
**APRIL 05 UPDATE TO
FY 2004 IMPROPER MEDICARE
FEE-FOR-SERVICE PAYMENT REPORT**

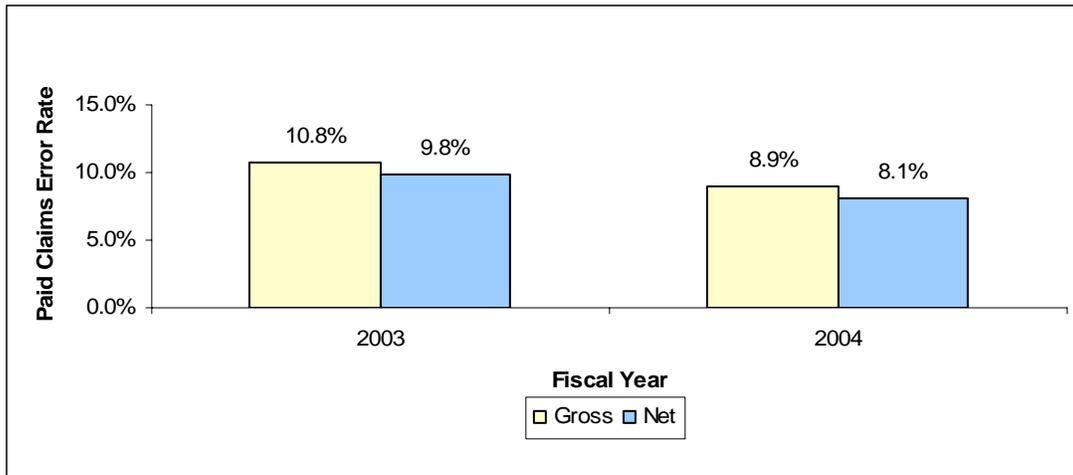
REPORT FINDINGS

Gross vs. Net Values (FY2003 - 2004)

Year	Total Payments Issued in Medicare FFS Program	Overpayments Made by Medicare FFS Program	Underpayments Made by Medicare FFS Program	Gross (Overpayments + Underpayments)		Net (Overpayments - Underpayments)	
				Improper Payment Amount	Error Rate	Improper Payment Amount	Error Rate
2003	\$ 199.1 B	\$ 20.5 B	\$ 0.9 B	\$ 21.5 B *	10.8% *	\$19.6 B *	9.8% *
2004	\$ 213.5 B	\$18.2 B	\$0.8 B	\$19.0 B	8.9%	\$17.4 B	8.1%

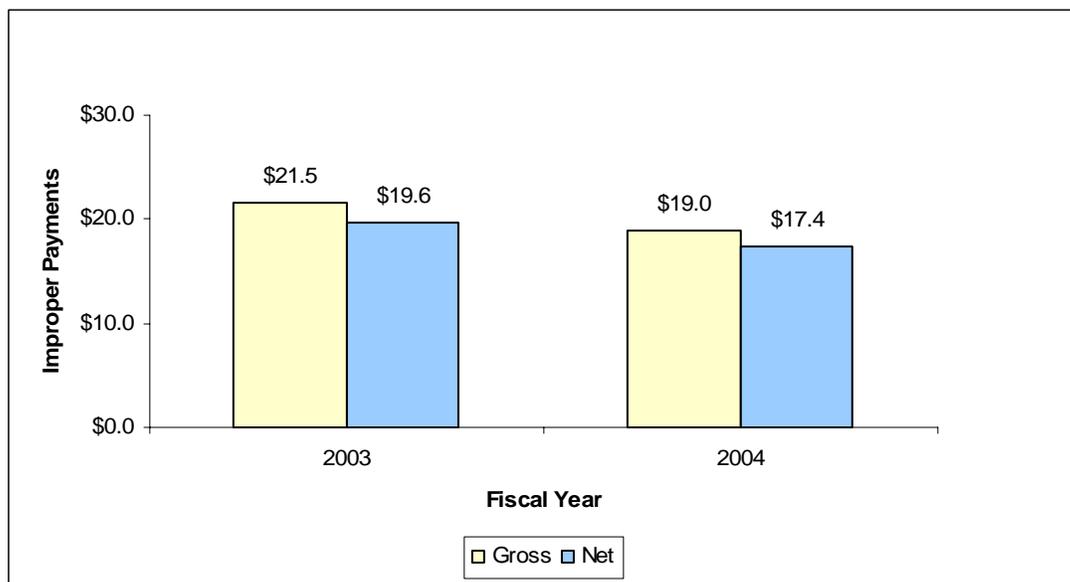
* These figures have not been adjusted to account for the high provider non-response experienced in 2003.

Gross and Net National Medicare FFS Error Rates*



* The 2003 figures have not been adjusted to account for the high provider non-response experienced in 2003. Had the adjustment been made, the national paid claims would have been 6.4% (gross) and 5.8% (net).

Gross and Net National Projected Improper Payments*



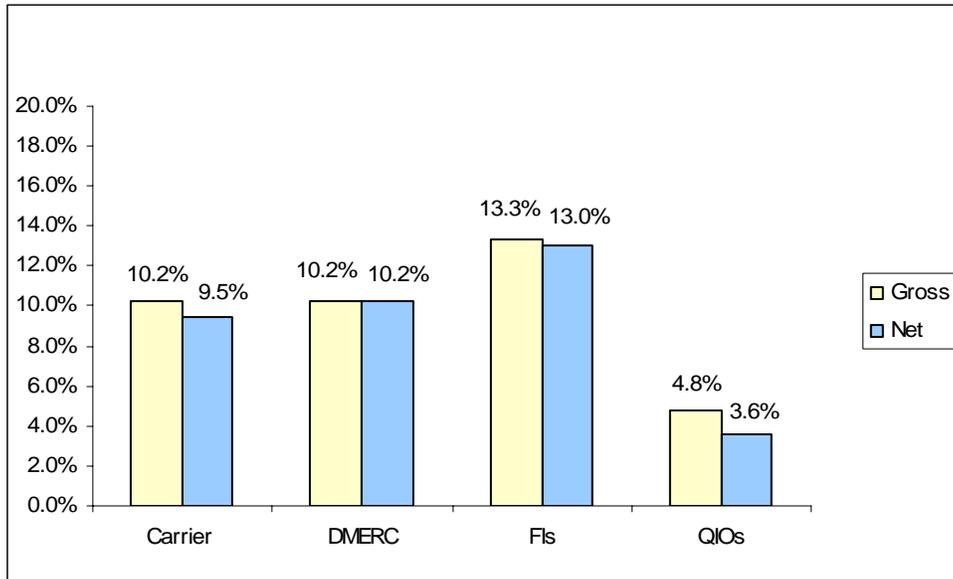
* All data has been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments. The 2003 figures have not been adjusted to account for the high provider non-response experienced in 2003. Had the adjustment been made, the improper payments would have been \$12.7 B (gross) and \$11.6 B (net).

Underpayments and Overpayments by Contractor Type (FY 2004)*

	Overpayments	Underpayments	Gross (Overpayments + Underpayments)		Net (Overpayments - Underpayments)	
			Improper Payments	Error Rate	Improper Payments	Error Rate
Carrier	\$6.0B	\$0.2B	\$6.2B	10.2%	\$5.8B	9.5%
DMERC	\$0.9B	\$0.0B	\$0.9B	10.2%	\$0.9B	10.2%
FI	\$7.7B	\$0.1B	\$7.8B	13.3%	\$7.6B	13.0%
QIOs	\$3.6B	\$0.5B	\$4.1B	4.8%	\$3.1B	3.6%
All Medicare FFS	\$18.2B	\$0.8B	\$19.0B	8.9%	\$17.4B	8.1%

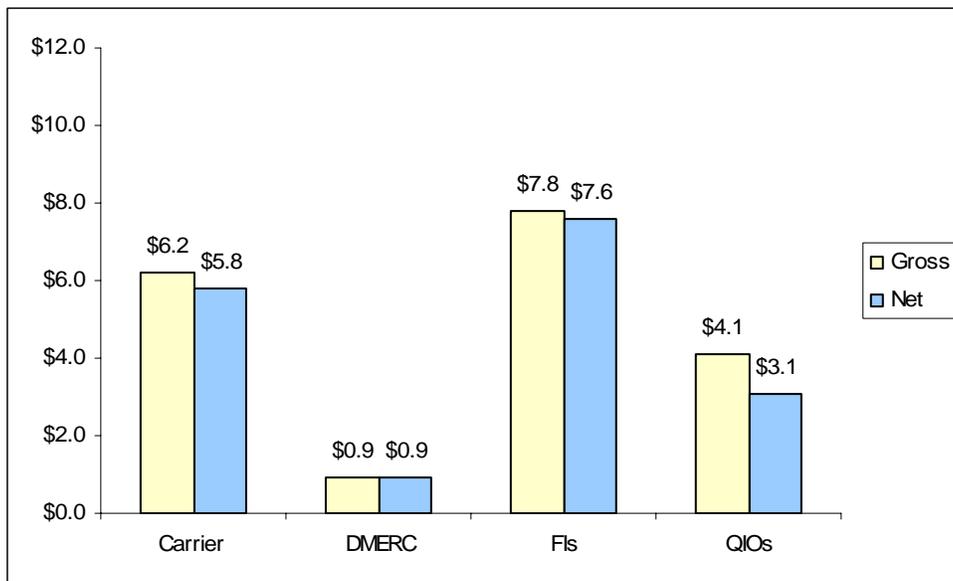
* All data has been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Error Rates by Contractor Type (FY 2004)*



* All data in these charts has been adjusted to exclude beneficiary co-payment, deductible, and reductions to recover previous overpayments.

Improper Payments by Contractor Type (FY 2004)*



* All data in these charts has been adjusted to exclude beneficiary co-payment, deductible, and reductions to recover previous overpayments.

CONTRACTOR SPECIFIC FINDINGS

Gross Error Rates: Carriers (FY 2004)

Carrier Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		Services Processed Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	Including Non-Response Claims	Including Non-Response Claims
WPS WI/IL/MI/MN	10.9%	\$889,573,860	1.6%	7.9% - 14.0%	7.8%	24.5%	22.2%	12.1%	8.5%
Empire NY/NJ	10.2%	\$744,501,762	1.5%	7.3% - 13.2%	8.4%	25.3%	24.1%	11.7%	8.7%
First Coast Service Options FL	10.0%	\$736,894,708	1.1%	7.9% - 12.1%	7.2%	21.8%	19.8%	11.8%	9.4%
Trailblazer TX	13.3%	\$686,304,298	1.4%	10.6% - 16.0%	9.2%	30.3%	27.6%	14.1%	10.2%
NHIC CA	10.0%	\$683,019,272	1.1%	7.9% - 12.1%	7.9%	28.6%	27.5%	13.2%	11.1%
CIGNA ID/TN/NC	9.4%	\$459,514,624	1.2%	7.0% - 11.7%	6.6%	17.9%	15.6%	11.0%	9.2%
Nordian AZ/HI/NV/AK/OR/WA	8.8%	\$440,608,889	1.3%	6.3% - 11.4%	7.4%	23.8%	22.8%	11.6%	9.0%
Cahaba GBA AL/GA/MS	11.1%	\$430,588,827	1.6%	8.1% - 14.2%	8.5%	23.5%	21.6%	12.7%	9.8%
Palmetto GBA OH/WV	9.8%	\$411,012,996	1.1%	7.7% - 11.8%	8.2%	22.2%	21.1%	11.0%	9.0%
Trailblazer MD/DC/DE/VA	9.7%	\$405,705,606	1.1%	7.5% - 11.9%	6.7%	26.6%	24.6%	10.6%	7.6%
NHIC MA/ME/NH/VT	9.8%	\$327,079,115	0.9%	8.0% - 11.7%	6.8%	22.9%	20.8%	11.4%	8.7%
HGSA PA	9.0%	\$325,774,130	1.2%	6.7% - 11.3%	7.6%	24.2%	23.2%	11.5%	9.8%
AdminaStar IN/KY	10.2%	\$276,395,778	1.5%	7.2% - 13.2%	6.7%	17.1%	14.0%	9.6%	7.2%
BCBS AR/NM/OK/LA	11.5%	\$264,595,240	1.2%	9.2% - 13.8%	8.4%	24.5%	22.3%	12.6%	9.0%
BCBS AR/AR/MO	9.4%	\$215,803,049	1.1%	7.2% - 11.7%	7.4%	22.7%	21.2%	11.1%	8.6%
Nordian CO/ND/SD/WY/IA	9.7%	\$181,150,362	1.4%	6.9% - 12.4%	6.6%	29.7%	27.8%	8.6%	6.6%
Palmetto SC	11.2%	\$132,923,337	1.5%	8.3% - 14.1%	10.1%	20.3%	19.4%	13.1%	11.2%
Triple S, Inc. PR/VI	18.4%	\$127,830,859	1.6%	15.2% - 21.5%	15.0%	26.1%	23.2%	19.3%	16.9%
HealthNow NY	8.6%	\$115,549,076	1.3%	6.0% - 11.1%	6.0%	19.7%	17.7%	11.1%	8.6%
BCBS KS KS/NE/Kansas City	7.1%	\$113,402,283	1.0%	5.1% - 9.1%	4.8%	13.4%	11.5%	9.4%	7.3%
First Coast Service Options CT	7.8%	\$86,050,225	0.9%	6.1% - 9.5%	6.5%	26.9%	25.9%	9.4%	7.9%
GHI NY	15.3%	\$57,395,708	1.6%	12.2% - 18.4%	12.3%	28.7%	26.6%	15.1%	12.0%
BCBS UT	10.4%	\$36,072,841	1.2%	8.1% - 12.6%	7.5%	27.0%	25.2%	11.5%	8.9%
BCBS RI	10.1%	\$23,560,223	1.1%	7.9% - 12.2%	8.1%	25.8%	24.5%	11.2%	9.5%
BCBS MT	5.3%	\$10,270,084	0.8%	3.7% - 7.0%	5.0%	20.7%	20.4%	8.2%	7.2%
All Carrier Clusters	10.2%	\$8,181,577,151	0.3%	9.6% - 10.9%	7.7%	24.1%	22.4%	11.8%	9.2%

* All data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that carriers erroneously paid and is a good indicator of how accurately each carrier paid claims.

Provider Compliance Error Rate: This rate is based on how claims looked when they first arrived at the carrier – before the carrier applied any edits or conducted any reviews. The provider compliance error rate is a good indicator of how well the carrier is educating the provider community since it measures how well providers prepared claims for submission.

Services Processed Error Rate: This rate is based on the number of services processed and measures whether the carrier made appropriate payment decisions on claims.

Net Error Rates: Carriers (FY 2004)

Carrier Clusters	Paid/Allowed Claims Error Rate				Provider Compliance Error Rate		
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
WPS WI/IL/MN	10.4%	\$845,504,113	1.5%	7.4% - 13.4%	7.2%	24.0%	21.8%
First Coast Service Options FL	9.4%	\$694,731,969	1.1%	7.3% - 11.6%	6.7%	21.3%	19.3%
Empire NY/NJ	9.5%	\$687,410,208	1.5%	6.5% - 12.5%	7.6%	24.7%	23.5%
NHIC CA	9.6%	\$651,836,655	1.1%	7.5% - 11.7%	7.4%	28.3%	27.1%
Trailblazer TX	12.6%	\$648,204,386	1.4%	9.8% - 15.3%	8.4%	29.7%	27.1%
Noridian AZ/HI/NV/AK/OR/WA	8.5%	\$423,422,447	1.3%	6.0% - 11.0%	7.1%	23.5%	22.5%
CIGNA ID/TN/NC	8.4%	\$410,306,539	1.2%	6.1% - 10.7%	5.6%	17.1%	14.7%
Palmetto GBA OH/WV	9.4%	\$396,572,841	1.1%	7.3% - 11.5%	7.8%	21.9%	20.8%
Cahaba GBA AL/GA/MS	9.7%	\$377,636,874	1.6%	6.7% - 12.8%	7.0%	22.3%	20.4%
Trailblazer MD/DC/DE/VA	8.7%	\$362,703,312	1.1%	6.5% - 10.9%	5.7%	25.7%	23.7%
NHIC MA/ME/NH/VT	9.1%	\$304,082,164	0.9%	7.3% - 11.0%	6.1%	22.3%	20.2%
HGSA PA	8.1%	\$292,278,709	1.2%	5.8% - 10.4%	6.6%	23.4%	22.4%
AdminaStar IN/KY	9.5%	\$255,697,567	1.5%	6.5% - 12.5%	5.9%	16.4%	13.3%
BCBS AR NM/OK/LA	11.0%	\$254,120,298	1.1%	8.8% - 13.3%	8.0%	24.1%	21.9%
BCBS AR AR/MO	8.8%	\$201,326,130	1.1%	6.6% - 11.0%	6.7%	22.2%	20.6%
Nordian CO/ND/SD/WY/IA	9.1%	\$169,836,785	1.4%	6.3% - 11.8%	6.0%	29.2%	27.3%
Palmetto SC	10.6%	\$125,503,380	1.5%	7.7% - 13.5%	9.4%	19.8%	18.9%
Triple S, Inc. PR/VI	17.6%	\$122,168,856	1.6%	14.4% - 20.7%	14.1%	25.2%	22.3%
BCBS KS KS/NE/Kansas City	6.4%	\$103,162,552	1.0%	4.5% - 8.4%	4.2%	12.7%	10.8%
HealthNow NY	7.6%	\$102,372,645	1.3%	5.0% - 10.1%	5.0%	18.9%	16.8%
First Coast Service Options CT	7.3%	\$80,651,557	0.9%	5.6% - 9.0%	6.0%	26.5%	25.5%
GHI NY	13.6%	\$51,183,981	1.6%	10.5% - 16.8%	10.6%	27.3%	25.1%
BCBS UT	10.0%	\$34,706,339	1.2%	7.7% - 12.2%	7.1%	26.7%	24.8%
BCBS RI	9.6%	\$22,507,401	1.1%	7.5% - 11.8%	7.7%	25.4%	24.1%
BCBS MT	4.5%	\$8,732,427	0.8%	3.0% - 6.1%	4.2%	20.0%	19.8%
All Carrier Clusters	9.5%	\$7,626,660,132	0.3%	8.9% - 10.2%	7.0%	23.6%	21.8%

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that carriers erroneously paid and is a good indicator of how accurately each carrier paid claims.

Provider Compliance Error Rate: This rate is based on how claims looked when they first arrived at the carrier – before the carrier applied any edits or conducted any reviews. The provider compliance error rate is a good indicator of how well the carrier is educating the provider community since it measures how well providers prepared claims for submission.

Gross Error Rates: DMERCs (FY 2004)

DMERCs	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		Services Processed Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Palmetto GBA-Region C	13.4%	\$686,801,536	2.8%	7.9% - 18.8%	4.3%	22.7%	15.6%	8.8%	5.7%
CIGNA-Region D	8.6%	\$167,770,667	1.1%	6.5% - 10.8%	6.9%	18.2%	16.8%	8.9%	7.4%
AdminaStar Federal-Region B	6.2%	\$139,672,151	0.9%	4.4% - 8.0%	5.2%	13.6%	12.8%	7.9%	6.8%
Tricenturion-Region A	7.0%	\$98,033,880	0.9%	5.3% - 8.7%	5.3%	13.4%	11.8%	8.3%	6.3%
All DMERCs	10.2%	\$1,092,278,235	1.4%	7.5% - 12.9%	5.1%	18.8%	14.7%	8.6%	6.4%

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Net Error Rates: DMERCs (FY 2004)

DMERCs	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Palmetto GBA-Region C	13.3%	\$685,343,398	2.8%	7.9% - 18.8%	4.3%	22.7%	15.6%
CIGNA-Region D	8.6%	\$167,770,667	1.1%	6.5% - 10.8%	6.9%	18.2%	16.8%
AdminaStar Federal-Region B	6.2%	\$139,672,151	0.9%	4.4% - 8.0%	5.2%	13.6%	12.8%
Tricenturion-Region A	7.0%	\$98,033,880	0.9%	5.3% - 8.7%	5.3%	13.4%	11.8%
All DMERCs	10.2%	\$1,090,820,097	1.4%	7.4% - 12.9%	5.1%	18.8%	14.7%

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that DMERCs erroneously paid and is a good indicator of how accurately each DMERC paid claims.

Provider Compliance Error Rate: This rate is based on how claims looked when they first arrived at the DMERC – before the DMERC applied any edits or conducted any reviews. The provider compliance error rate is a good indicator of how well the DMERC is educating the provider community since it measures how well providers prepared claims for submission.

Services Processed Error Rate: This rate is based on the number of services processed and measures whether the DMERC made appropriate payment decisions on claims.

Gross Error Rates: FIs (FY 2004)

FI Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		Services Processed Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Mutual of Omaha	19.6%	\$2,317,985,379	3.1%	13.6% - 25.6%	14.9%	N/A	N/A	N/A	N/A
UGS CA/HI/AS/GU/NMI	19.1%	\$1,151,545,640	2.0%	15.2% - 22.9%	12.3%	N/A	N/A	N/A	N/A
Empire NY/CT/DE	15.9%	\$925,600,144	2.8%	10.5% - 21.4%	11.1%	N/A	N/A	N/A	N/A
Palmetto GBA SC	10.3%	\$729,986,131	1.1%	8.3% - 12.4%	6.4%	N/A	N/A	N/A	N/A
AdminaStar IN/IL/KY/OH	7.3%	\$699,765,227	1.3%	4.7% - 9.8%	6.6%	N/A	N/A	N/A	N/A
UGS MI/WI	11.5%	\$661,400,172	2.2%	7.3% - 15.7%	7.8%	N/A	N/A	N/A	N/A
Trailblazer TX/CO/NM	12.8%	\$584,802,899	1.8%	9.3% - 16.2%	8.1%	N/A	N/A	N/A	N/A
First Coast Service Options FL	21.9%	\$542,823,236	2.9%	16.3% - 27.6%	16.4%	N/A	N/A	N/A	N/A
Palmetto GBA NC	16.5%	\$526,289,545	3.0%	10.7% - 22.3%	13.1%	N/A	N/A	N/A	N/A
CareFirst MD/DC	20.4%	\$442,734,625	4.9%	10.8% - 30.1%	14.8%	N/A	N/A	N/A	N/A
Riverbend TN/NJ	8.8%	\$320,270,984	1.8%	5.3% - 12.4%	5.8%	N/A	N/A	N/A	N/A
Veritus PA	13.7%	\$285,977,704	2.3%	9.1% - 18.3%	11.9%	N/A	N/A	N/A	N/A
Anthem MA/ME	9.2%	\$264,720,780	2.0%	5.3% - 13.3%	5.7%	N/A	N/A	N/A	N/A
Trispan MS/LA/MO	14.8%	\$251,320,614	2.5%	9.8% - 19.7%	12.7%	N/A	N/A	N/A	N/A
CAHABA GBA IA	5.5%	\$233,989,065	1.0%	3.5% - 7.5%	4.1%	N/A	N/A	N/A	N/A
NORIDIAN MN/ND	15.6%	\$205,590,080	3.2%	9.4% - 21.8%	9.6%	N/A	N/A	N/A	N/A
UGS VA/WV	14.0%	\$202,498,816	2.7%	8.6% - 19.3%	11.2%	N/A	N/A	N/A	N/A
BCBS RI	20.4%	\$159,006,095	3.0%	14.5% - 26.3%	18.9%	N/A	N/A	N/A	N/A
Premera WA/AK	13.5%	\$136,651,334	3.0%	7.7% - 19.4%	12.5%	N/A	N/A	N/A	N/A
BCBS GA	6.3%	\$131,688,898	1.5%	3.4% - 9.3%	4.0%	N/A	N/A	N/A	N/A
BCBS AR	25.2%	\$122,294,129	5.5%	14.4% - 35.9%	11.6%	N/A	N/A	N/A	N/A
CAHABA GBA AL	15.1%	\$106,499,562	2.2%	10.7% - 19.4%	8.2%	N/A	N/A	N/A	N/A
Medicare Northwest OR/ID/UT	13.6%	\$98,197,183	2.6%	8.6% - 18.7%	9.7%	N/A	N/A	N/A	N/A
BCBS OK	8.0%	\$89,432,958	2.1%	3.9% - 12.2%	7.1%	N/A	N/A	N/A	N/A
BCBS KS	8.6%	\$44,611,138	2.1%	4.6% - 12.7%	6.1%	N/A	N/A	N/A	N/A
Anthem NH/VT	6.1%	\$38,870,059	1.3%	3.5% - 8.7%	3.1%	N/A	N/A	N/A	N/A
BCBS AZ	6.5%	\$21,130,286	1.4%	3.8% - 9.2%	5.2%	N/A	N/A	N/A	N/A
COSVI PR/VI	9.6%	\$15,321,987	1.6%	6.5% - 12.8%	4.7%	N/A	N/A	N/A	N/A
BCBS NE	4.6%	\$13,681,446	1.1%	2.4% - 6.7%	3.8%	N/A	N/A	N/A	N/A
BCBS WY	14.0%	\$11,651,299	2.7%	8.7% - 19.4%	12.6%	N/A	N/A	N/A	N/A
BCBS MT	4.1%	\$9,394,946	1.1%	1.8% - 6.3%	3.2%	N/A	N/A	N/A	N/A
ALL FI Clusters	13.3%	\$11,345,732,362	0.6%	12.1% - 14.6%	9.6%	N/A	N/A	N/A	N/A

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that FIs erroneously paid and is a good indicator of how accurately each FI paid claims.

Provider Compliance Error Rate: These rates will be available in a future report.

Services Processed Error Rate: These rates may be available in a future report.

Net Error Rates: FIs (FY 2004)

FI Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate	
	Including Non-Response Claims	Projected Improper Payment Amount Including Non-Response*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Mutual of Omaha	19.5%	\$2,299,645,582	3.1%	13.5% - 25.5%	14.8%	N/A	N/A
UGS CA/HI/AS/GU/NMI	19.0%	\$1,145,702,998	2.0%	15.1% - 22.8%	12.2%	N/A	N/A
Empire NY/CT/DE	15.6%	\$909,102,719	2.8%	10.2% - 21.1%	10.9%	N/A	N/A
Palmetto GBA SC	10.2%	\$719,905,899	1.1%	8.1% - 12.3%	6.3%	N/A	N/A
AdminaStar IN/IL/KY/OH	7.0%	\$671,137,044	1.3%	4.4% - 9.6%	6.3%	N/A	N/A
UGS MI/WI	11.5%	\$658,722,492	2.2%	7.3% - 15.7%	7.7%	N/A	N/A
TRAILBLAZER TX/CO/NM	12.6%	\$576,173,564	1.8%	9.1% - 16.0%	8.0%	N/A	N/A
First Coast Service Options FL	21.9%	\$541,357,830	2.9%	16.3% - 27.5%	16.3%	N/A	N/A
Palmetto GBA NC	16.5%	\$525,886,026	3.0%	10.7% - 22.3%	13.0%	N/A	N/A
CareFirst MD/DC	19.8%	\$430,310,214	4.9%	10.1% - 29.5%	14.2%	N/A	N/A
Riverbend TN/NJ	8.8%	\$319,438,038	1.8%	5.3% - 12.4%	5.8%	N/A	N/A
Veritus PA	13.0%	\$271,848,571	2.4%	8.4% - 17.6%	11.2%	N/A	N/A
Anthem MA/ME	8.8%	\$250,652,416	2.1%	4.7% - 12.8%	5.2%	N/A	N/A
Trispan MS/LA/MO	14.0%	\$237,871,159	2.5%	9.0% - 18.9%	11.9%	N/A	N/A
CAHABA GBA IA	4.9%	\$210,824,832	1.0%	3.0% - 6.9%	3.5%	N/A	N/A
UGS VA/WV	13.9%	\$201,896,501	2.7%	8.6% - 19.3%	11.2%	N/A	N/A
Noridian MN/ND	15.0%	\$197,078,164	3.2%	8.7% - 21.2%	8.9%	N/A	N/A
BCBS RI	16.5%	\$128,833,981	3.1%	10.5% - 22.5%	15.1%	N/A	N/A
BCBS GA	6.1%	\$128,371,963	1.5%	3.2% - 9.1%	3.8%	N/A	N/A
BCBS AR	25.2%	\$122,245,531	5.5%	14.4% - 35.9%	11.6%	N/A	N/A
CAHABA GBA AL	14.9%	\$105,272,326	2.2%	10.6% - 19.3%	8.0%	N/A	N/A
Medicare Northwest OR/ID/UT	13.6%	\$97,953,557	2.6%	8.5% - 18.7%	9.7%	N/A	N/A
BCBS OK	7.6%	\$84,939,737	2.1%	3.5% - 11.7%	6.7%	N/A	N/A
Premera WA/AK	6.7%	\$67,324,860	3.1%	0.7% - 12.7%	5.4%		
BCBS KS	8.3%	\$43,067,963	2.1%	4.3% - 12.4%	5.9%	N/A	N/A
Anthem NH/VT	5.9%	\$37,974,850	1.3%	3.3% - 8.5%	3.0%	N/A	N/A
BCBS AZ	6.3%	\$20,500,232	1.4%	3.6% - 9.0%	5.1%	N/A	N/A
COSVI PR/VI	9.5%	\$15,113,078	1.6%	6.4% - 12.7%	4.5%	N/A	N/A
BCBS NE	4.3%	\$12,847,854	1.1%	2.1% - 6.4%	3.6%	N/A	N/A
BCBS WY	13.6%	\$11,309,624	2.7%	8.3% - 19.0%	12.2%	N/A	N/A
BCBS MT	3.8%	\$8,726,223	1.1%	1.5% - 6.0%	3.0%	N/A	N/A
ALL FI Clusters	13.0%	\$11,052,035,830	0.6%	11.8% - 14.2%	9.3%	N/A	N/A

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that FIs erroneously paid and is a good indicator of how accurately each FI paid claims.

Provider Compliance Error Rate: These rates will be available in a future report.