

Use of this template is voluntary / optional

Home Oxygen Therapy

F2F Encounter Template Guidance

Purpose

This template is designed to assist a clinician in documenting the Face-to-Face (F2F) encounter for Medicare home oxygen therapy eligibility and coverage. A F2F encounter, as required by Medicare, must be completed within a six-month timeframe prior to completion of the Detailed Written Order (DWO) or Written Order Prior to Delivery (WOPD). This template is available to the clinician and can be kept on file with the patient's medical record or can be used to develop the progress note template for use with the system containing the patient's electronic medical record.

Patient eligibility

Eligibility for coverage of home oxygen therapy under Medicare requires the ordering physician or allowed Non-Physician Practitioner (NPP)¹ to complete a Certificate of Medical Necessity (CMN), OBM Form CMS-484, to establish that coverage criteria are met. This helps to ensure the oxygen equipment and services to be provided are consistent with the physician's prescription and supported in the patient's medical record.

The physician or an allowed NPP must certify (attest) that the patient meets all the following criteria:

1. The patient has a diagnosis of a severe lung disease or symptoms and signs of hypoxia;
2. The patient's home oxygen therapy laboratory test results meet criteria for eligibility and coverage in accordance with the requirements of the National Coverage Determination (NCD) for Home Use of Oxygen – 240.2;
3. The qualifying home oxygen therapy laboratory testing was performed by a physician or allowed provider / supplier of oxygen laboratory services;
4. Alternative treatment measures have been tried or considered and deemed clinically ineffective;
5. The patient's condition is stable;
6. The patient had a F2F encounter:
 - a. Within 30 days prior to completing the initial certification or
 - b. Within 90 days prior to recertification; and
 - c. Provides information in the medical documentation substantiating the patient has a diagnosis or condition that was evaluated and/or treated, supporting the need for home oxygen therapy.

Completing the "Home Oxygen Therapy F2F Encounter Template" does not guarantee eligibility and coverage but does provide guidance in support of home oxygen therapy equipment and services ordered and billed to Medicare. This template may be used with the "Home Oxygen Therapy Laboratory Test Results Template" and "Home Oxygen Therapy Order Template".

¹ A Medicare allowed NPP as defined is a nurse practitioner, clinical nurse specialist, or physician assistant (as those terms are defined in section 1861 (aa) (5) of the Social Security Act) who is working in accordance with State law.

Basis for Certification of Home Oxygen Therapy?

The patient's medical record must contain sufficient documentation of the patient's medical condition substantiating the need for home oxygen therapy. Pertinent information should include, but is not limited to, the following:

- Diagnosis of a severe lung disease or symptoms and signs of hypoxia;
- Duration of the patient's condition;
- Clinical course;
- Prognosis;
- Nature and extent of relevant functional limitations;
- Other therapeutic interventions and results of those interventions;
- Past pertinent medical / surgical history or experience; and
- Blood gas results or O2 Saturation results.

Oxygen testing timing requirements

For arterial blood gas measurement or oximetry – O2 saturation

- Initial Certification Testing
 - Within 2 days prior to dismissal from an acute inpatient hospitalization when ordering home oxygen therapy for a patient who is transitioning to a different level of care
 - Within 30 days prior to the start of home oxygen therapy.
- Retesting for recertification
 - Group I – Oxygen Concentrators / Portable Oxygen Systems
 - Within or by the end of the first 12 months from the start of home oxygen therapy
 - Group II – Oxygen Concentrators / Portable Oxygen Systems
 - Between the 61st and 90th day from the start of home oxygen therapy

Who can complete the Home Oxygen Therapy F2F Encounter Template?

Physician or an allowed NPP who performs a F2F encounter of the patient (within six months prior to completion of a DWO for home oxygen therapy) and certifies (completes the CMN) the patient's eligibility and need for home oxygen therapy.

Note: If the order template is used:

- 1) CDEs in black Calibri are required
- 2) CDEs in *burnt orange Italics Calibri* are required if the condition is met
- 3) CDEs in blue Times New Roman are recommended but not required

Version R4.0

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Home Oxygen Therapy Face-to-Face Encounter Template	
Patient information: Last name: _____ First name: _____ MI: _____ DOB (MM/DD/YYYY): _____ Gender: ___M ___F ___Other Medicare ID: _____	
Provider (physician/NPP) who performed the face-to-face evaluation if different than signing provider: <i>Last name:</i> _____ <i>First name:</i> _____ <i>MI:</i> ___ <i>Suffix:</i> _____ <i>NPI:</i> _____ <i>Date of face-to-face evaluation (MM/DD/YYYY):</i> _____	
Is this a face-to-face encounter for oxygen therapy? ___Yes ___No <i>If No, purpose of the encounter:</i> _____	
Is this encounter an inpatient hospital stay? ___Yes ___No	
Is patient currently mobile in their home? ___Yes ___No <i>If No and portable O2 is required, describe:</i> _____	
Was blood gas study ordered and evaluated? ___Yes ___No (required for certification) <i>If Yes, date of testing (MM/DD/YYYY):</i> _____	
Is patient in a chronic stable state? ___Yes ___No Describe: _____	
Is there an expectation that home oxygen therapy will improve O2 Saturation? ___Yes ___No Describe: _____	
Does patient live or travel to an area at high elevation? ___Yes ___No <i>If Yes, describe if relevant:</i> _____	
Does patient have a reduced O2 carrying capacity? ___Yes ___No <i>If Yes, describe:</i> _____	
Primary diagnosis (to support need for home oxygen): <i>End Stage / Severe Lung Disease</i> ___ COPD ___ Diffuse interstitial lung disease ___ Cystic fibrosis ___ Bronchiectasis ___ Widespread pulmonary neoplasm ___ Other pulmonary/lung diseases _____	
<i>Hypoxemia (expected to improve with oxygen therapy) and supporting evidence</i> <i>(check/complete all supporting evidence that is currently in the patient's medical record)</i> ___ Pulmonary hypertension / Cor Pulmonale ___ Pulmonary arterial Pressure (PaP): Result: _____ mmHg ___ Recurring heart failure secondary to chronic Cor Pulmonale ___ Edema ___ Pulmonary Rales ___ Fluid on CXR ___ Gated blood pool scan ___ "p" Pulmonale on ECG ___ Echocardiogram	
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<p><input type="checkbox"/> <i>Erythrocythemia</i></p> <p><input type="checkbox"/> <i>Erythrocytosis</i> <input type="checkbox"/> <i>Hematocrit/hemoglobin result (Hct/Hgb):</i> _____</p> <p><input type="checkbox"/> <i>Cognitive impairment</i></p> <p><input type="checkbox"/> <i>Mental status exam</i></p> <p><input type="checkbox"/> <i>Nocturnal restlessness, morning headache, and/or daytime somnolence</i></p> <p><input type="checkbox"/> <i>Nocturnal oximetry</i> <input type="checkbox"/> <i>Sleep Study</i></p> <p><input type="checkbox"/> <i>Exertional hypoxia / desaturation</i></p> <p><input type="checkbox"/> <i>O₂ test</i> <input type="checkbox"/> <i>"6" minute walk (optional)</i></p> <p><input type="checkbox"/> <i>Clinical trials</i></p> <p><input type="checkbox"/> <i>Long-term O₂ therapy</i> <input type="checkbox"/> <i>Cluster headache</i></p> <p><input type="checkbox"/> <i>Other</i> _____</p>
<p>Chief complaint / history of present illness and associated signs / symptoms: _____</p> <p>_____</p> <p>_____</p>
<p>Related past medical / surgical history: _____</p> <p>_____</p>
<p>Allergies / immunizations: _____</p>
<p>Current medications: _____</p> <p>_____</p>
<p>Review of systems (Significant as per history of present problem and home oxygen need):</p>
<p>General: <input type="checkbox"/> weight gain, <input type="checkbox"/> weight loss, <input type="checkbox"/> sleeping problems, <input type="checkbox"/> fatigue, <input type="checkbox"/> fever, <input type="checkbox"/> chills, <input type="checkbox"/> night sweats / diaphoresis <input type="checkbox"/> other: _____</p>
<p>Neck: <input type="checkbox"/> lumps, <input type="checkbox"/> pain on movement <input type="checkbox"/> other: _____</p>
<p>Pulmonary: <input type="checkbox"/> cough, <input type="checkbox"/> shortness of breath, <input type="checkbox"/> pain, <input type="checkbox"/> wheezing, <input type="checkbox"/> hemoptysis, <input type="checkbox"/> sputum production <input type="checkbox"/> other: _____</p>
<p>Cardiac: <input type="checkbox"/> chest pain, <input type="checkbox"/> palpitations, <input type="checkbox"/> orthopnea, <input type="checkbox"/> murmur, <input type="checkbox"/> syncope <input type="checkbox"/> other: _____</p>
<p>Vascular: <input type="checkbox"/> edema, <input type="checkbox"/> claudication, <input type="checkbox"/> varicose veins, <input type="checkbox"/> thrombophlebitis, <input type="checkbox"/> ulcers <input type="checkbox"/> other: _____</p>
<p>Gastrointestinal: <input type="checkbox"/> swallowing problems, <input type="checkbox"/> abdominal pain, <input type="checkbox"/> constipation, <input type="checkbox"/> diarrhea, <input type="checkbox"/> incontinence, <input type="checkbox"/> nausea, <input type="checkbox"/> vomiting, <input type="checkbox"/> ulcers, <input type="checkbox"/> melena, <input type="checkbox"/> rectal bleeding, <input type="checkbox"/> jaundice, <input type="checkbox"/> heartburn, <input type="checkbox"/> hematemesis <input type="checkbox"/> other: _____</p>

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Musculoskeletal:	___ pain, ___ swelling, ___ stiffness, ___ limitation of range of motion, ___ arthritis ___ gout, ___ cramps, ___ myalgia, ___ fasciculation, ___ atrophy, ___ fracture, ___ deformity, ___ weakness, ___ other: _____
Neurologic:	___ seizures, ___ poor memory, ___ poor concentration, ___ numbness / tingling, ___ pins and needles sensation, ___ hyperpathia, ___ dysesthesia, ___ weakness, ___ paralysis, ___ tremors, ___ involuntary movements, ___ unstable gait, ___ fall, ___ vertigo, ___ headache, ___ stroke, ___ speech disorders ___ other: _____
Psychiatric:	___ hallucinations, ___ delusions, ___ anxiety, ___ nervous breakdown, ___ mood changes ___ other: _____
Hematology:	___ anemia, ___ bruising, ___ bleeding disorders (conditional) ___ other: _____
Endocrine:	___ heat or cold intolerance, ___ diabetes, ___ lipid disorders, ___ goiter ___ other: _____
Other:	_____

Physical examination:
Vital signs: T=_____ P=_____ R=_____ BP=_____/_____ Height=_____ Weight=_____
O2 Sat=_____ (RA at Rest)
General appearance: _____
Head and neck: _____
Chest / lungs: _____
Cardiovascular: _____
Abdominal: _____
Musculoskeletal / extremities: _____

Neurological: _____

Psychiatric: _____
Other: _____

Have treatments for respiratory-related symptoms been tried in the past? ___Yes ___No

If Yes: Indicate the treatments that have been tried:

Bronchodilators: ___Short-Acting ___Long-Acting

Steroids: ___IV ___PO ___Inhaled

Ventilation: ___Non-Invasive ___Invasive

*Anti-Inflammatory: ___Cromolyn Sodium ___Interleukin(IL)-10 ___Interferon-gamma
___Specific PDE4-inhibitors (cicolmilast and roflumilast)*

Other: ___Antibiotics ___Surfactin ___PAP/CPAP ___Pulmonary Rehabilitation

Other: _____

Indicate effectiveness for the above treatments:

___No improvement ___Limited improvement ___Some improvement

___Able to avoid O2 except with exercise ___Requires nocturnal O2 only

Other: _____

If No: Were any of the above treatments considered? ___Yes ___No

If Yes, Contraindications? _____

If No: Why? _____

Physician/NPP assessment / summary: _____

Treatment plan

- 1) If home oxygen will be included in the treatment plan, the laboratory test results must be documented in the medical record [the Home Oxygen Therapy Laboratory Test Results Template (see CMS.gov/eClinical template) or its equivalent may be used].
- 2) Intent to order home oxygen therapy requires a home oxygen therapy lab test be performed, and a written order for home oxygen therapy [the Home Oxygen Therapy Order Template (see CMS.gov/eClinical template) or its equivalent may be used] and/or a CMN be completed.

Signature, Name, Date and NPI of physician or an allowed NPP

Signature: _____

Name (Printed): _____

Date (MM/DD/YYYY): _____ NPI: _____