Thhmmsst zzzzzzzz.Rxxxxx.CROSSWLK.Dyymm01.Thhmmsst Connect:Direct (Non-Mainframe):
			[directory]Fxxxxx.CROSSWLK.Dyymm01.Thhmmsst [directory]Rxxxxx.CROSSWLK.Dyymm01.Thhmmsst

Item	Field	Size	Position	Description
1	Contract	5	1 – 5	Plan Contract Number
2	PBP	3	6-8	Plan Benefit Package ID
3	HICN	12	9 – 20	Health Insurance Claim Number
4	MBI	11	21 – 31	Medicare Beneficiary Identifier
5	Surname	30	32 – 61	Beneficiary's last name
6	First Name	12	62 – 73	Beneficiary's first name
7	Date of Birth	8	74 – 81	YYYYMMDD Format
8	Date of Death	8	82 – 89	YYYYMMDD Format
9	Gender	1	90	Beneficiary Gender Identification Code '0' = Unknown '1' = Male '2' = Female
10	Recent Enrollment Date	8	91 – 98	YYYYMMDD Format; The effective date of the beneficiary's most recent enrollment in the contract.
11	Recent Disenrollment Date	8	99 – 106	YYYYMMDD Format; The disenrollment date (if present) for the beneficiary's most recent enrollment in the contract.

Figure 2: Agent Broker Compensation Data File

Item	Field	Size	Position	Description
4	Beneficiary ID	12	10-21	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 3: Failed Payment Reply Report Data File

Item	Field	Size	Position	Description
1	Beneficiary ID	12	1 – 12	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 4: Late Enrollment Penalty Data File

Detail Record

Item	Field	Size	Position	Description
5	Beneficiary ID	12	15-26	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 5: Loss of Subsidy Data File

Item	Field	Size	Position	Description
1	Beneficiary ID	12	1 – 12	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 6: Low Income Subsidy/Part D Premium Data File

Item	Field	Size	Position	Description
1	Beneficiary ID	12	1 – 12	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 7: Daily Transaction Reply Report Data File

Item	Field	Size	Position	Description
1	Beneficiary ID	12	1 – 12	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 8: Monthly Membership Data File

Item	Field	Size	Position	Description
4	Beneficiary ID	12	20-31	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 9: Monthly Full Enrollment Data File

Item	Field	Size	Position	Description
1	Beneficiary ID	12	1 – 12	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 10: Low Income Subsidy History Data File

Item	Field	Size	Position	Description
4	Beneficiary ID	12	10-21	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 11: Monthly Premium Withholding Data File

Detail Record

Item	Field	Size	Position	Description
5	Beneficiary ID	12	14-25	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 12: Medical Savings Account Deposit-Recovery Data File

Detail Record

Item	Field	Size	Position	Description
4	Beneficiary ID	12	12-23	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 13: Monthly Medicare Secondary Payer Data File

Detail Record

Item	Field	Size	Position	Description
2	Beneficiary ID	12	4-15	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 14: No Premium Due Data File

Item	Field	Size	Position	Description
1	Beneficiary ID	12	1 – 12	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified with one space at the end

Figure 15: Part B Claims Data File

Record Type 1

Item	Field	Size	Position	Description
3	Beneficiary ID	11	7-17	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified

Record Type 2

Item	Field	Description		
3	Beneficiary ID	11	7-17	 Health Insurance Claim Number (HICN) until the start of Medicare Beneficiary Identifier (MBI) transition then MBI during and after MBI transition. MBI is 11 characters, left-justified

Figure 16: Payment Records Report

Part B Claim Records Posted (PAYRECDS)														
PART B CLAIMS RECORDS POSTED IN MMM YYYY PAGE 1 0* * * * * *HMO Hnnnn * * * * *														
BENE ID	NAME	EXPENSE FIRST	DATES LAST	ALLOWED TOTAL CHARGES	REIMB AMT	CO INS AMT	DED APP	PHYS SUPP ID	PAY IND	CARRIER NUMBER	CARRIER PAID	INFORMATION CONTROL NUMBER		
1AA0AA0AA00 1AA0AA0AA00	SMITH SMITH	20100219 20100219	20100219 20100219	86.25 190.04	69.00 152.03	17.25 38.01	.00 .00	AP233Z AP233Z	1 1	01192 01192	20100508 20100408	551210095332060 551120095332070		
1AA0AA0AA00 1AA0AA0AA00	SMITH	20091014	20091014	183.68 95.31	146.94 76.25	36.74 19.06	.00	F36241067 F37698329	1	00953 00953	20100523	682110111795270 681130111796030		
1AA0AA0AA00 1AA0AA0AA00 1AA0AA0AA0	SMITH SMITH SMITH	20091015 20091016 20091021	20091021 20091016 20091021	584.68 33.54 122.39	467.73 26.83 97.91	116.95 6.71 24.48	.00 .00 .00	F37698372 N33470209 P48970001	1 1 1	00953 00953 00953	20100523 20100423 20100505	685110111801720 681116111802170 681818092314320		
1AA0AA0AA00 1AA0AA0AA00 1AA0AA0AA00	SMITH SMITH SMITH	20090215 20100225 20100301	20090215 20100225 20100301	31.58 35.09 35.09	22.73 28.07 28.07	8.85 7.02 7.02	.00 .00 .00	U7741Z 000000820 000000820	1 1 1	09102 10102 10102	20100501 20100410 20100510	591019085112690 492710091059500 499210091059710		

Figure 17: HMO Bill Itemization Report

						F	art <u>A</u> Bi	lls P	osted	(BILL	ITEN	1)							
12345678 BILL TYP			234567	890123	45678901		0123456789 ART A BILI * * *	S POS		MM YY	VV PAG		3456789	012345678	390123456	789012	345678	9012	,
Bene ID	Name	PROV	INTE R	CMH DQ	ADM DATE	TOTAL CHARGE S	NON-COV CHARGES	INP DED	NC BLD DEDUCT	CO INS DAYS	CO INSC HGS	CO INS AMOUNT	TOTAL DEDUC T	FROM DATE	THRU DATE	COV DAYS	REIM AMT	NP CD	CF
1AA0AA0AA00	SMITH	010139	52280	1	20180308	181547	0	0	0	0	0	0	0	20180308	20180326	18	0	n/a	CF
1AA0AA0AA00	SMITH	010113	1010	n/a	20180109	17527	0	0	0	0	0	0	0	20180109	20180113	4	14	n/a	n/a
1AA0AA0AA00	SMITH	010103	10101	n/a	20180213	594311	0	0	0	0	0	0	0	20180213	20180324	39	6464	n/a	n/a
1AA0AA0AA00	SMITH	010113	10101	n/a	20180322	30454	0	0	0	0	0	0	0	20180322	20180326	4	27	n/a	n/a
1AA0AA0AA00	SMITH	010113	10101	n/a	20180310	56084	0	0	0	0	0	0	0	20180310	20180316	6	85	n/a	CF
1AA0AA0AA00	SMITH	010104	10101	n/a	20180307	48325	0	0	0	0	0	0	0	20180307	20180316	9	396	r/a	n/a
1AA0AA0AA00	SMITH	010113	10101	n/a	20181117	22712	0	0	0	0	0	0	0	20181117	20181121	4	27	r/a	n/a
1AA0AA0AA00	SMITH	010113	10101	n/a	20181117	23389	0	0	0	0	0	0	0	20181117	20181121	4	27	r/a	n/a
IAA0AA0AA00	SMITH	01T113	10101	n/a	20180322	22095	22095	0	0	0	0	0	0	20180322	20180331	0	0	N	n/a
1AA0AA0AA00	SMITH	010023	52280	1	20180227	97203	0	0	0	0	0	0	0	20180227	20180316	17	0	n/a	n/a

- Question: How much time will Plans have to update their systems with MBIs before CMS begins
 to send MARx output data files/reports with the MBI only?
 Answer: CMS will send the "initial" (one time only) HICN to MBI Crosswalk file for past and
 present membership at the beginning of March 2018. This will give Plans a few weeks to update
 their systems prior to receiving MARx output data files/reports with the MBI beginning in April
 2018.
- 2. **Question:** If a beneficiary has had more than one HICN will CMS assign an MBI for each HICN? **Answer:** No, each beneficiary will be assigned one MBI, and this will appear with their current HICN on the crosswalk files.
- 3. **Question:** Can beneficiaries appear on one crosswalk file multiple times? **Answer:** Yes. The crosswalk files will be distributed at the 5 digit Plan contract number, and broken down at the PBP level within the file. If a beneficiary has enrollment history with multiple PBPs within the same contract, then they will appear multiple times (one record for each PBP) in the "initial" (one time only) crosswalk file for that contract.
- 4. **Question:** Does CMS Plan to send test crosswalk files to Plans prior to the initial crosswalk file. **Answer:** No. CMS has provided the HICN to MBI Crosswalk file layout, and also the characteristics and format of the MBI. Plans are welcome to use this information to create their own test data in advance of the transition.
- 5. **Question:** What will the file naming convention be for the MARx HICN to MBI Crosswalk files? **Answer:** The file naming convention will be "P.Rxxxxx.CROSSWLK.Dyymm01.Thhmmsst", where "xxxxx" is the contract number.
- 6. **Question:** How will Plans be able to reconcile the CMS replies to a Plan submitted input transactions to MARx which contain a beneficiary Health Insurance Claim Number (HICN)? **Answer:** As part of CMS's responsiveness to Plans, the Daily Transaction Reply Report Data File will contain Plan submitted input transactions verbatim back to the Plan (Transaction Type "P"). Plans will have the data they submitted readily at hand when receiving and reviewing transaction replies. For reconciliation Purposes, Plans may use the Transaction Tracking ID as part of their input transactions to MARx. This will allow the Plan to reconcile Transaction Reply Codes to the input transaction submitted.
- 7. Question: After transition begins will the HICN be displayed in field 24 of the DTRR for any TRCs?
 Answer: No, this field was intended to represent a "previous HICN" when there is a HICN change.
- 8. Question: Will Plans continue to receive a TRC on the DTRR to communicate when a beneficiary's HICN changes after April 2018?
 Answer: No. Plans will not be notified if a beneficiary's HICN changes beginning in April 2018. In the rare case that a beneficiary's MBI changes, starting in April 2018, the DTRR will communicate the MBI change using the same TRCs that are currently used to communicate HICN changes.
- 9. **Question:** With implementation of the MBI Plans will no longer be able to use the HICN format to differentiate between beneficiaries who receive benefits from the Railroad Retirement Board (RRB) versus the Social Security Administration (SSA). What if a Plan selects the incorrect agency when they submit a premium withhold request on behalf of a beneficiary? **Answer:** If a Plan selects the incorrect agency for a premium withhold request MARx will automatically route the request to the correct agency. In this situation, for informational purposes, the Plan would receive either a TRC 255 (Plan submitted RRB W/H for SSA Beneficiary), or TRC 256 (Plan submitted SSA W/H for RRB Beneficiary.