

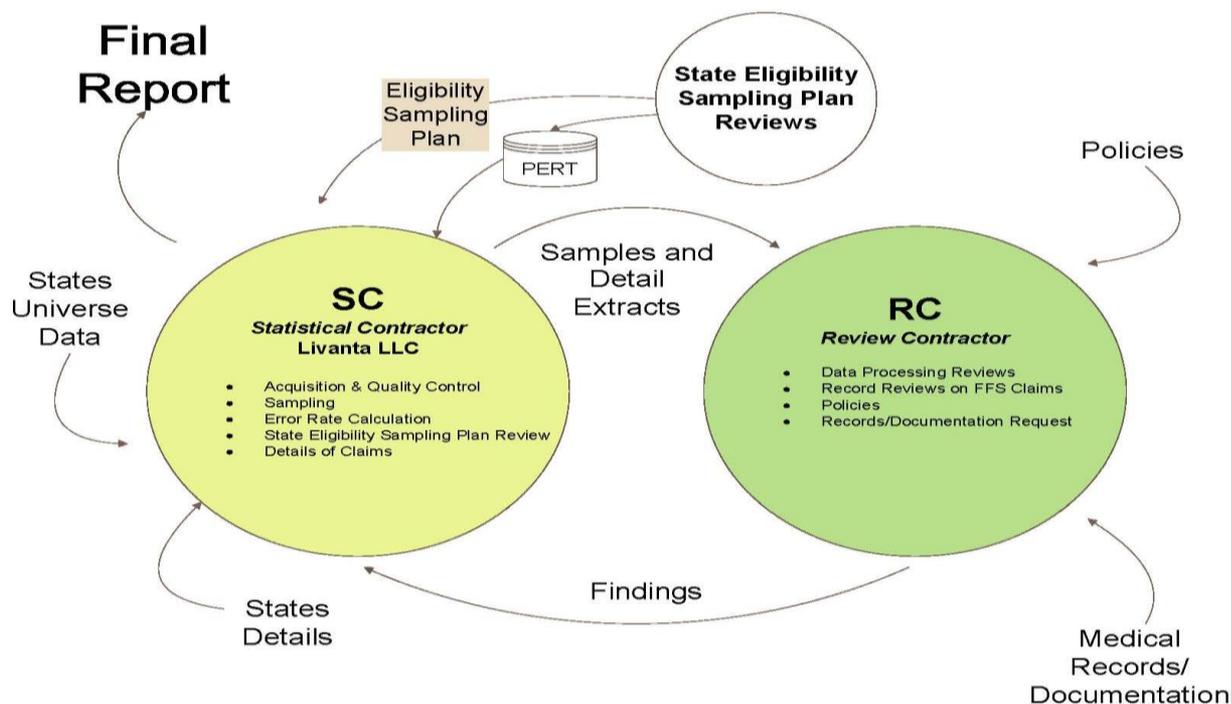


Payment Error Rate Measurement (PERM)

FY 2010 Kick-Off Call

PERM Overview: Statistical Contractor

PERM Program Overview



Two PERM Program Areas





PERM Overview: Statistical Contractor

Statistical Contractor (SC) Roles and Responsibilities:

- Conducts Orientations with States
- Collects universe data from States
- Performs Quality Control procedures to assure accurate and complete universes
- Compares universe submission to current quarter's CMS-64 Report
- Selects samples from the universes



PERM Overview: Statistical Contractor

Statistical Contractor (SC) Roles and Responsibilities:

- Requests details from the States
- Maps data to a standard format
- Delivers samples and details to Review Contractor
- Approves States' Eligibility Sampling Plans
- Maintains PERT Website
- Calculates the component (FFS, MC, Eligibility), state and national error rates for Medicaid
- Jointly writes final report with Review Contractor



PERM Overview: Statistical Contractor

What to expect this year:

- Completion of the **State Universe Data Submission Survey**
- Receipt of the **PERM FFY 2010 Draft Universe Data Submission Instructions**
- On-site or Webinar **Orientation/Education Sessions** that serve as the forum for your State to gain a better understanding of PERM and what you need to do over the next few months



PERM Overview: Statistical Contractor

What to expect this year:

- **PRTC Sessions** (Personalized Requirements Teleconference Call) that provide the opportunity for both the State and Livanta SC to determine in detail how to submit your universe data
- **PERT Webinars** for Eligibility: Review PERM and PERM - MEQC Substitution process for submitting eligibility case and payment review information



PERM Overview: Statistical Contractor

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PERM Overview: Review Contractor

Review Contractor (RC) Roles and Responsibilities:

- State Policies
- Documentation Requests
- Data Processing Reviews
- Medical/Coding Reviews



PERM Overview: Review Contractor

State Policies:

- Initial request call and follow up letter
 - 45 days for response
 - Electronic gathering as much as possible
 - Can also accept by fax or hard copy
- Quarterly updates



PERM Overview: Review Contractor

Medical Record Requests:

- Initial call to provider to verify provider information
- Initial request sent to provider
 - Detailed documentation request list for each claim category in the cycle
- Providers have 60 days to send in medical record
 - RC will follow-up with reminders
- Insufficient documentation
 - Providers have 15 days to send in documentation



PERM Overview: Review Contractor

Data Processing Reviews:

- Completed on all sampled claims
 - Validation review of system processing
- Entrance Interview
 - Scheduled as soon as possible after data received from SC
 - Work with States for specialists staff education/systems overview
 - IT staff will work with States to establish secure access to individual state systems



PERM Overview: Review Contractor

Data Processing Reviews:

- Components include comparison against applicable State policy (within 60 days of adjudication) for
 - Claims submission
 - Duplicate claims
 - Covered services
 - Edit codes
 - Claims filing deadlines
 - Pricing/reimbursement methodology



PERM Overview: Review Contractor

Medical/Coding Reviews:

- FFS claims only
- Six primary elements reviewed
 - Adherence to State specific guidelines and policies
 - Completeness of medical documentation
 - Medical necessity
 - Validation that services were ordered
 - Validation that services were provided as billed
 - Correct coding

Differences Between FY 2007 and FY 2010 PERM Cycles

FFY 2007	FFY 2010
	States are asked to identify payment level for each record in the universe - line, header, or fixed payment
	States are required to quality control their data prior to universe submission
States had to submit Medicare premium payments	States do not need to include Medicare premium payments in their universe submissions; CMS provides state Medicare premium payments
	States are required to compare each quarter's data submission to the prior two quarters of CMS-64 financial reports.
Three PERM contractors	Two PERM contractors (policies and requested records sent to Review Contractor; claims details sent to the Statistical Contractor.)
Details for sampled claims sent to the DDC	Details for sampled claims to be sent to the SC
Claim category assigned to each sampling unit for review (10 claim categories)	Claim category assigned to each sampling unit for review (15 claim categories)
CID was assigned for each record requested	PERM ID assigned to each sampling unit selected – whether FFS, managed care, fixed payment, or eligibility
States had to submit adjustments	Review Contractor will collect adjustments during DP review.
States didn't submit aggregate payments	States may have to submit certain aggregate payments by breaking them into beneficiary-specific records



Eligibility

- Eligibility Instructions sent out September 24th
- Relevant Changes
 - Section related to CHIPRA
 - Exclusion of Express Lane Eligibility Cases
 - Guidance on MEQC data substitution
 - Clarification of Review Month concept
 - Reordered section related to the eligibility review process
 - Expanded acceptable self declaration and introduced guidance on passive renewal
 - More guidance on payment collection



Eligibility

- Sampling plans due October 12th (October 13th if staff was out for Columbus Day holiday)
- Contact Livanta with questions or concerns about sampling: FY10PERMSC@Livanta.com
- Reduced sample size
- New website: PERM Eligibility Review Tracking (PERT)
- Sign up for PERT webinar



Closing Remarks

Cycle Calls:

- Scheduled for the second Thursday of every month 2:00-3:00 PM Eastern
 - First cycle call: November 12, 2009
 - Call-in number: 877-267-1577
- Pin code: 500933



Closing Remarks

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Closing Remarks

CMS PERM Website:

<http://www.cms.hhs.gov/PERM/>