

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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OFFICE OF INFORMATION SERVICES

DATE: April 3, 2012

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations Systems Staff

FROM: Rosanne Hodge /s/
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SUBJECT: Week-At-A-Glance: REVISED

Special Transaction Reply Report- Transaction Reply Code Clean-Up Activity

This memorandum revises the Week-At-A-Glance memorandum issued on March 27, 2012.

CMS will process a data clean-up on April 8, 2012 to correct an issue that plans reported relating to the Medicare Advantage-Prescription Drug System (MARx) not issuing Transaction Reply Codes (TRC) as expected. Between May 5, 2011 and November 13, 2011, MARx correctly processed plan-submitted transactions and beneficiary-status notification transactions but did not consistently issue the corresponding TRCs on the applicable daily Transaction Reply Reports (DTRR). The error causing this inconsistency was fixed on November 13, 2011 so plans should have received appropriate TRCs in their DTRRs going forward from that date. We are now processing the data clean-up for the limited number of TRCs not issued from May 2011 to November 2011.

This data clean-up will consist of only those transactions for which plans did not receive a TRC. Plans will receive their normal daily Transaction Reply Report (TRR) and a special TRR limited to only these clean-up TRCs on April 10, 2012. If a plan received all of its TRCs during this time period, it will not receive this special TRR. It is important to note that the TRCs received in this special TRR are in response to activity processed between May 2011 and November 2011, therefore some may no longer be relevant if there has been an intervening event. For example, if a plan receives a TRC 290—IEP NUNCMO reset- this notification relates to the May to November 2011 time period, so if the beneficiary is no longer enrolled in the 2011 plan, this notification may now be irrelevant because payment was not affected by MARx's failure to issue these TRCs. Plans should evaluate the data within the special TRR and determine whether the

data should be processed by the plan. While a limited number of TRCs were not reported as expected, the results of the transactions processing was included in all other plan reports, such as the Monthly Membership Report, Full Enrollment File, and so forth. Furthermore, if a plan receives a TRC 154-Out of Area Status-in this special TRR the date that the plan receives the special TRR will be the date that triggers the policies in the Medicare Managed Care and Medicare Prescription Drug Manuals, chapters 2 and 3, respectively.

Additionally, plans may need to suppress certain automated downstream processes, such as beneficiary letter generation, when this special TRR is received and processed. For example, a beneficiary letter that would otherwise be automatically generated upon receipt of a specific TRC may need to be suppressed when sending such a letter would be redundant or no longer relevant based on the changes in circumstance.

The TRCs that plans can expect to receive in this special TRR span the spectrum of TRCs but generally the TRCs will relate to:

1. Enrollment and disenrollment,
2. Beneficiary status, (ex. Hospice on and off, Medicaid on and off, Medicare B on, secondary payer period ended, etc.);
3. Beneficiary demographic information (ex. beneficiary out-of-area, zip code change or incarcerated, etc.).

Please note, we will not be issuing TRCs135 (Beneficiary Has Started Dialysis) and 136 (Beneficiary Has Ended Dialysis Treatment) under this clean-up as these will be issued separately.

Whether a plan is receiving TRRs through its Gentrans mailbox or has migrated to its TIBCO mailbox, the naming convention for the **daily** TRR will remain as follows:

Gentrans or TIBCO mailbox:

P.Rxxxxx.DTRRD.Dyymmdd.Thhmsst

Connect:Direct (Mainframe):

zzzzzzzz.Rxxxxx.DTRRD.Dyymmdd.Thhmsst

Connect:Direct (Non-Mainframe):

[directory]Rxxxxx.DTRRD.Dyymmdd.Thhmsst

The naming convention for the **special** TRR will be as follows:

Gentrans or TIBCO mailbox:

P.Rxxxxx.SPCLTRD.Dyymmdd.Thhmsst

Connect:Direct (Mainframe):

zzzzzzzz.Rxxxxx.SPLCTRD.Dyymmdd.Thhmsst

Connect:Direct (Non-Mainframe):

[directory]Rxxxxx.SPLCTRD.Dyymmdd.Thhmsst

May Software Release

Our May software release will focus on data corrections in the systems therefore the normally scheduled software release announcements will not be necessary. We will update plans as fixes and data clean-ups are performed, either through the normal MAPD Help Desk email notifications and/or through the Monthly Payment Letter or the Week-At-A-Glance memorandums.

Please direct questions or concerns to the MAPD Help Desk at mapdhelp@cms.hhs.gov or 1-800-927-8069.