
**OCTOBER 05 UPDATE TO THE
FY 2004 IMPROPER MEDICARE
FEE-FOR-SERVICE PAYMENT REPORT**

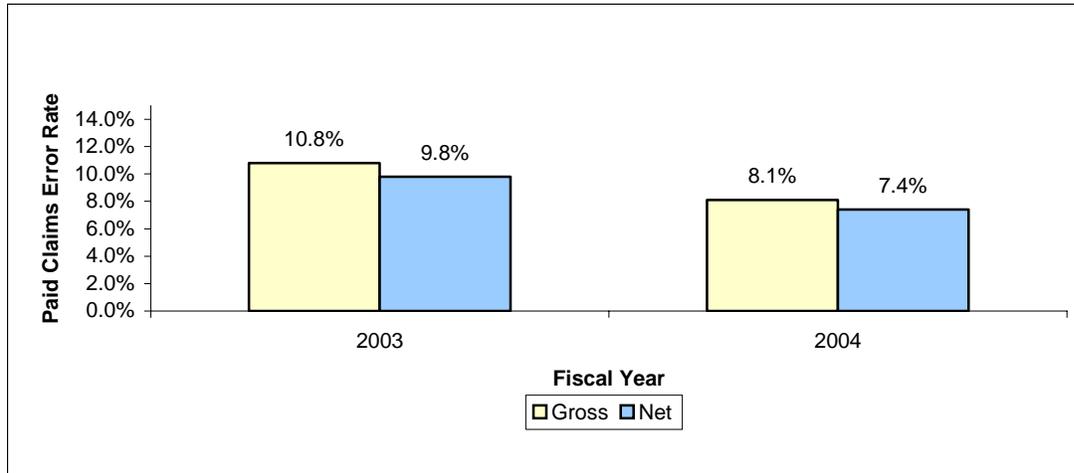
REPORT FINDINGS

Gross vs. Net Values (FY2003 - 2004)

Year	Total Payments Issued in Medicare FFS Program	Overpayments Made by Medicare FFS Program	Underpayments Made by Medicare FFS Program	Gross (Overpayments + Underpayments)		Net (Overpayments - Underpayments)	
				Improper Payment Amount	Error Rate	Improper Payment Amount	Error Rate
2003	\$ 199.1 B	\$ 20.5 B	\$ 0.9 B	\$ 21.5 B *	10.8% *	\$19.6 B *	9.8% *
2004	\$ 213.5 B	\$16.6 B	\$0.8 B	\$17.4 B	8.1%	\$15.8 B	7.4%

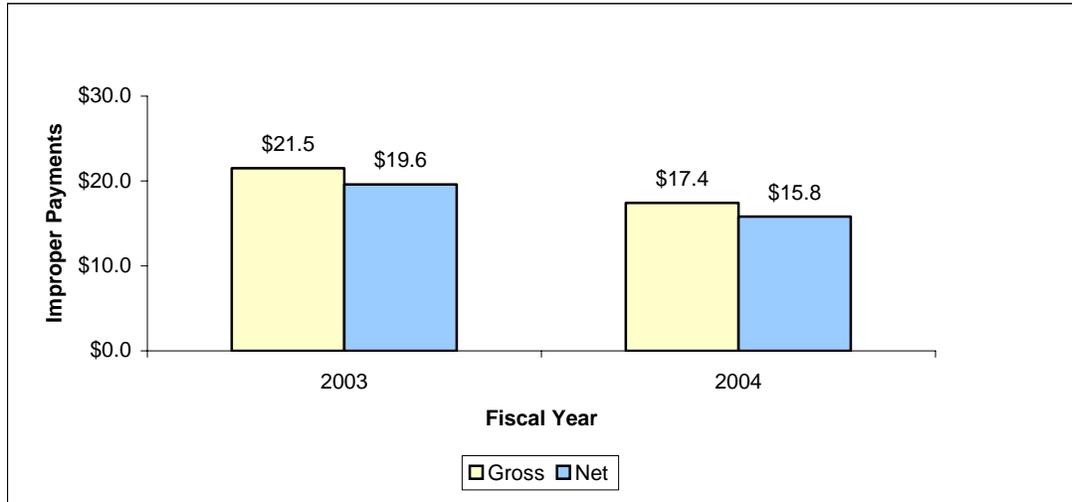
* These figures have not been adjusted to account for the high provider non-response experienced in 2003.

Gross and Net National Medicare FFS Error Rates



* These figures have not been adjusted to account for the high provider non-response experienced in 2003. Had the adjustment been made, the national paid claims would have been 6.4% (gross) and 5.8% (net).

Gross and Net National Projected Improper Payments*



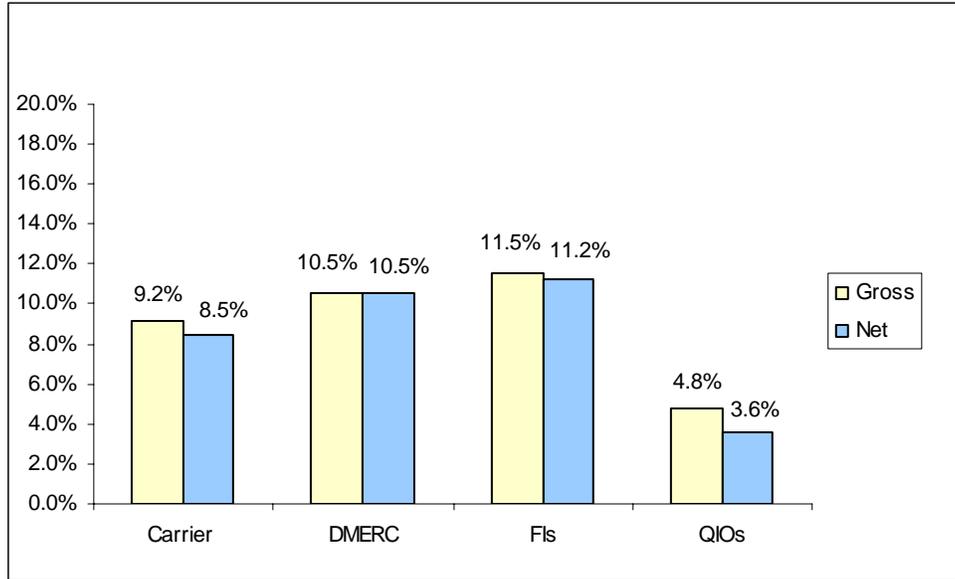
* All data has been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

** These figures have not been adjusted to account for the high provider non-response experienced in 2003. Had the adjustment been made, the improper payments would have been \$12.7 B (gross) and \$11.6 B (net).

Underpayments and Overpayments by Contractor Type (FY 2004)

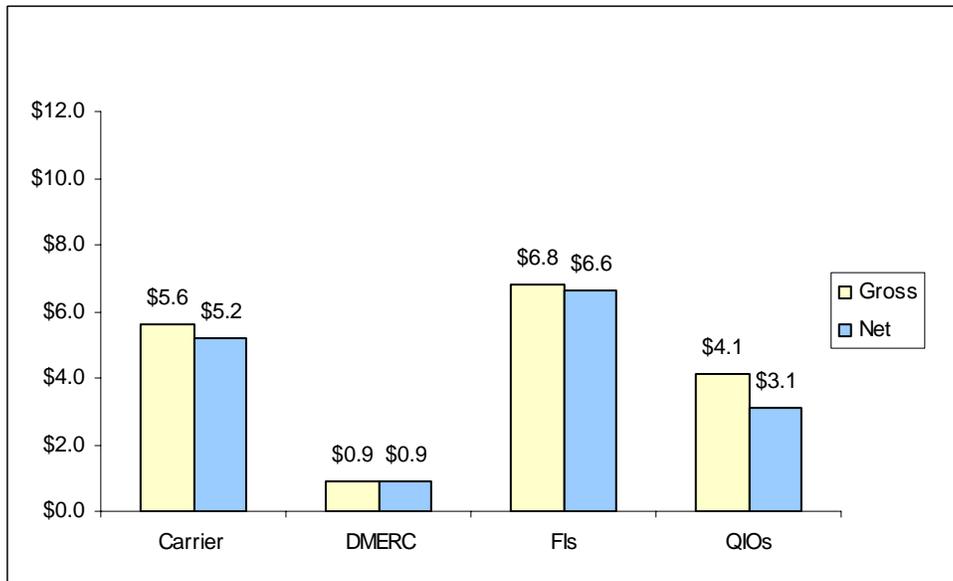
	Overpayments	Underpayments	Gross (Overpayments + Underpayments)		Net (Overpayments - Underpayments)	
			Improper Payments	Error Rate	Improper Payments	Error Rate
Carrier	\$5.4 B	\$0.2 B	\$5.6 B	9.2%	\$5.2 B	8.5%
DMERC	\$0.9 B	\$0.0 B	\$0.9 B	10.5%	\$0.9 B	10.5%
FI	\$6.7 B	\$0.1 B	\$6.8 B	11.5%	\$6.6 B	11.2%
QIOs	\$3.6 B	\$0.5 B	\$4.1 B	4.8%	\$3.1 B	3.6%
All Medicare FFS	\$16.6 B	\$0.8 B	\$17.4 B	8.1%	\$15.8 B	7.4%

Error Rates by Contractor Type (FY 2004)*



* All data in these charts has been adjusted to exclude beneficiary co-payment, deductible, and reductions to recover previous overpayments.

Improper Payments by Contractor Type (FY 2004)*



* All data in these charts has been adjusted to exclude beneficiary co-payment, deductible, and reductions to recover previous overpayments.

CONTRACTOR SPECIFIC FINDINGS

Gross Error Rates: Carriers (FY 2004)

Carrier Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		Services Processed Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
WPS WI/LI/MI/MN	9.1%	\$743,348,172	1.0%	7.3% - 11.0%	6.1%	23.0%	20.8%	11.5%	8.1%
NHIC CA	10.3%	\$704,201,499	1.0%	8.3% - 12.3%	8.0%	28.9%	27.4%	12.6%	10.8%
Empire NY/NJ	9.5%	\$690,086,353	1.1%	7.3% - 11.7%	7.6%	24.7%	23.5%	11.3%	8.5%
First Coast Service Options FL	8.8%	\$646,491,114	1.0%	6.8% - 10.7%	6.7%	20.8%	19.3%	11.1%	9.1%
Trailblazer TX	12.1%	\$625,737,007	1.3%	9.5% - 14.8%	8.5%	29.4%	27.0%	13.0%	9.5%
Noridian									
AK/AZ/AS/CNMI/GU/HI/NV/OR/WA	8.1%	\$404,872,338	1.3%	5.6% - 10.6%	6.9%	23.1%	22.3%	10.6%	8.6%
Cahaba GBA AL/GA/MS	10.2%	\$396,958,135	1.5%	7.2% - 13.3%	8.0%	22.7%	21.2%	11.9%	9.4%
CIGNA ID/TN/NC	7.8%	\$383,734,192	1.0%	5.8% - 9.8%	6.4%	16.6%	15.3%	9.9%	8.4%
Trailblazer MD/DE/DC/VA	8.8%	\$369,040,587	1.0%	6.8% - 10.9%	6.4%	25.9%	24.2%	10.0%	7.4%
Palmetto GBA OH/WV	8.4%	\$355,169,184	0.9%	6.6% - 10.3%	7.0%	21.0%	20.0%	10.0%	8.1%
HGSA PA	8.6%	\$309,029,823	1.1%	6.4% - 10.7%	7.1%	23.8%	22.8%	10.8%	9.2%
NHIC ME/MA/NH/VT	8.8%	\$296,567,273	0.9%	7.1% - 10.6%	6.3%	22.0%	20.2%	10.8%	8.6%
AdminaStar IN/KY	8.6%	\$232,959,806	1.2%	6.3% - 10.9%	7.0%	15.6%	14.3%	8.8%	7.2%
BCBS AR NM/OK/LA	9.9%	\$228,798,213	1.0%	8.0% - 11.9%	7.4%	23.2%	21.3%	12.0%	8.8%
BCBS AR AR/MO	7.3%	\$167,280,548	0.9%	5.6% - 9.0%	5.7%	20.9%	19.7%	10.2%	8.1%
Noridian ND/CO/WY/IA/SD	8.5%	\$160,328,854	1.3%	6.0% - 11.1%	6.1%	28.8%	27.3%	7.7%	5.9%
Palmetto GBA SC	10.4%	\$124,082,134	1.4%	7.6% - 13.3%	9.3%	19.7%	18.8%	12.3%	10.6%
Triple S, Inc. PR/VI	17.0%	\$118,044,357	1.4%	14.1% - 19.8%	14.2%	24.8%	22.5%	18.3%	16.3%
HealthNow NY	8.6%	\$116,400,670	1.3%	6.1% - 11.2%	5.9%	19.8%	17.8%	10.5%	8.4%
BCBS KS KS/ W MO/NE	5.3%	\$85,491,744	0.6%	4.1% - 6.6%	3.9%	11.8%	10.6%	8.6%	6.8%
First Coast Service Options CT	7.1%	\$78,714,151	0.8%	5.5% - 8.8%	6.0%	26.4%	25.5%	8.9%	7.5%
GHI NY	14.3%	\$53,572,251	1.5%	11.3% - 17.3%	11.5%	27.9%	25.9%	14.5%	11.8%
BCBS UT	8.9%	\$31,084,520	1.1%	6.8% - 11.0%	7.0%	25.9%	24.6%	10.1%	8.3%
BCBS AR RI	9.6%	\$22,507,502	1.1%	7.5% - 11.7%	7.7%	25.4%	24.1%	10.8%	9.2%
BCBS MT	4.8%	\$9,232,166	0.8%	3.3% - 6.3%	4.5%	20.2%	20.1%	7.8%	6.9%
All Carrier Clusters	9.2%	\$7,353,732,594	0.3%	8.6% - 9.7%	7.0%	23.3%	21.7%	11.0%	8.7%

** All data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that carriers erroneously paid and is a good indicator of how accurately each carrier paid claims.

Provider Compliance Error Rate: This rate is based on how claims looked when they first arrived at the carrier – before the carrier applied any edits or conducted any reviews. The provider compliance error rate is a good indicator of how well the carrier is educating the provider community since it measures how well providers prepared claims for submission.

Services Processed Error Rate: This rate is based on the number of services processed and measures whether the carrier made appropriate payment decisions on claims.

Net Error Rates: Carriers (FY 2004)

Carrier Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
WPS WI/IL/MI/MN	8.6%	\$699,278,425	1.0%	6.7% - 10.5%	5.5%	22.5%	20.3%
NHIC CA	9.9%	\$673,018,883	1.0%	7.9% - 11.9%	7.5%	28.5%	27.0%
Empire NY/NJ	8.7%	\$632,838,986	1.1%	6.5% - 11.0%	6.8%	24.1%	22.8%
First Coast Service Options FL	8.2%	\$603,461,518	1.0%	6.2% - 10.1%	6.1%	20.3%	18.8%
Trailblazer TX	11.4%	\$589,559,722	1.3%	8.8% - 14.0%	7.8%	28.8%	26.5%
Noridian AK/AZ/AS/CNMI/GU/HI/NV/OR/WA	7.8%	\$387,685,896	1.3%	5.3% - 10.2%	6.5%	22.8%	22.0%
Cahaba GBA AL/GA/MS	8.9%	\$344,278,977	1.6%	5.8% - 11.9%	6.6%	21.6%	20.0%
Palmetto GBA OH/WV	8.1%	\$340,729,030	0.9%	6.3% - 9.9%	6.6%	20.7%	19.7%
CIGNA ID/TN/NC	6.8%	\$334,320,330	1.0%	4.8% - 8.8%	5.4%	15.7%	14.4%
Trailblazer MD/DE/DC/VA	7.8%	\$326,038,293	1.0%	5.8% - 9.8%	5.3%	25.0%	23.4%
HGSA PA	7.6%	\$275,534,402	1.1%	5.5% - 9.8%	6.2%	23.0%	22.0%
NHIC ME/MA/NH/VT	8.0%	\$267,490,041	0.9%	6.3% - 9.7%	5.6%	21.3%	19.6%
BCBS AR NM/OK/LA	9.5%	\$218,323,271	1.0%	7.6% - 11.4%	6.9%	22.8%	20.9%
AdminaStar IN/KY	7.9%	\$212,261,595	1.2%	5.5% - 10.2%	6.2%	14.9%	13.5%
BCBS AR AR/MO	6.7%	\$152,803,628	0.9%	5.0% - 8.4%	5.1%	20.3%	19.2%
Noridian ND/COWY/IA/SD	7.9%	\$149,015,381	1.3%	5.4% - 10.5%	5.5%	28.3%	26.8%
Palmetto GBA SC	9.8%	\$116,317,216	1.4%	7.0% - 12.6%	8.7%	19.1%	18.2%
Triple S, Inc. PR/VI	16.1%	\$111,809,502	1.4%	13.2% - 18.9%	13.3%	23.9%	21.6%
HealthNow NY	7.6%	\$103,224,239	1.3%	5.1% - 10.2%	4.9%	19.0%	16.9%
BCBS KS KS/ W MO/NE	4.7%	\$75,276,549	0.6%	3.5% - 5.9%	3.3%	11.1%	9.9%
First Coast Service Options CT	6.6%	\$73,016,342	0.8%	5.0% - 8.2%	5.5%	26.0%	25.1%
GHI NY	13.2%	\$49,626,740	1.5%	10.2% - 16.3%	10.4%	27.0%	24.9%
BCBS UT	8.5%	\$29,718,018	1.1%	6.4% - 10.6%	6.6%	25.5%	24.3%
BCBS AR RI	9.2%	\$21,454,680	1.1%	7.0% - 11.3%	7.3%	25.0%	23.8%
BCBS MT	4.0%	\$7,759,781	0.7%	2.6% - 5.5%	3.7%	19.6%	19.4%
All Carrirr Clusters	8.5%	\$6,794,841,444	0.3%	7.9% - 9.0%	6.3%	22.7%	21.2%

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that carriers erroneously paid and is a good indicator of how accurately each carrier paid claims.

Provider Compliance Error Rate: This rate is based on how claims looked when they first arrived at the carrier – before the carrier applied any edits or conducted any reviews. The provider compliance error rate is a good indicator of how well the carrier is educating the provider community since it measures how well providers prepared claims for submission.

Gross Error Rates: DMERCs (FY 2004)

DMERCs	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		Services Processed Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Palmetto GBA - Region C	14.7%	\$763,373,374	3.1%	8.6% - 20.8%	6.1%	23.9%	17.0%	8.3%	5.4%
CIGNA - Region D	7.6%	\$147,493,130	1.0%	5.6% - 9.5%	6.3%	17.4%	16.4%	8.1%	6.9%
AdminaStar - Region B	6.0%	\$138,670,900	0.9%	4.3% - 7.8%	5.1%	13.2%	12.5%	7.5%	6.4%
Tricenturion - Region A	6.4%	\$92,912,579	0.8%	4.7% - 8.0%	4.8%	12.6%	11.2%	7.8%	6.0%
All DMERCs	10.5%	\$1,142,449,983	1.6%	7.4% - 13.5%	5.7%	19.0%	15.2%	8.0%	6.0%

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Net Error Rates: DMERCs (FY 2004)

DMERCs	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	
Palmetto GBA - Region C	14.7%	\$761,915,237	3.1%	8.6% - 20.8%	6.0%	23.9%	17.0%	
CIGNA - Region D	7.6%	\$147,493,130	1.0%	5.6% - 9.5%	6.3%	17.4%	16.4%	
AdminaStar - Region B	6.0%	\$138,670,900	0.9%	4.3% - 7.8%	5.1%	13.2%	12.5%	
Tricenturion - Region A	6.4%	\$92,912,579	0.8%	4.7% - 8.0%	4.8%	12.6%	11.2%	
All DMERCs	10.5%	\$1,140,991,845	1.6%	7.4% - 13.5%	5.7%	19.0%	15.1%	

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that DMERCs erroneously paid and is a good indicator of how accurately each DMERC paid claims.

Provider Compliance Error Rate: This rate is based on how claims looked when they first arrived at the DMERC – before the DMERC applied any edits or conducted any reviews. The provider compliance error rate is a good indicator of how well the DMERC is educating the provider community since it measures how well providers prepared claims for submission.

Services Processed Error Rate: This rate is based on the number of services processed and measures whether the DMERC made appropriate payment decisions on claims.

Gross Error Rates: FIs (FY 2004)

FI Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate		Services Processed Error Rate	
	Including Non-Response Claims	Projected Improper Payments Including Non-Response Claims*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Mutual of Omaha (all states)	19.1%	\$2,260,891,895	3.1%	13.1% - 25.2%	14.5%	N/A	N/A	N/A	N/A
UGS AS/CA/CMNI/GU/HI/NV	14.5%	\$877,660,188	1.7%	11.3% - 17.8%	8.7%	N/A	N/A	N/A	N/A
Empire CT/DE/NY	13.4%	\$778,792,065	2.6%	8.3% - 18.5%	9.2%	N/A	N/A	N/A	N/A
AdminaStar IN/IL/KY/OH	6.9%	\$668,960,949	1.3%	4.4% - 9.5%	6.4%	N/A	N/A	N/A	N/A
Palmetto GBA SC	9.0%	\$634,626,345	1.0%	7.0% - 11.0%	5.6%	N/A	N/A	N/A	N/A
UGS MI/WI	9.5%	\$547,831,957	2.1%	5.5% - 13.6%	6.9%	N/A	N/A	N/A	N/A
TrailBlazer TX/CO/NM	10.7%	\$492,009,102	1.6%	7.6% - 13.9%	7.0%	N/A	N/A	N/A	N/A
First Coast Service Options FL	18.7%	\$462,203,545	2.6%	13.6% - 23.8%	13.2%	N/A	N/A	N/A	N/A
Palmetto GBA NC	14.2%	\$453,681,358	2.8%	8.7% - 19.8%	10.9%	N/A	N/A	N/A	N/A
CareFirst MD/DC	13.4%	\$274,562,302	1.7%	10.1% - 16.8%	12.6%	N/A	N/A	N/A	N/A
Veritus PA	12.0%	\$251,353,880	2.4%	7.3% - 16.8%	10.5%	N/A	N/A	N/A	N/A
Anthem ME/MA	8.4%	\$239,254,605	2.0%	4.4% - 12.3%	4.9%	N/A	N/A	N/A	N/A
Riverbend NJ/TN	6.5%	\$233,910,411	1.6%	3.3% - 9.7%	5.5%	N/A	N/A	N/A	N/A
TRISPAN LA/MO/MS	13.2%	\$225,214,661	2.3%	8.8% - 17.7%	11.2%	N/A	N/A	N/A	N/A
Cahaba GBA IA/SD	5.1%	\$220,036,630	1.0%	3.2% - 7.1%	3.9%	N/A	N/A	N/A	N/A
BCBS RI	17.9%	\$139,784,589	2.8%	12.5% - 23.3%	16.4%	N/A	N/A	N/A	N/A
NORIDIAN MN/ND	10.6%	\$139,039,327	2.9%	4.9% - 16.3%	7.1%	N/A	N/A	N/A	N/A
BCBS GA	6.2%	\$129,224,656	1.5%	3.2% - 9.2%	3.9%	N/A	N/A	N/A	N/A
BCBS AR AR	24.4%	\$118,722,758	5.5%	13.6% - 35.3%	10.6%	N/A	N/A	N/A	N/A
UGS VA/WV	8.2%	\$118,382,949	2.2%	3.9% - 12.5%	6.9%	N/A	N/A	N/A	N/A
Premera WA/AK	10.4%	\$104,606,255	2.1%	6.2% - 14.5%	9.7%	N/A	N/A	N/A	N/A
Cahaba GBA AL	13.0%	\$91,634,803	1.9%	9.2% - 16.8%	6.7%	N/A	N/A	N/A	N/A
Medicare Northwest ID/OR/UT	12.3%	\$88,237,936	2.5%	7.5% - 17.1%	8.4%	N/A	N/A	N/A	N/A
BCBS OK	7.2%	\$80,150,278	2.0%	3.2% - 11.2%	6.3%	N/A	N/A	N/A	N/A
BCBS KS	8.0%	\$41,304,720	2.0%	4.0% - 12.0%	5.7%	N/A	N/A	N/A	N/A
Anthem NH/VT	3.7%	\$23,750,619	1.0%	1.7% - 5.7%	1.2%	N/A	N/A	N/A	N/A
BCBS AZ	6.4%	\$20,692,885	1.4%	3.7% - 9.0%	5.1%	N/A	N/A	N/A	N/A
COSVI PR/VI	7.2%	\$11,451,054	1.2%	4.8% - 9.6%	3.7%	N/A	N/A	N/A	N/A
BCBS WY	12.6%	\$10,446,506	2.6%	7.4% - 17.8%	11.3%	N/A	N/A	N/A	N/A
BCBS NE	3.3%	\$9,861,110	0.9%	1.5% - 5.1%	2.4%	N/A	N/A	N/A	N/A
BCBS MT	3.9%	\$9,137,030	1.1%	1.7% - 6.2%	3.1%	N/A	N/A	N/A	N/A
All FI Clusters	11.5%	\$9,757,417,368	0.6%	10.3% - 12.7%	8.4%	N/A	N/A	N/A	N/A

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that FIs erroneously paid and is a good indicator of how accurately each FI paid claims.

Provider Compliance Error Rate: These rates will be available in the FY 2005 report.

Services Processed Error Rate: These rates will be available in the FY 2005 report.

Net Error Rates: FIs (FY 2004)

FI Clusters	Paid/Allowed Claims Error Rate					Provider Compliance Error Rate	
	Including Non-Response Claims	Projected Improper Payment Amount Including Non-Response*	Standard Error	95% Confidence Interval	Excluding Non-Response Claims	Including Non-Response Claims	Excluding Non-Response Claims
Mutual of Omaha (all states)	19.0%	\$2,242,552,358	3.1%	13.0% - 25.0%	14.4%	N/A	N/A
UGS AS/CA/CMNI/GU/HI/NV	14.4%	\$871,817,630	1.7%	11.2% - 17.7%	8.6%	N/A	N/A
Empire CT/DE/NY	13.1%	\$762,294,641	2.6%	8.0% - 18.2%	9.0%	N/A	N/A
AdminaStar IN/IL/KY/OH	6.7%	\$640,332,767	1.3%	4.1% - 9.2%	6.1%	N/A	N/A
Palmetto GBA SC	8.8%	\$624,546,113	1.0%	6.9% - 10.8%	5.5%	N/A	N/A
UGS MI/WI	9.5%	\$544,878,891	2.1%	5.4% - 13.6%	6.8%	N/A	N/A
TrailBlazer TX/CO/NM	10.5%	\$483,367,058	1.6%	7.4% - 13.7%	6.8%	N/A	N/A
First Coast Service Options FL	18.6%	\$460,738,139	2.6%	13.5% - 23.7%	13.1%	N/A	N/A
Palmetto GBA NC	13.9%	\$445,101,078	2.8%	8.4% - 19.5%	10.6%	N/A	N/A
CareFirst MD/DC	12.8%	\$262,137,891	1.7%	9.4% - 16.2%	12.0%	N/A	N/A
Veritus PA	11.3%	\$237,224,747	2.4%	6.6% - 16.1%	9.8%	N/A	N/A
Riverbend NJ/TN	6.4%	\$233,077,465	1.6%	3.3% - 9.6%	5.5%	N/A	N/A
Anthem ME/MA	7.9%	\$225,071,022	2.0%	3.9% - 11.8%	4.4%	N/A	N/A
TRISPAN LA/MO/MS	12.4%	\$211,765,246	2.3%	8.0% - 16.9%	10.4%	N/A	N/A
Cahaba GBA IA/SD	4.6%	\$196,872,396	1.0%	2.7% - 6.5%	3.3%	N/A	N/A
NORIDIAN MN/ND	9.9%	\$130,505,995	2.9%	4.2% - 15.6%	6.4%	N/A	N/A
BCBS GA	6.0%	\$124,474,399	1.5%	3.0% - 8.9%	3.7%	N/A	N/A
BCBS AR AR	24.4%	\$118,500,993	5.5%	13.6% - 35.2%	10.6%	N/A	N/A
UGS VA/WV	8.1%	\$117,718,698	2.2%	3.8% - 12.4%	6.8%	N/A	N/A
BCBS RI	14.0%	\$109,612,499	2.8%	8.5% - 19.6%	12.7%	N/A	N/A
Cahaba GBA AL	12.8%	\$90,368,625	1.9%	9.0% - 16.6%	6.5%	N/A	N/A
Medicare Northwest OR/ID/UT	12.1%	\$87,244,484	2.5%	7.3% - 16.9%	8.3%	N/A	N/A
Premera WA/AK	7.8%	\$78,929,230	2.1%	3.6% - 12.0%	7.1%	N/A	N/A
BCBS OK	6.8%	\$75,657,057	2.0%	2.8% - 10.8%	5.9%	N/A	N/A
BCBS KS	7.7%	\$39,761,545	2.0%	3.7% - 11.7%	5.5%	N/A	N/A
Anthem NH/VT	3.6%	\$22,855,410	1.0%	1.5% - 5.6%	1.1%	N/A	N/A
BCBS AZ	6.2%	\$20,062,831	1.4%	3.5% - 8.9%	4.9%	N/A	N/A
COSVI PR/VI	7.1%	\$11,237,625	1.2%	4.7% - 9.5%	3.6%	N/A	N/A
BCBS WY	12.2%	\$10,104,833	2.7%	7.0% - 17.4%	10.8%	N/A	N/A
BCBS NE	3.1%	\$9,268,211	0.9%	1.3% - 4.9%	2.4%	N/A	N/A
BCBS MT	3.7%	\$8,468,306	1.1%	1.4% - 5.9%	2.9%	N/A	N/A
All FI Clusters	11.2%	\$9,496,548,182	0.6%	10.0% - 12.4%	8.1%	N/A	N/A

* This data has not been adjusted to exclude beneficiary co-payments, deductibles, and reductions to recover previous overpayments.

Paid/Allowed Claims Error Rate: This is the percentage of dollars that FIs erroneously paid and is a good indicator of how accurately each FI paid claims.

Provider Compliance Error Rate: These rates will be available in the FY 2005 report.

Services Processed Error Rate: These rates will be available in the FY 2005 report.