



Healthcare Integrated General Ledger Accounting System Highlights

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Brought to you by the Financial Management Systems Group (FMSG) under the Office of Financial Management (OFM)

HIGLAS Statistics

HIGLAS recouped \$225.3 million of cumulative Federal Tax debts and \$107 million of Federal Non-Tax debts from Medicare Provider Payments through December 6, 2013 under the Treasury Federal Payment Levy Program (FPLP).

HIGLAS supports improvements in automated Medicare debt collection activities to recover nontax delinquent debt owed to the government. Since May 2005, HIGLAS has produced \$60 billion in Accounts Receivable/Accounts Payable Netted Funds.

HIGLAS processes approximately 4.5 million transactions daily for Medicare, Medicaid, and State Children's Health Insurance Program (SCHIP) combined. An average of 163,000 payments are processed per day, totaling an average of \$1.5 billion.

Did You Know?

All CMS core national program dollars - Medicare Parts A, B, C, and D, Medicaid, and SCHIP - are accounted for in HIGLAS.

Federal News

October 1st, 2013 marked the start of open enrollment for the Health Insurance Marketplace, created as a result of the Affordable Care Act (ACA). People without health insurance are able to navigate to Healthcare.gov (<https://www.healthcare.gov/>) to review and compare plans and prices. In order

to make information easy to access, an online live chat feature and toll-free phone support are available 24 hours a day, 7 days a week.

The Health Insurance Marketplace open enrollment ends March 31st and Coverage began as early as January 1st.

"Gratitude is the most exquisite form of courtesy."

~Jacques Maritain



Financial Systems for CCIIO Go-Live

With the launch of the new Health Insurance Marketplace, a new Line of Business (LOB) had to be integrated with HIGLAS in order to process payments to participating Qualified Health Plan (QHP) issuers. After 15 months, the new Consumer Information and Insurance Oversight (CCIIO) LOB went into effect on January 6th and the first payment was processed on January 22nd.

This project was a large undertaking requiring

coordination and flexibility from several stakeholders within CMS and various FMSG support contractors. In early 2013, after three months of preliminary planning, the Design Decision Alternative (DDA) solution was finalized and three internal HIGLAS functional demos were held to demonstrate the HIGLAS application design and processes. For the next seven months, more than 110 work group sessions, demos, and walkthroughs were held to develop the

detailed design for the custom components. Then several test cycles validated the solution and training sessions were held with multiple stakeholders, for which specific training materials were developed.

Despite challenges, including a partial government shutdown, the project team was resilient and focused. Their dedication to the project was integral in meeting the aggressive timelines mandated by the ACA legislation.

Awards Spotlight

In 2013, two HIGLAS teams received special recognition. At the OFM Appreciation Awards, the HIGLAS Hosting and Operations Contractor (HOC) and Application and Integration Support (AIS)

Procurement team was recognized for their effort in awarding the procurements on-time and without protest. Additionally, Administrator's Achievement Awards were distributed to the Administrative Program

Accounting (APA) HIGLAS Development and Transition team, at the 2013 CMS Honor Awards Ceremony.

This is a testament to the high level of integrity, reliability, and excellence demonstrated by our staff.

Have an idea for an article? Want to share feedback on a story? Please contact Sophia Shahverdian at Sophia.Shahverdian@cms.hhs.gov Or Leslie Engel at Leslie.Engel@cms.hhs.gov.