

**MEDICARE RESIDENT, PRACTICING  
PHYSICIAN, AND OTHER HEALTH CARE  
PROFESSIONAL TRAINING PROGRAM**

**(Insert Name of Organization)**

**(Insert Date of Course)**

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**PRE-ASSESSMENT  
CHAPTER 7**

**Directions**

- Complete the Pre-Assessment when directed by the course facilitator.
- Mark your answers on the attached answer sheet.
- Please hand in your completed answer sheet prior to exiting today's session.

**1.** Providers and suppliers can correct minor errors and omissions on claims by initiating a formal appeal.

- A. True
- B. False

**2.** There are three levels in the fee-for-service appeals process.

- A. True
- B. False

**3.** An example of an overpayment is when an incorrect payee is paid.

- A. True
- B. False

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**PRE-ASSESSMENT ANSWER SHEET  
CHAPTER 7**

	<b>A</b>	<b>B</b>
<b>1.</b>	<b>0</b>	<b>0</b>
<b>2.</b>	<b>0</b>	<b>0</b>
<b>3.</b>	<b>0</b>	<b>0</b>

**FACILITATORS:**

**Please make copies of completed Pre- and Post-Assessment answer sheets for your locked, confidential file and mail original answer sheets to:**

**Ann Palmer  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop C4-13-07  
Baltimore, MD 21244**

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**POST-ASSESSMENT  
CHAPTER 7**

**Directions**

- Complete the Post-Assessment when directed by the course facilitator.
- Mark your answers on the attached answer sheet.
- Please hand in your completed answer sheet prior to exiting today's session.

**1.** Providers and suppliers can correct minor errors and omissions on claims by initiating a formal appeal.

- A. True
- B. False

**2.** There are three levels in the fee-for-service appeals process.

- A. True
- B. False

**3.** An example of an overpayment is paid when an incorrect payee is paid.

- A. True
- B. False

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**POST-ASSESSMENT ANSWER SHEET  
CHAPTER 7**

	<b>A</b>	<b>B</b>
<b>1.</b>	<b>0</b>	<b>0</b>
<b>2.</b>	<b>0</b>	<b>0</b>
<b>3.</b>	<b>0</b>	<b>0</b>

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