

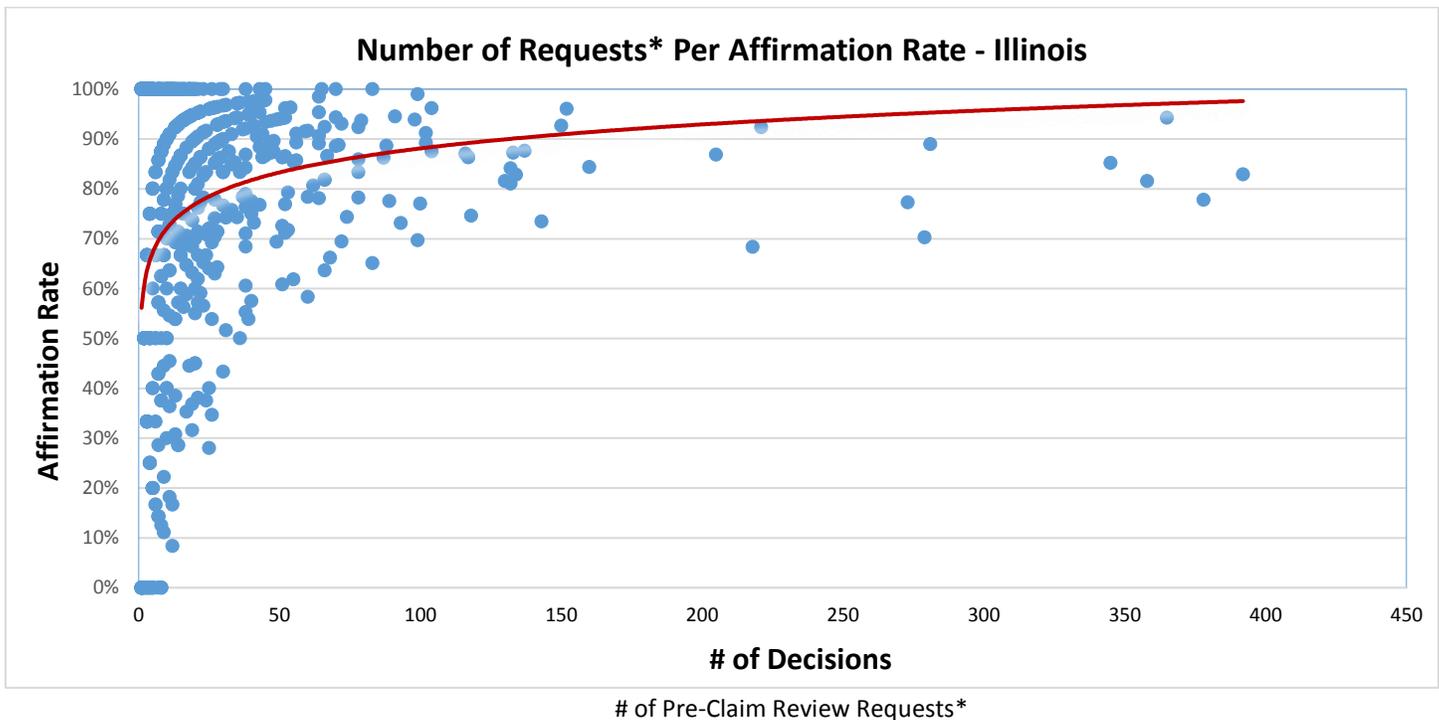
## Comparing Frequency of Requests to Affirmation Rates

(Data through 10/29/2016)

The chart below plots the number of pre-claim review requests\* and provisional affirmation rates, including both fully affirmed and partially affirmed requests\*, for each Home Health Agency (HHA) in Illinois. The data show that HHAs with more pre-claim review requests\* generally have higher provisional affirmation rates. However, there is a considerable amount of volatility amongst HHAs with fewer pre-claim review requests\*. As experience with submitting pre-claim review requests\* increases and additional education, such as proactive outreach to HHAs receiving non-affirmed decisions, is conducted, more HHAs are increasing their affirmation rate.

For instance, the data show that:

- The average affirmation rate for HHAs with 10 pre-claim review requests\* or more was 81%.
- The average affirmation rate for HHAs with fewer than 10 pre-claim review requests\* was 62%.
- Each HHA with 31 pre-claim review requests\* or more had at least a 50% affirmation rate.
- Each HHA with 40 pre-claim review requests\* or more had at least a 58% affirmation rate.
- Each HHA with 62 pre-claim review requests\* or more had at least a 64% affirmation rate.
- Each HHA with 87 pre-claim review requests\* or more had at least a 68% affirmation rate.



\*These pre-claim review requests have been reviewed and received a decision.