

**Provider Compliance Group Special Open Door Forum** 

June 12, 2018

2:00-3:00 pm Eastern Time

**Conference Call** 

Participant Dial-In Number: 1-(800)-837-1935

Conference ID: 7489855

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Group Center for Program Integrity
Centers fort Medicare and Medicaid Services

## Medical Review Documentation Compliance and Technology Contract

- CVP, Fairfax, VA 22030 <u>www.cvpcorp.com</u>
  - Tasked with providing services to facilitate health care providers' medical record documentation and Medicare contractors' review of medical record documentation.
  - Mechanism:
    - Templates and Clinical Data Elements to assist providers in improving documentation.
- Participating CVP technical support for this SODF:
  - Dr. Mark Pilley, Medical Director, StrategicHealthSolutions
  - Robert Dieterle, CEO EnableCare, LLC

### Agenda

- Introduction and background Kevin Young
- Overview of effort to improve documentation Dr. Mark Pilley
- Templates and clinical data elements Robert Dieterle
- Q&A Kevin Young
   Robert Dieterle
   Dr. Mark Pilley

# Background on Improper Payment for DMEPOS Therapeutic Shoes for Persons with Diabetes (FY 2017 CERT Report)

- Therapeutic Shoes for Persons with Diabetes (Diabetic Shoes)
  - Improper payment rate: 67.8 % (92 million dollars)
  - 84.9 % due to incomplete documentation

The draft DMEPOS Therapeutic Shoes for Persons with Diabetes Templates and the associated Clinical Data Elements (CDEs) are available on the CMS.gov website which can be accessed through the link below:

https://www.cms.gov/Research-Statistics-Data-and-Systems/Computer-Data-and-Systems/Electronic-Clinical-Templates/DMEPOS-Templates.html

#### **Therapeutic Shoes for Persons with Diabetes**

Order -- CDEs Draft R1.0a 6/08/2018 -- Template Draft R1.0a 6/08/2018

Progress Note -- CDEs Draft R1.0a 6/08/2018 -- Template Draft R1.0a 6/08/2018

Certification Statement -- CDEs Draft R1.0a 6/08/2018 -- Template Draft R1.0a 6/08/2018

Appendices -- Appendices Draft R1.0a 6/08/2018

#### Also available with the Templates and CDEs:

The CMS presentation for the Special Open Door Forum -- "DMEPOS Therapeutic Shoes for Persons with Diabetes Templates and Clinical Data Elements (CDEs)", held on June 12, 2018; 2:00-3:00 pm Eastern Time.

#### What are Clinical Data Elements?

Definitions of the content of individual "fields" in a template

#### **Each CDE has the following characteristics:**

- Unique identification (e.g. PDN01, PND02)
- Name (e.g. Patient Name, Date of Birth)
- Data type (e.g. text, date, number, value from a set)
- Selection type (e.g. single, multiple)
- Value Set (list of allowed selections) (e.g. Items to orders, diagnoses)

PBD: Patient/Beneficiary Demographics

**PBD1**: Patient's first name, last name and middle initial (text)

**PBD2**: Patient's date of birth (date: MM/DD/YYYY)

**PBD3**: Patient's Gender (Single selection from the value set: M/F/O)

**PBD4**: Patient's Medicare ID (Medicare ID format and check digit)

PND: Provider/NPP Demographics

**PND1**: Provider or Allowed NPP first name, last name, middle initial and suffix (text)

**PND2**: Provider NPI (Numeric with check digit)

**PND3**: Provider Telephone Number (xxx-xxx-xxxxx ext xxxx)

**PND4**: Provider Direct address (Direct address)

#### **Use of Color and Font for Templates and CDEs**

- 1) CDEs in black Calibri are required
- 2) CDEs in burnt orange Italics Calibri are required if the condition is met
- 3) CDEs in blue Times New Roman are recommended but not required

#### **General Template and CDE Information**

#### USE of templates and CDEs

- Medicare does not require the use of these templates and CDEs for reimbursement for DMEPOS Therapeutic Shoes for Persons with Diabetes.
- CDEs are designed for incorporation into provider EHR templates used to collect information during a patient encounter, recording laboratory results, and placing an order.
- Optional elements are present to assist providers in documenting the encounter and recording any pertinent information.
- Templates are visual representations of the CDE and may be printed, completed and made part of the patient's medical record in the event the provider does not have an EHR or the EHR does not support the elements to show that DMEPOS therapeutic shoes and supplies for persons with diabetes are medically necessary and appropriate based on Medicare documentation requirements.

- Guidance
- Template (sections) (note: CDEs are defined for all "fields")
  - Required/*conditional* sections
    - Patient information
    - Start date if different from date of order
    - Order, therapeutic shoes and supplies
    - Type of order
    - Signature, name, date ordered
  - Optional sections
    - Patient DOB, gender and Medicare ID
    - Provider who performed the evaluation
    - Date of in-person evaluation
    - Diagnosis

- Guidance
- Template (sections) (note: CDEs are defined for all "fields")
  - Required/*conditional* sections
    - Patient information
    - Provider Information (if different from signing provider)
    - Diagnoses
    - Therapeutic Shoes coverage questions
    - Treatment plan
    - Signature, name, date, and NPI
  - Optional sections
    - Patient DOB, gender and Medicare ID
    - Chief complaint and related past medical history
    - Medications
    - Allergies
    - Review of Systems
    - Physical Examination
    - Assessment

• Orders Slide 11

## DMEPOS Therapeutic Shoes for Persons with Diabetes Statement of Certifying Physician Template and Clinical Data Elements (CDEs)

- Guidance
- Template (sections) (note: CDEs are defined for all "fields")
  - Required *sections* 
    - Patient information
    - Certification statements
    - Signature, name, date, and NPI
  - Optional sections
    - Patient DOB and gender

**Questions?** 

General Comments/Recommendations?

*to:* clinicaltemplates@cms.hhs.gov