Office of Communications

Medicare Listening Tour

**Dates:** 10/16/2017-12/04/2017  
**Venue, City, State or Country:** Hartford, CT; Cleveland, OH; Richmond, VA; Indianapolis, IN; Kansas City, MO; Salt Lake City, UT; Modesto and Mountain View, CA; New York City, NY; and Atlanta, GA  
**How the Conference Advanced the Mission of the Agency:** This conference provided CMS with an opportunity to listen to “customers” (people with Medicare) and other stakeholders to ultimately fold lessons learned from these candid conversations into future programs/initiatives. It is CMS’ responsibility to educate the public about their programs to ensure that the agency is hearing from the public and its stakeholders about any potential knowledge gaps. A total of 20 events were held in fiscal year (FY) 2018. Total cost of the 20 events is $2,000,000.  
**Total Estimated Cost:** $100,000 (avg. per event)  
**Total Attendees:** 150 (avg. per event)  
**Total Feds on Travel:** 25 (avg. per event)  
**Total Non-Feds on Travel:** 10 (avg. per event)

Center for Program Integrity

Program Integrity Meeting

**Dates:** 10/23/2017 – 10/27/2017; and 07/30/2018 – 08/02/2018  
**Venue, City, State or Country:** CMS Central Office, Baltimore, MD  
**How the Conference Advanced the Mission of the Agency:** These annual meetings assisted in the protection of the Medicare Trust Funds through education, discussion and facilitation with CMS staff, the Medicare Administrative Contractors (MACs), Recovery Auditors, Zone Program Integrity Contractors, and other review entities in attendance. This meeting aligns with Government Accountability Office’s (GAO) GAO-13-102 November 2012 report “Medicare Program Integrity Greater Prepayment Control Efforts Could Increase Savings and Better Ensure Proper Payment.” Two events were held in FY 2018. Total cost of 2 events is $578,227.  
**Total Estimated Cost:** $289,114 (avg. per event)  
**Total Attendees:** 281 (avg. per event)  
**Total Feds on Travel:** 17 (avg. per event)  
**Total Non-Feds on Travel:** 193 (avg. per event)

Center for Medicare and Medicaid Innovation

Learning and Action Network (LAN) Summit

**Dates:** 10/30/2017  
**Venue, City, State or Country:** Crystal Gateway Marriott, Arlington, VA  
**How the Conference Advanced the Mission of the Agency:** The LAN summit advanced and accelerated the adoption of new alternative payment models. The LAN
Summit provided a platform for collaboration among payers/purchasers, including CMS staff, providers, consumers, and other stakeholders to set goals, monitor progress, and determine actions that would increase participation in alternative payment models that lower cost and achieve better outcomes.

**Total Estimated Cost:** $396,001  
**Total Attendees:** 800  
**Total Feds on Travel:** 35  
**Total Non-Feds on Travel:** 0

**Comprehensive Primary Care Plus (CPC+) Annual Meeting & Regional Learning Network Faculty Day**

**Dates:** 05/08/2018-05/09/2018  
**Venue, City, State or Country:** Baltimore Convention Center, Baltimore, MD

**How the Conference Advanced the Mission of the Agency:** This meeting improved quality and reduced costs for Medicare beneficiaries and the Medicare program. It is part of a four-year multi-payer initiative designed to strengthen primary care. Since the launch of CPC+ in January 2017, CMS has collaborated with commercial and state health insurance plans in 18 regions to offer population-based care management fees and shared savings opportunities to participating primary care practices to support the provision of a core set of five “comprehensive” primary care functions. This event provided an opportunity for contractors and participants to assemble in person and gain the benefit of progress review and planning.

**Total Estimated Cost:** $576,844  
**Total Attendees:** 1,700  
**Total Feds on Travel:** 11  
**Total Non-Feds on Travel:** 103

**Center for Clinical Standards & Quality**

**Post-Acute Care (PAC) Training Contract**

**Dates:** 12/05/2017-12/08/2017; 05/08/2018-05/10/2018; and 07/31/2018-08/02/2018  
**Venue, City, State or Country:** InterContinental Dallas Hotel, Dallas, TX; Lord Baltimore Hotel, Baltimore, MD, and Four Seasons Hotel, Baltimore, MD

**How the Conference Advanced the Mission of the Agency:** These events provided training and information to providers, stakeholders, and other interested parties for PAC programs, which is required by statute. The Social Security Act requires long term care hospitals (LTCHs) and hospices to submit quality data to the Secretary of Health and Human Services. Failure to report quality data will result in a two percentage point reduction to these providers. These events provided the training and information to ensure the patient assessment data reported is comprehensive, accurate, and standardized. Three training events that were held in FY 2018. Total cost of 3 events is $788,574.

**Total Estimated Cost:** $262,858 (avg. per event)  
**Total Attendees:** 558 (avg. per event)  
**Total Feds on Travel:** 13 (avg. per event)  
**Total Non-Feds on Travel:** 7 (avg. per event)
2017 Quality Conference

**Dates:** 02/12/2018 - 02/14/2018  
**Venue, City, State or Country:** Baltimore Waterfront Marriott, Baltimore, MD  
**How the Conference Advanced the Mission of the Agency:** This conference represents the deepest and widest gathering of health care quality leaders assembled by the Federal government. With a high emphasis on learning and spreading of effective ideas for improving health care quality for Medicare, and now Medicaid through the second year of joint sponsorship with the Centers for Medicare and Medicaid Services, the conference brought together high-level policy makers, providers, contractors and grantees, passionate about quality of care, enabling a forum to share and spread improvement techniques that reduced harm and improved delivery of care methods.  
**Total Estimated Cost:** $1,758,922  
**Total Attendees:** 2,500  
**Total Feds on Travel:** 330  
**Total Non-Feds on Travel:** 775

Center for Medicare

**CMS Security Control Oversight and Update Training (CSCOUT)**

**Dates:** 02/06/2018 - 02/08/2018; and 08/06/2018 - 08/08/2018  
**Venue, City, State or Country:** Holiday Inn Austin Midtown, Austin, TX and Sheraton Baltimore North, Towson, MD  
**How the Conference Advanced the Mission of the Agency:** CMS is responsible for processing billions of Medicare claims that contain personal information for millions of Medicare beneficiaries. Protecting the confidentiality, integrity, and availability (CIA) of the information is critical to the success of the program. The attendees at these events have the responsibility to implement, operate, and evaluate the controls that ensure CIA of the information. Attendance at these events was critical in meeting the agency's mission and the Department's system security and privacy initiatives. The meeting also afforded the opportunity for additional sessions between CMS and contractors to facilitate the efficient and effective oversight and closure of corrective action plans submitted as a result of audit findings. Two events were held in FY 2018. Total cost of 2 events is $392,879.  
**Total Estimated Cost:** $196,440 (avg. per event)  
**Total Attendees:** 203 (avg. per event)  
**Total Feds on Travel:** 30 (avg. per event)  
**Total Non-Feds on Travel:** 172 (avg. per event)