

FY 2012 Contractor Roles and Responsibilities

FY 2012 Statistical Contractor (SC) - The Lewin Group - Responsible for Sample Selection and Populating Claims

Each quarter throughout the fiscal year, the SC collects the universe of claims data for Medicaid and CHIP FFS and managed care from the states. The universe includes claims that are paid with Federal Financial Participation (FFP) for Medicaid and CHIP services, including payments made outside of the state's Medicaid Management Information System (MMIS) and payments made at the local level. Many states have benefit programs that are financed by state-only funds with no Federal money involved. Only claims with FFP should be included in the universe.

The SC draws a random sample of claims from the quarterly Medicaid FFS, CHIP FFS, Medicaid managed care, and CHIP managed care universes submitted by the states. The annual sample sizes for Medicaid FFS and Medicaid managed care are state-specific based on the prior cycle error rate and margin of error with a maximum sample size of 1,000. Base annual sample sizes of approximately 520 CHIP FFS claims and 280 CHIP managed care payments are used for CHIP since prior cycle error rates are not available. Since claims data is submitted quarterly by the states, each quarter is treated as a separate universe and sampled accordingly.

PERM uses a stratified random sampling design. Medicaid and CHIP FFS universes are stratified by service type. Medicaid and CHIP managed care universes are stratified by payment amount into ten strata, and an equal number of claims are selected from each strata. After drawing the samples, the SC sends the samples to the Review Contractor (RC) and the state.

For most states, the FFS sample list contains minimum data information because it is less burdensome to provide minimum universe data and enhance the information on the sampled claims (called "populating the sample") so the states must populate the FFS claims. After the samples are populated and returned to the SC, the SC standardizes the format of the claims data and sends it to the RC for medical records requests.

For PERM+ states, enhanced information is submitted in the original universe and the SC sends claims data to the RC for medical records request without the need for states to populate the sample.

FY 2012 Review Contractor (RC) - A+ Government Solutions - Responsible for Policy Collection, Medical Records Requests, and Medical and Data Processing Reviews

While the SC is collecting universe data, the RC begins collecting state Medicaid and CHIP policies that are used for the medical and data processing reviews.

When the RC receives the sample list from the SC, the RC schedules on-site or remote data processing reviews with each of the states. For FFS claims, the data processing review includes examining line items in each claim to validate that it was processed correctly. The RC also performs data processing reviews on managed care claims for the accuracy of the processing of the capitation payment or premium.

When the RC receives standardized full claims data from the SC, the RC contacts those providers whose FFS claims were sampled to obtain copies of medical records for the claims in question. Providers have 75 calendar days to comply and send copies of medical records for the selected claims. If the provider does not respond, the state is notified of an error due to no documentation.

The RC also begins medical reviews on FFS claims. Managed care claims are not subject to medical reviews because there is no specific service rendered on which to make a medical necessity determination. The RC examines the medical record to ensure there is documentation that supports medical necessity and to verify coding accuracy. If the record does not contain sufficient documentation, then the provider has a new timeframe of 15 calendar days to provide the missing documentation. This new timeframe is not part of the original 75 days that the provider initially had to submit the medical records. Once the reviews are completed, the findings are posted to the RC's secure Web site, which can be reviewed by the individual States.