

Contractor Name	Accepts Medical Documentation Responses from HIHs	Receives PMD PA Requests in PDF from HIHs	Sends PMD PA Review Results Messages in XML to HIHs	Receives Ambulance PA Requests in PDF from HIHs	Receives HBO PA Requests in PDF from HIHs	Receives First Level Appeal Requests in PDF from HIHs	Receives Recovery Auditor Discussion Requests in PDF from HIHs	Receives ADMC Requests in PDF from HIHs
Quality Improvement Organizations (QIO) Livanta Areas 1 & 5	Yes	No	No	No	No	No	No	No
U.S. Railroad Retirement Board - RRB (Palmetto GBA)	Yes	No	Yes	No	No	Yes	No	No
Supplemental Medical Review Contractor (Strategic Health Solutions)	Yes	No	No	No	No	No	No	No
Comprehensive Error Rate Testing - CERT	Yes	No	No	No	No	No	No	No
Program Error Rate Measurement - PERM	Yes	No	No	No	No	No	No	No

Key:

Yes = Service offered by Review Contractor

No = Service not offered by Review Contractor at this time

Health Information Handlers (HIHs)

Prior Authorization (PA)

Power Mobility Devices (PMD)

Advanced Determination of Medical Coverage (ADMC)

Portable Document Format (PDF)

Extensible Markup Language (XML)