

HPMS E-Mail

Date: April 24, 2018

Subject: Contract Year (CY) 2019 Plan Benefit Package (PBP) Validation Error in Section C

The CY 2019 PBP software contains a validation error that impacts Section C (out-of-network) data entry. PPO plans that offer a maximum plan benefit for one of the benefits under B-14c (Eligible Supplemental Benefits as Defined in Chapter 4), but not for all of the benefits offered under B-14c, will NOT be able to validate Section C of the PBP software. The error message will generate when a user tries to exit Section C with validation.

The validation error message is below:

ERROR: The Section C Out-of-Network Maximum Plan Benefits Coverage Amount does not match the Section B In-Network Maximum Plan Benefit Coverage Amount for the following Section B Categories: OON - Group (X) 14c: Supplemental Education/Health Management Programs

CMS will have a direct fix ready for impacted plans no later than Friday, April 27, 2018. In this direct fix, this error message will be replaced with error messages for each individual benefit in Section 14c.

All PPO plans experiencing this validation issue with Section C must contact the HPMS Help Desk at hpms@cms.hhs.gov or 1-800-220-2028 to request this direct fix.