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ADVANCED

» Talking to Your Vendors About ICD-10: **TIPS FOR MEDICAL PRACTICES**

October 1, 2015 is the
ICD-10 transition deadline.
Begin testing now.

Start the Conversation with Your Vendors

- 1 Talk with your vendors now to be sure that you can count on them to:**
 - Have fully functional, compliant products and services ready in plenty of time to allow for thorough ICD-10 testing
 - Help you avoid potential reimbursement issues and interruptions to workflow

Your vendors will need to have products and services on a schedule that allows adequate time for you to conduct testing.

- 2 Ask your vendors to establish a comprehensive approach that will deliver compatible products when you need them. Points to consider discussing with your vendors include:**

- System upgrades/replacements needed to accommodate ICD-10
- Costs involved and whether upgrades will be covered by existing contracts
- When upgrades or new systems will be available for testing and implementation
- Customer support and training that they will provide
- How their products and services will accommodate both ICD-9 and ICD-10 as you work with claims for services provided both before and after the transition deadline for code sets

- 3 Talking to your vendors now about ICD-10 will help ensure that your transition goes smoothly.**

An important step in preparing for the change to ICD-10 is to talk with any software vendors, clearinghouses, or billing services you use to be sure they are ready to provide the support you need.

ICD-10 Resources

The CMS website has official resources to help you prepare for ICD-10. CMS will continue to add new tools and information to the site throughout the course of the transition.

Official CMS Industry
Resources for the ICD-10
Transition

www.cms.gov/ICD10