

OFFICE OF HUMAN CAPITAL (OHC)

LINES OF BUSINESS

Office of Human Capital

- Stephanie Bovell, Director

Employee Services Group

- Dir. David Magnotta: 410-786-1757
- Dep. Dir. Deborah Gadsden: 410-786-1280

Division of Talent Development

- Dir. Melanie Falin: 410-786-7213
- Dep. Dir. Stacey Bryson: 410-786-7201
 - Staff and management development programs
 - Organizational development
 - Change management
 - New Employee Orientation

Division of Wellness and Engagement

- Dir. Kenneth Williams: 410-786-5531
 - Coordinates Quality of Work/Life activities and wellness programs
 - Employee assistance program; health center and programs
 - Employee engagement programs and activities
 - Annual Employee Viewpoint surveys

Division of Acquisition Certification and Training

- Dir. Famane Brown: 410-786-3435
 - OMB-mandated training program for CMS Acquisition Workforce
 - Federal Acquisition Certification programs for contracting
 - Manages the MyEDC Training Center

Human Capital Strategy & Systems Group

- Dir. Jon Donnelly: 410-786-1757

Division of Workforce Analytics & Accountability

- Dir. Marie Summerville: 410-786-1000
 - Internal accountability
 - Strategies for assessing and improving efficiencies for HR programs
 - Improvements to HR data collection & analysis
 - Data dashboards and specialized analytical reporting
 - Workforce and succession planning

Division of Workforce Systems

- Dir. Carla Jones: 410-786-2029
 - HR IT Systems and training
 - HR infrastructure strategy and design
 - Delivery and collection of human capital management data
 - Employee Exit Clearance Process

Division of Workforce Optimization

- Dir. TaRhonda Harrison: 410-786-2029
- Dep. Dir. Stephanie Culver: 410-786-5617
 - Classification/position management programs; workforce planning
 - Organization structural analysis for reorgs
 - Delivery and collection of human capital management data

Operations and Customer Relations Group

- Dir. Crystal High: 410-786-8366
 - Administrative operations; personnel and recruitment
 - OHC budget planning, execution, operating plans, acquisition planning, HR management, staff development and training, awards & recognition, travel, space.
 - OHC training & development program oversight and coordination
 - Audit coordination and tracking, internal communications and correspondence control

Division of Strategic Customer Relations

- Dir. Shakia Ward: 410-786-0899
 - Recruitment outreach and social media
 - OHC Help Desk for human capital inquiries

- Develop and oversee execution of talent strategies; maintain knowledge of full spectrum of HC/talent management practices

Talent Acquisition & Benefits Group

- Dir. Jeannette Gray-Watkins: 410-786-4117
- Dep. Dir Vacant

Division of Client Operations A

- Dir. Nicol Dean
- Dep. Dir. Nicol Dean
 - Recruitment/Hiring/Staffing
 - New Employee Orientation
 - Salary Negotiation
 - Personnel Action Processing
 - Merit Promotion/DEU

Division of Client Operations B

- Dir. Darla Yoos*: 410-786-1551
- Dep. Dir. Antonio Phillips*: 410-786-6621
 - Recruitment/Hiring/Staffing
 - New Employee Orientation
 - Salary Negotiation
 - Personnel Action Processing
 - Merit Promotion/DEU
 - Hiring incentives; SOP development

Division of Pay & Benefits

- Dir. Veronica Williams-Johnson*: 410-786-1388
 - Payroll Services
 - Health, Dental and Vision Ins.
 - Long-Term Care and Group Life Ins.
 - Retirement Services
 - Time & Attendance

Workforce Management Group

- Dir. Erin Mangle: 410-786-2306
- Dep Dir. Vacant

Division of Ethics Management

- Dir. Joseph Dion: 410-786-8022
 - Financial Disclosures



- Conflicts of Interest
- Political Activities
- Post-employment

Division of Performance & Organizational Programs

- Dir. Shannon Whetzel*: 410-786-8427
- Dep. Dir. Capt. Christopher Dunbar: 410-786-6621
 - Awards & Recognition
 - Telework
 - Reorganizations
 - Delegations of Authority
 - Performance Management
 - Commissioned Corps Liaison

Division of Workforce Compliance

- Dir. Donna Odowd: 410-786-3173
- Dep. Dir. Roger Gumbs: 410-786-6621
 - Inappropriate Conduct
 - Administrative Investigations
 - Grievance Procedures
 - Collective bargaining agreement
 - Labor-management negotiations