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CMS Web Interface Key Dates



January 8 – 19, 2018

- Test Period: Download Your Sample & Test Mode
 - Log into the CMS Web Interface in test mode
 - Download your sample
 - Review your sample
 - Work on filling in your data in the Excel template offline
 - Upload your data to test out the CMS Web Interface
 - Manually enter data by beneficiary or by measure into the CMS Web Interface
 - Review the Measure Rates and Activity Log Reports
 - Any test data you upload or enter will be removed at the close of the test period
 - The CMS Web Interface will be unavailable January 20 21 to erase all data inputted/uploaded during the Test Period.

January 20 – 21, 2018

 The CMS Web Interface will be unavailable to erase all data inputted/uploaded during the Test Period

CMS Web Interface Key Dates



- January 22 March 16, 2018 (closes at 8:00pm Eastern Time)
 - Submission Period
 - CMS Web Interface will be open for 8 weeks
 - CMS Web Interface will save your progress with each step, so you do not need to worry about "submitting"
 - CMS Web Interface will automatically take your submission at the end of the submission period

Education & Outreach



- Revised 2017 CMS Web Interface Measures are posted in the Resource Library: https://qpp.cms.gov
 - PREV-5 (ACO-20) Breast Cancer Screening
 - PREV-6 (ACO-19) Colorectal Cancer Screening
 - HTN-2 (ACO-28) Screening for High Blood Pressure
- New instructional videos
 - CMS Web Interface User Demonstration: https://youtu.be/_EoRq1G-WkM
 - Excel Template Introduction: https://youtu.be/pLF3ZXkc5eY
 - Manually Enter Data By Measure
 - Manually Enter Data By Beneficiary
 - Resolve Excel Errors
 - Plan Your Work
 - Test Your Data
 - View Your Progress
 - Submission Due



Upcoming 2017 CMS Web Interface Support Call Dates

Date	Time (ET)	Topic
1/17/2018	1:00-2:00pm	Q&A Session
1/24/2018	1:00-2:00pm	Q&A Session
1/31/2018	1:00-2:00pm	Q&A Session
2/7/2018	1:00-2:00pm	Q&A Session
2/14/2018	1:00-2:00pm	Q&A Session
2/21/2018	1:00-2:00pm	Q&A Session
2/28/2018	1:00-2:00pm	Q&A Session
3/7/2018	1:00-2:00pm	Q&A Session
3/14/2018	1:00-2:00pm	Q&A Session



Presenter: Rabia Khan, CMS

REPORTING REQUIREMENTS

Reporting Requirements



- Organizations must completely report the required number of beneficiaries in order to satisfactorily report:
 - Minimum of 248 consecutively confirmed and completed beneficiaries in each module; OR
 - 100 percent of beneficiaries if there are fewer than 248 beneficiaries available in the sample
- Avoiding future negative payment adjustments: Satisfactorily reporting all 15 CMS Web Interface quality measures will allow groups and eligible clinicians participating in an ACO to avoid the 2019 MIPS negative payment adjustment

Reporting Requirements (cont.)



- Shared Savings Program/Next Generation: ACOs who fail to satisfactorily report all measures will not meet the quality performance standard and will be ineligible to share in savings, if earned.
 - TINs participating in a Shared Savings Program ACO that fails to satisfactorily report the CMS Web Interface measures will get a MIPS quality performance score of zero unless they report separately from the ACO either as a group or solo practitioner TIN.
 - For details regarding the interactions between the Shared Savings Program and MIPS please review the guide available in the QPP Resource Library: https://www.cms.gov/Medicare/Quality-Payment-Program/Resource-Library/2017-Medicare-Shared-Savings-Program-and-MIPS-Interactions.pdf



Presenter: Ken Howard, CMS

EIDM RESOURCES

EIDM Reminders

CMS Web Interface Roles in EIDM



- Be sure you have set up your EIDM account and established the correct EIDM roles for quality reporting
- In order to submit data via the CMS Web Interface, you need an EIDM account and you must have a Web Interface Submitter role for your organization (QPP group or Shared Savings Program/Next Generation ACO) in the EIDM
- Organization is created by the user who requests Security Official role for QPP groups or ACO Security Official role for ACOs during this role's request process
- Organization is loaded into the system when the Security Official role for QPP groups or ACO Security Official role for ACOs for the Physician Quality and Value Programs application is approved
- Organization must exist in EIDM prior to Web Interface Submitter role request

EIDM User Guides for QPP Groups



- Guide for Obtaining a 'Physician Quality and Value Programs' Role for an Existing EIDM User:
 - Step-by-step instructions on how users can request a role to access the 'Physician Quality and Value Programs' application in the CMS Enterprise Portal using their existing EIDM account in order to access the registration system for the CMS Web Interface and the Consumer Assessment of Healthcare Providers and Systems (CAHPS) for MIPS survey
 - Do <u>not</u> use this guide if you do not have an EIDM account
 - Available at https://qpp.cms.gov/docs/QPP_Existing_EIDM_Account.pdf
- Guide for Obtaining a New EIDM Account with a 'Physician Quality and Value Programs' Role:
 - Available at https://qpp.cms.gov/docs/QPP_New_EIDM_Account.pdf
- Note: The QPP Resource Library web site will be refreshed on 12/20/2017, and an updated guide will be released shortly thereafter. There will be no change to the EIDM process. CMS will announce when the new guide is available.

EIDM User Guides for ACOs



- Shared Savings Program ACO EIDM Account and Role Set-up Guide is available on the Shared Savings Program ACO Portal under the Resource, "2017 Quality Measurement and Reporting Guides."
- Next Generation ACO Model ACOs should reference <u>https://app.innovation.cms.gov/NGACOConnect</u> for additional guidance

Help with EIDM



QPP Service Center

Monday through Friday 8:00 AM – 8:00 PM (ET)

E-mail: qpp@cms.hhs.gov

Phone: 866-288-8292

TTY: 877-715-6222



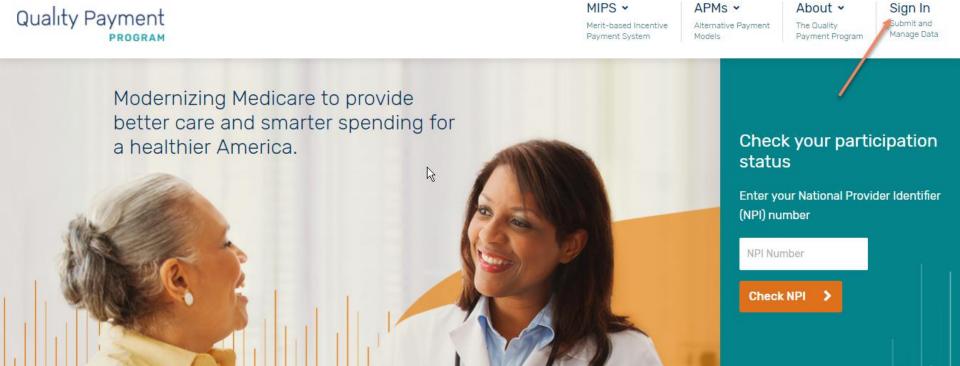
Presenter: Ralph Trautwein, CMS Contractor

ACCESSING CMS WEB INTERFACE

Logging In



Step 1: Sign In to QPP



Logging In (cont.)



Step 2: Enter Your EIDM Credentials

Quality Payment

MIPS ~

Merit-based Incentive Payment System APMs ~

Alternative Payment Models About ~

The Quality Payment Program Sign In Submit and Manage Data

Sign In

Signing in will allow you to see personalized information and submit your performance data.

Use the same credentials you use for EIDM, PQRS, or the CMS Enterprise Portal.

EMAIL ADDRESS

ralph.trautwein@semanticbits.com

PASSWORD

SHOW PASSWORD

Don't have a user account yet? Visit the CMS
Enterprise Portal to create one, or call 1-866-288-8292. For TTY: 1-877-715-6222.

Logging In (cont.)



Step 3: Enter Your 2nd Factor Code from your Cell Phone

Quality Payment

MIPS ~

Merit-based Incentive Payment System APMs ~

Alternative Payment Models About ~

The Quality Payment Program Sign In Submit and Manage Data

Verify Code

Enter the code sent via Text message to ***-***-6276.

ONE-TIME CODE

ex. 123456

Submit Code

e à

Quality Payment

Developer Tools

Resource Library

Help and Support

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Accessing the CMS Web Interface (ACOs)

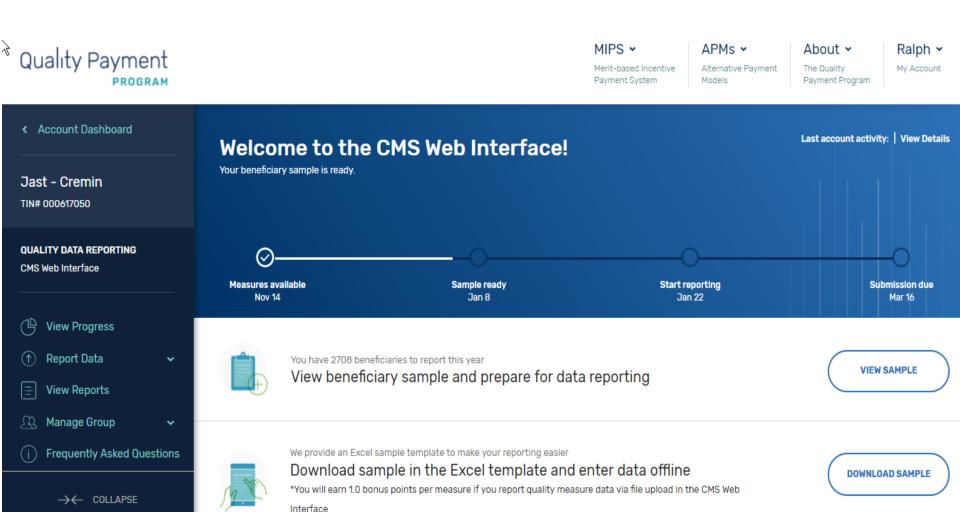


Step 4: Select "Start Reporting"

MIPS ~ APMs v About ~ Ralph ~ **Quality Payment** Merit-based Incentive Alternative Payment The Quality My Account Payment System Models Payment Program **Account Dashboard Account Dashboard** The reporting window is now open $_{\Bbbk}$ You can update your data at any time the submission window is open (January 1-March 31, 2018 for MIPS reporting or January 3-March 17, 2018 for CMS Web Interface Reporting). Once the submission window is closed, CMS will begin calculating payment adjustments. **APM ENTITIES** (3) BSRssp25 START REPORTING

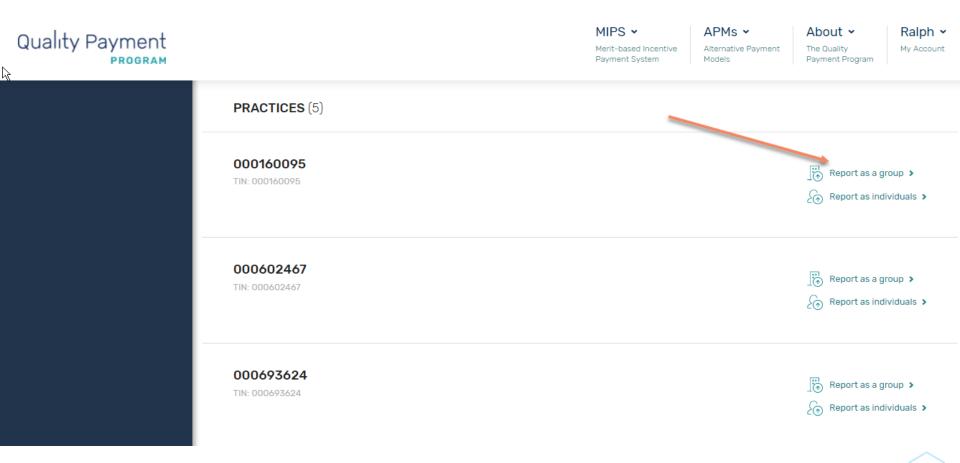
Accessing the CMS Web Interface (ACOs)





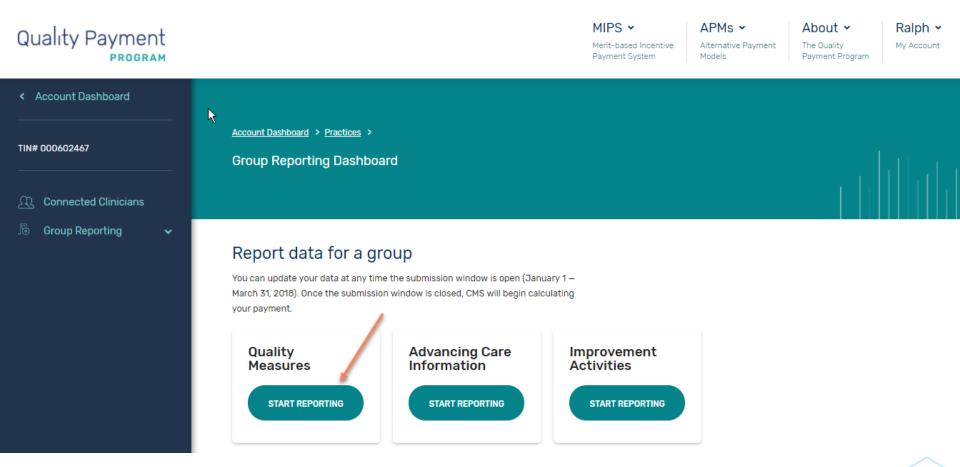


Select "Report as a group"





Select "Start Reporting" for Quality Measures





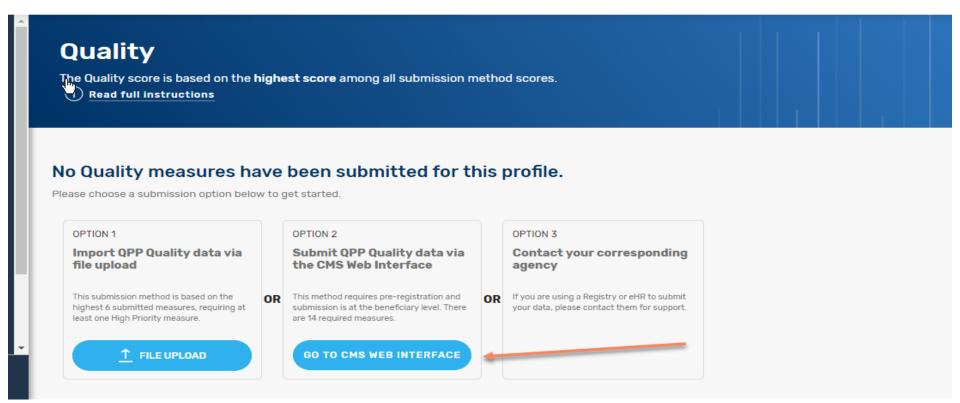
Select "Go to CMS Web Interface"

MIPS
APMs
About
Ralph
Merit-based Incentive
Payment System

Alternative Payment
Models

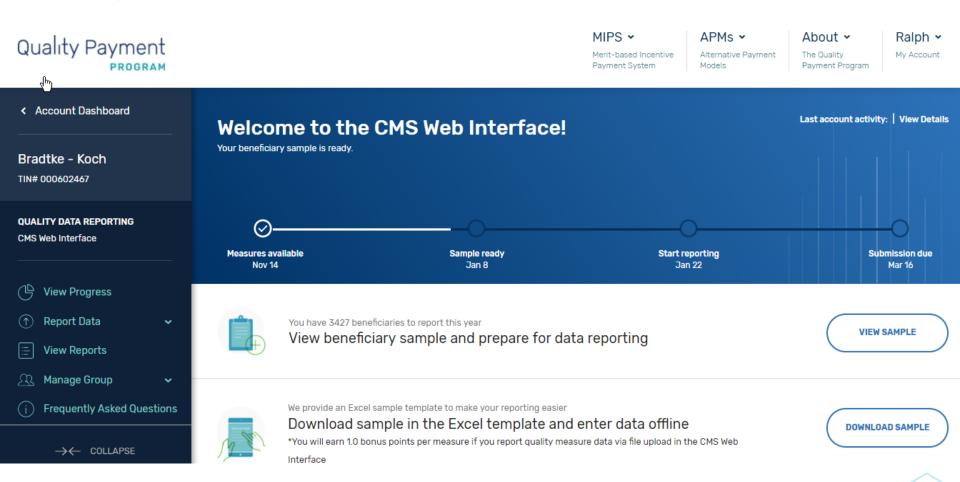
The Quality
Payment Program

My Account
Payment Program





Groups Enter the CMS Web Interface



CMS Web Interface Resources



- The following resources are available on the Resource Library page of the QPP website at https://qpp.cms.gov/
 - CMS Web Interface Excel Template User Guide 2017
 - CMS Web Interface Excel Template
 - CMS Web Interface Fact Sheet



Presenter: Catherine Hersey, CMS Contractor

ASSIGNMENT & SAMPLING

Assignment and Sampling Overview



 The CMS Web Interface allows MIPS Groups and ACOs to report data on a pre-determined population of patients

Beneficiaries are **assigned** to the organization.

Assigned beneficiaries are assessed for their **quality reporting eligibility**, including measure-specific denominator eligibility.

Eligible beneficiaries are <u>sampled</u> into applicable measures and loaded into the CMS Web Interface for quality reporting.

Assignment: Overview



- Assignment is the process of determining which beneficiaries are attributed to an organization, and is based on a predetermined algorithm
- A beneficiary assigned to an organization in one reporting year may or may not be assigned to that same organization in the following reporting years
- For CMS Web Interface purposes, CMS uses:
 - Shared Savings Program assigned beneficiaries from the 3rd quarter assignment file;
 - Next Generation ACO aligned beneficiaries, updated for exclusions as of the 2nd quarter; and
 - MIPS Groups assigned beneficiaries as of October 31, 2017

Assignment Methodologies



- MIPS Groups reporting via the CMS Web Interface:
 - See the CMS Web Interface & CAHPS for MIPS Survey Assignment Methodology document available on the Resources Library page of the QPP website via https://qpp.cms.gov/
- Next Generation Model ACOs:
 - https://innovation.cms.gov/Files/x/nextgenaco-methodology.pdf
- Shared Savings Program ACOs:
 - https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/Downloads/Shared-Savings-Losses-Assignment-Spec-V5.pdf

CMS Web Interface Sampling Overview



 Assigned beneficiaries may be sampled into one or more CMS Web Interface measures, using a three step sampling process:

Step 1: Determine if assigned beneficiaries are eligible for quality reporting.

Step 2: Determine if beneficiaries eligible for quality reporting are **denominator eligible**.

Step 3: **Select a sample** of denominator eligible beneficiaries for each measure.

CMS Web Interface Sampling: Selecting the Sample



- Each measure will have its own beneficiary sample. In other words, each organization will have 13 samples of 616 beneficiaries, and one sample of 750 beneficiaries (for the statin therapy measure)
- The beneficiary's place in the sample (e.g., 1, 2, 3, etc.) is referred to as the beneficiary's rank
- Each organization is required to confirm and complete data entry on 248 consecutive beneficiaries for each measure
- For more information, please see the CMS Web Interface Sampling Methodology document available on the Resources Library page of the QPP website via https://qpp.cms.gov/

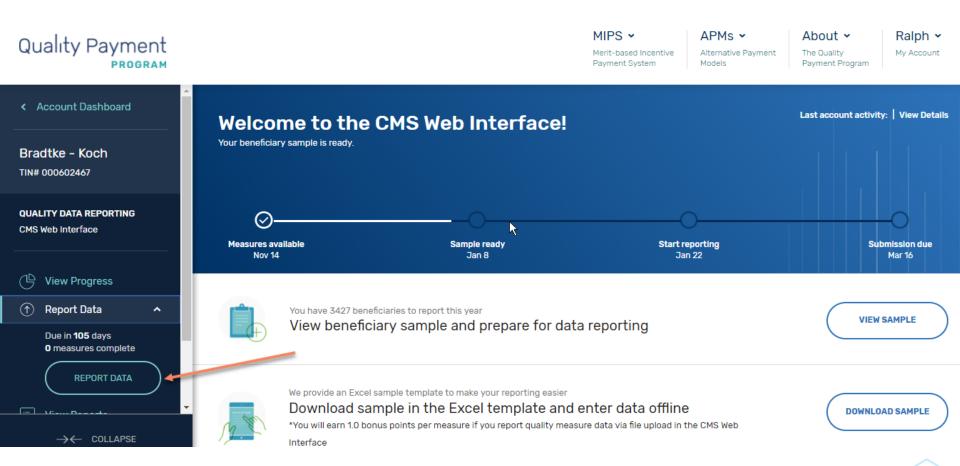


Presenter: Ralph Trautwein, CMS Contractor

BENEFICIARY DOWNLOAD & EXCEL UPLOAD



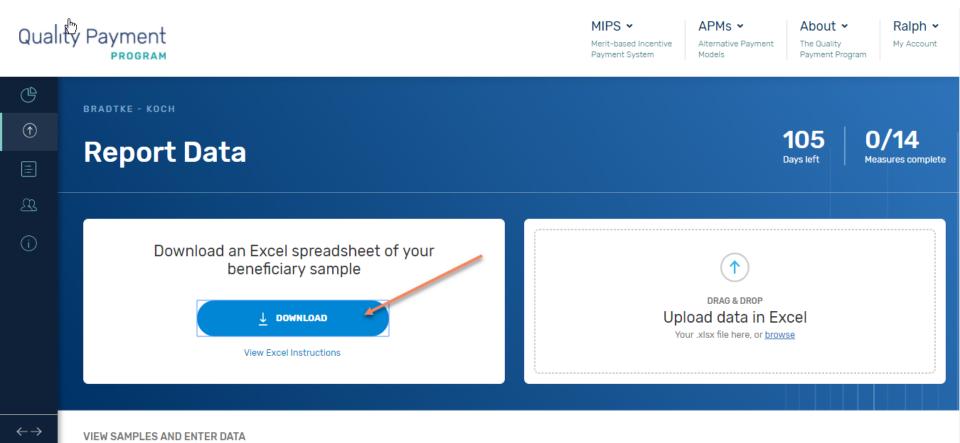
Step 1: Select "Report Data"



^{**}Please note that the data used in this slide is not genuine and is provided only as an example**

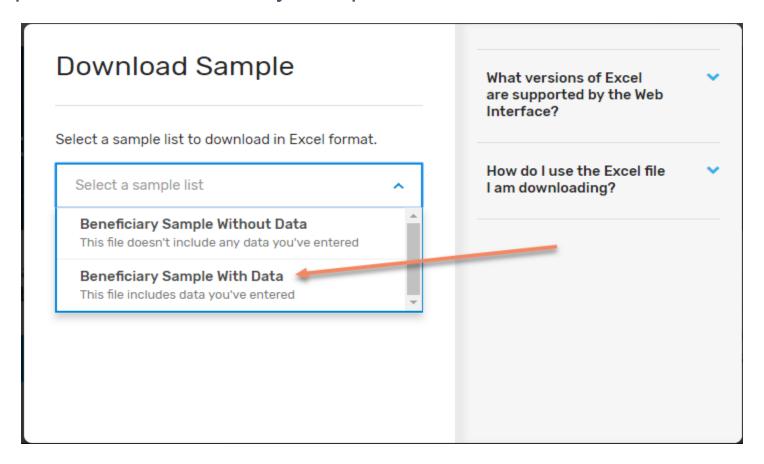


Step 2: Select "Download"



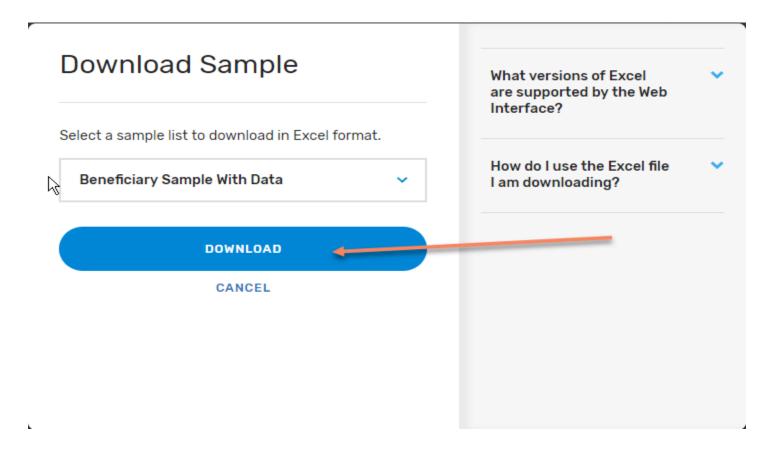


Step 3: Select "Beneficiary Sample With Data"





Step 4: Select "Download"



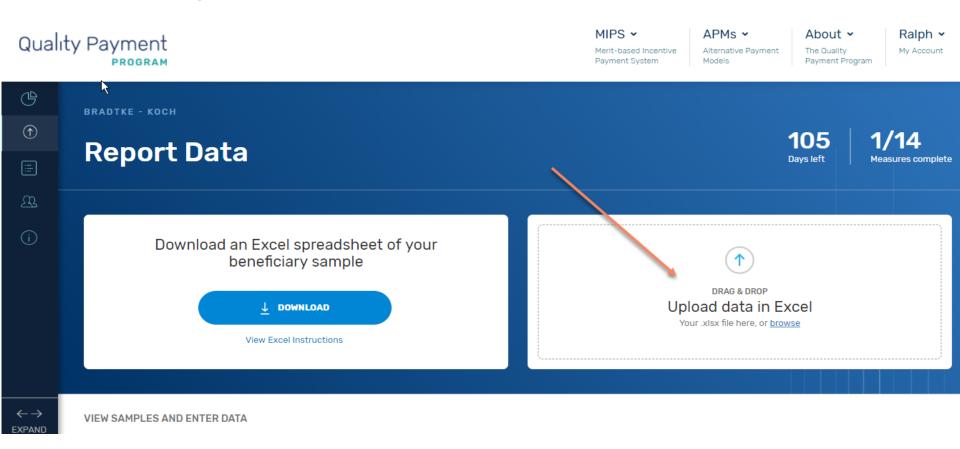


Step 5: Populate your Spreadsheet with Data

1		Patient Confirmation				
2	Medicare ID ▽	Can you locate the patient's medical record and is the patient qualified for the sample?	Disqualification Reason	Enter the date the patient became ineligible (MM/DD/YYYY)	Care Falls Rank	Is the patient qualified f this measure?
3	682501928648172	Yes			1	Yes
4	194212355354271	Yes			2	Select an answ
5	437779689742077	Yes			3	Yes
6	848578761482111	Yes			4	Yes
7	552388573378083	Yes			5	Yes
8	071324768086899	Yes			6	Yes
9	982558055028260	Yes			7	Yes

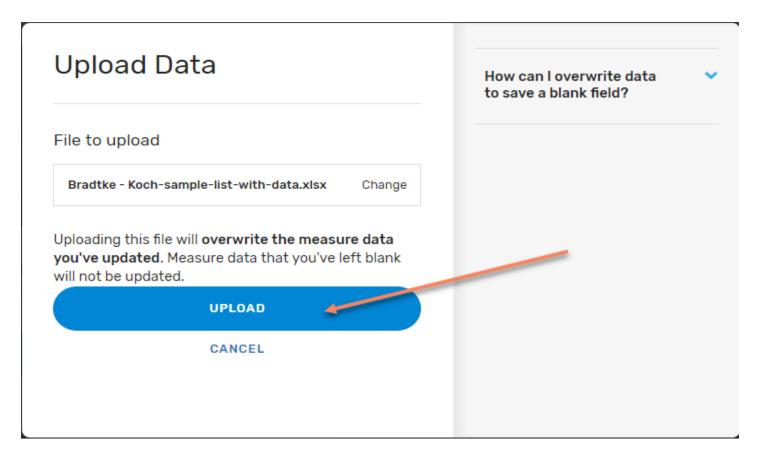


Step 6: Drag and Drop or Browse to Upload your Spreadsheet



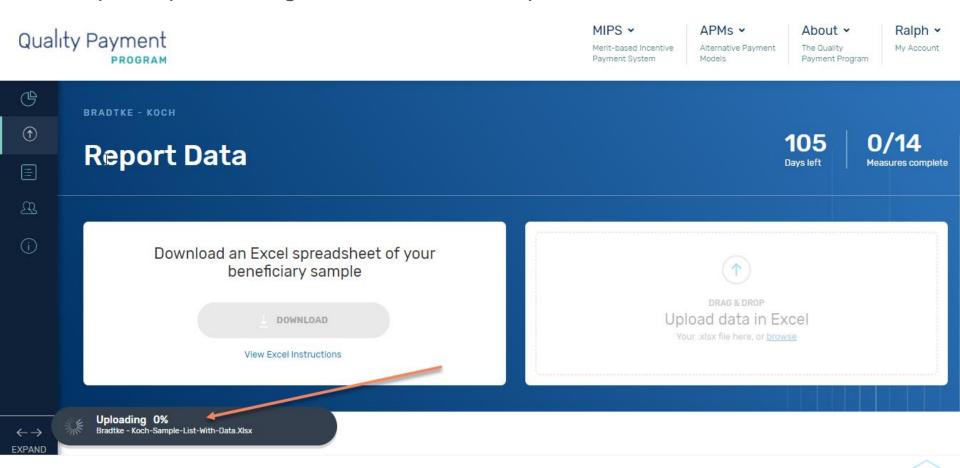


Step 7: Confirm the Upload



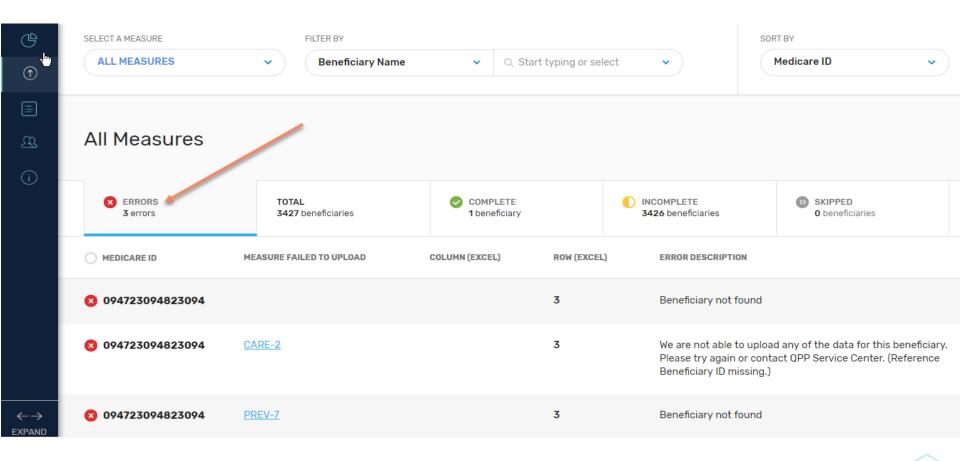


Step 8: Upload Progress Will Show in Upload Pill





Step 9: Check for Errors





Presenter: Jessica Schumacher, CMS Contractor

MEASURES OVERVIEW

2017 Web Interface Measure Resources



- CMS Web Interface resources are located under the "2017 MIPS Quality" section of the QPP Resource Library, which can be accessed via https://qpp.cms.gov
 - 2017 CMS Web Interface Measures List Includes CMS Web Interface measure number, measure title, alternative measures numbers for other programs, and the measure owner
 - Narrative Measure Specifications and Performance Flows Includes identification of measure, NQF number (if applicable), Description, Improvement Notation, Initial Patient Population, Denominator, Denominator Exceptions and Exclusions, Numerator, Numerator Exclusions, Definitions, Guidance, Rationale, Clinical Recommendation Statements, and diagram flows and performance rate calculation algorithms
 - Web Interface Coding Documents (posted by module) An Excel workbook that lists codes related to the Denominator (including exception, exclusion, and exclusion drug codes if applicable), Encounter, and Numerator (including exclusion drug codes if applicable)
 - Release Notes Includes list of changes to existing measures made since the release of the 2016 GPRO Web Interface Narrative Measure Specifications

Updates to 2017 Web Interface Measures



PREV-5 (ACO-20) Breast Cancer Screening:

- Numerator Reporting Guidance updated so digital breast tomosynthesis (3D mammography) is now an allowed numerator compliant screening
- Denominator Exclusion for Place of Service (POS) addition

PREV-6 (ACO-19) Colorectal Cancer Screening:

- Corrected PREV coding document as numerator code 81528 (FIT_DNA C4) was inadvertently mislabeled as CT Colonography
- Denominator Exclusion for POS addition

HTN-2 (ACO-28) Screening for High Blood Pressure:

Denominator Exclusion for POS addition

MH-1 (ACO-40) Depression Remission at Twelve Months:

Corrected Numerator to states "follow-up score <u>less</u> than 5"

2017 Place of Service (POS) Codes



2017 Place of Service (POS) Codes

 Question: Please provide information about the exclusion for patients 65 and older whom are residing in long term care facilities or Special Needs Plans (SNP) in the below guidance?

The National Committee for Quality Assurance (NCQA) has informed CMS of updates to the following CMS Web Interface measures:

- · ACO-20 (PREV-5) Breast Cancer Screening
- ACO-19 (PREV-6) Colorectal Cancer Screening
- · ACO-28 (HTN-2) Screening for High Blood Pressure

We will apply an exclusion for patients aged 65 or older in Institutional SNP, or residing in a long-term care facility for each of these measures.

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2017 Place of Service (POS) Codes



- Answer: The following codes have been provided by the measure steward for use with this measure:
 - 32 Nursing Facility: A facility which primarily provides to residents skilled nursing care and related services for the rehabilitation of injured, disabled, or sick persons, or, on a regular basis, health-related care services above the level of custodial care to other than individuals with intellectual disabilities
 - 33 Custodial Care Facility: A facility which provides room, board and other personal assistance services, generally on a long-term basis, and which does not include a medical component
 - 34 Hospice: A facility, other than a patient's home, in which palliative and supportive care for terminally ill patients and their families are provided
 - 54 Intermediate Care Facility/Intellectuals with Disabilities A facility which primarily provides health-related care and services above the level of custodial care to individuals but does not provide the level of care or treatment available in a hospital or SNF

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2017 Place of Service (POS) Codes



(Continued from previous slide)

- 56 Psychiatric Residential Treatment Center A facility or distinct part of a facility for psychiatric care which provides a total 24-hour therapeutically planned and professionally staffed group living and learning environment
- Note: This coding will be utilized during the sampling process of patients into the CMS Web Interface
 - Claim lines where the POS code is equal to any of the above values will not be used in the process to identify beneficiaries for these measures' samples
 - If a patient is noted to have medical record documentation of being institutionalized and is in your sample, then you may exclude the patient
 - If the patient turns age 65 at any time during the measurement year and in Institutional Special Needs Plans (SNP) or residing in long-term care with a POS code 32, 33, 34, 54 or 56 any time during the measurement period, they would be excluded from the denominator for the measures

CARE-1: Medication Reconciliation Post-Discharge



ACO-12 /CARE-1: Medication Reconciliation Post-Discharge

- Question: Can the post-discharge medication reconciliation be performed over the phone prior to the office/clinic visit within 30 days of discharge, or must medication reconciliation be performed at the office/clinic visit?
- Answer: As identified in the Numerator Guidance note in the measure specification (page 9), medication reconciliation post discharge may be completed during a telehealth encounter, and, therefore, can be performed over the phone within 30 days of discharge. There must be documentation in the outpatient medical record that includes evidence of medication reconciliation and the date on which it was performed. Medication reconciliation is defined as a type of review in which the discharge medications are reconciled with the most recent medication list in the outpatient medical record

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CARE-1: Medication Reconciliation Post-Discharge



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- Any of the following evidence meets criteria (page 5):
 - Documentation of the current medications with a notation that references the discharge medications (e.g., no changes in meds since discharge, same meds at discharge, discontinue all discharge meds)
 - Documentation of the patient's current medications with a notation that the discharge medications were reviewed
 - Documentation that the provider "reconciled the current and discharge meds"
 - Documentation of a current medication list, a discharge medication list and notation that the appropriate practitioner type reviewed both lists on the same date of service
 - Notation that no medications were prescribed or ordered upon discharge
- At this time NCQA considers physicians, prescribing practitioners, registered nurses, and clinical pharmacists as eligible professionals for CARE-1 data submission. As long as these providers take responsibility for the documentation of the medication reconciliation, CMS does not dictate their internal processes for gathering this information

MH-1: Depression Remission at Twelve Months



ACO-40/MH-1: Depression Remission at Twelve Months

- Question: The 2017 MH-1 measure specification states that we report the index PHQ-9 score that is greater than 9, is this correct? Should it actually be reporting the follow-up PHQ-9 score and date from the Measurement Assessment Period?
- **Answer:** Correct, you should report the most recent follow-up PHQ-9 score that is <u>less than 5</u> and the date of administration that was12 months (+/- 30 days, or 11 to 13 months) after the initial PHQ-9 that had a score greater than 9 was administered (index date). Please know that the numerator instructions in the specification have been updated for the 2017 performance year



ACO-20/PREV-5: Breast Cancer Screening

- Question: What needs to be taken into account, a 3D mammogram or 2D mammogram?
- **Answer:** New for the first year of QPP, either a 3D or 2D mammogram will count for this measure. The intent of this measure is that starting at age 50 women should have one or more mammograms every 24 months with a 3 month grace period. As stated by the submission guidance on page 8 of the measure specification, the screening includes breast x-ray, diagnostic mammography, mammogram, or screening mammography. Please note that the numerator guidance in the specification has been updated for the 2017 performance year



ACO-19/PREV-6: Colorectal Cancer Screening

- Question: The measure specification states that code 81528 is CT
 Colonography and should be reported every 5 years. I believe the 81528
 code may be mislabeled and should be the COLOGUARD code and be
 included in the FIT_DNA_time period of 3 years. I heard this was a mistaken
 variable name and we could report 81528 as FIT DNA and use the 3 year
 period. Can you confirm this 3 year logic is correct?
- Answer: Yes, the variable name should be FIT_DNA_CODE not CT_COLONOGRAPHY_CODE for CPT 81528. The variable name and code for CT colonography (74263) are correct in the PREV coding supporting document. Please utilize the appropriate timeframes for the test being submitted. The numerator codes sheet in the PREV coding document has been updated for the 2017 performance year



ACO-15/PREV-8: Pneumococcal Vaccination Status for Older Adults

- **Question:** When the patient reported pneumococcal vaccination prior to the availability of PCV13 (2010), is the type of vaccine required to meet the measure?
- Answer: The medical record documentation should state the year (up through the last day of the measurement period) and type of pneumococcal vaccine provided
 - If patient reported prior to 2015, documentation indicating receipt of a pneumococcal vaccine is sufficient
 - If patient reported in 2015, 2016 or 2017, documentation indicating the year of the vaccination and confirmation of the type as PPSV23 or PCV13 is required



ACO-42/PREV-13: Statin Therapy for the Prevention and Treatment of Cardiovascular Disease

- Question: Would the following terms qualify the patient for denominator inclusion: hyperlipidemia, dyslipidemia and high cholesterol?
- Answer: No, these terms would not be considered confirmation of denominator eligibility for the PREV-13 measure, risk category 2. The coding provided is specific to familial or pure hypercholesterolemia and this coding is considered to be all inclusive. In order to be considered denominator eligible based on an LDL-C value in risk category 2, it must be documented as an LDL-C value greater than or equal to 190 mg/dL



Presenter: Allison Peel, CMS Contractor

RESOURCES & WHERE TO GO FOR HELP

Resources



- QPP Help and Support: https://qpp.cms.gov/about/help-and-support
 - Website: Videos, webinars, online courses, learning network, in-person assistance, APM learning systems, developer tools
- QPP: https://qpp.cms.gov
 - Resource Library (click "About" and follow the links to the Resource Library)
 - 2017 Web Interface Measures and supporting documents
 - CMS Web Interface Support Webinars
 - CMS Web Interface Excel Template User Guide 2017
 - CMS Web Interface Excel Template
 - CMS Web Interface & CAHPS for MIPS Survey Assignment Methodology document
 - CMS Web Interface Sampling Methodology
 - CMS Web Interface fact sheet
 - CMS Web Interface instructional videos

Resources for ACOs



- Shared Savings Program ACO:
 - Website: http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html
 - Program Guidance & Specifications: https://www.cms.gov/Medicare/Medicare-M
 - ACO Portal: https://portal.cms.gov/
 - Resource: 2017 Quality Measurement and Reporting Guides
 - Weekly ACO Spotlight Newsletter
- Next Generation ACO Model:
 - Website: https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/
 - Portal: https://app.innovation.cms.gov/NGACOConnect/

Get Help from CMS



- QPP Service Center
 - E-mail: QPP@cms.hhs.gov
 - Phone: (866) 288-8292 (TTY 1-877-715-6222)
- Medicare Shared Savings Program ACO
 - E-mail: sharedsavingsprogram@cms.hhs.gov
- Next Generation ACO
 - E-mail: NextGenerationACOModel@cms.hhs.gov
- Physician Compare
 - E-mail: PhysicianCompare@westat.com

Q&A Session



To ask a question, please dial:

1-866-452-7887

- Press *1 to be added to the question queue
- You may also submit questions via the chat box
- Speakers will answer as many questions as time allows