

DEPARTMENT OF Health & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244



OFFICIAL NOTIFICATION – Time Sensitive Action Requested

Date

Dear Physician:

Thank you for continuing to provide quality care to Medicare beneficiaries. CMS has contracted with Provider Resources, Inc. (PRI) to conduct an evaluation of the power mobility device (PMD) prior authorization Demonstration. An important part of this research is physician perspective and opinion, including yours. **Please share your opinions and thoughts with the PRI researchers.** PRI may call you in the coming weeks to schedule an interview. Because we respect your time and understand the many competing demands for it, you may contact PRI directly to pre-schedule an interview. You will be offered the option of interviewing alone or in a group with other prescribing physicians. We hope this will allow you to prioritize this interview by avoiding possible scheduling conflicts. Please see contact information below.

Interview scheduling with PRI: Please contact (814) 806-3341 or PMD@provider-resources.com

If you have prescribed a power wheelchair or a PMD for a Medicare beneficiary in the past, we are interested in your advice and opinion. Your experience about how your PMD orders are processed is unique and can help us improve your and your patients' PMD experiences. We know that beneficiaries rely on you to prescribe appropriate equipment and you rely on us to appropriately reimburse you for services. Your feedback could have a direct impact on how PMDs and other services or supplies could be requested and/or processed in the future.

PMDs are costly yet critical solutions for Medicare beneficiaries who need them. In 2012, we launched a Prior Authorization PMD (PA PMD) Demonstration that involves prior authorization of certain PMDs. The Demonstration protects the Medicare Trust Fund, facilitates delivery of equipment to beneficiaries who have a medical need for these PMDs, and ensures that suppliers receive appropriate reimbursement. Thanks to physicians like you, more than 60,000 PMDs have been provided to Medicare beneficiaries and appropriately reimbursed as part of this Demonstration to date. Thank you for what you do!

If this notice has reached you in error and you need to decline participation, contact PRI at the email address or phone number provided above.

Information about the PA PMD Demonstration: <http://go.cms.gov/PADemo>
Charlene Harven, CMS Project Officer: (410) 786-8228 or Charlene.Harven@cms.hhs.gov

Sincerely,

Jill Nicolaisen, Director
Division of Medical Review and Education
Provider Compliance Group
Centers for Medicare & Medicaid Services