

# Quality Payment PROGRAM

**2017 CMS Web Interface Quality Reporting  
for MIPS Groups and ACOs**

**CMS Web Interface  
Q&A Session**

**March 7, 2018**



# Disclaimer



*This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently, so links to the source documents have been provided within the document for your reference.*

*This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.*

# Reminders



- **January 22 – March 16, 2018 - Submission Period**
  - The CMS Web Interface is now open for the 8-week submission period.
  - Closes promptly at 8:00pm Eastern Daylight Time (EDT) on March 16, 2018.
  - Accessible via the “Sign In” link on the QPP website at <https://qpp.cms.gov>.
- **Upcoming 2018 CMS Web Interface Webinar Dates**

Date	Time	Topic
3/14/2018	1:00-2:00pm EDT	Q&A Session

*Note: Times are in Eastern Standard Time (EST) and Eastern Daylight Time (EDT)*

# Announcements



- CMS Web Interface webinar materials are now available on the [QPP Webinars & Events page](#).
  - 2/21/2018 CMS Web Interface Q&A session

Presenter: Kayte Moore, CMS Contractor

# 2017 CMS APPROVED REASON REQUESTS

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# CMS Approved Reason Requests



- Other - CMS Approved Reason is reserved for cases that are unique, unusual, and not covered by any of the skip reasons identified in the measure document(s).
- Submit requests for a “CMS Approved Reason” via QPP Service Center ***as soon as possible***.
  - Requests sent closer to the end of submission may not be reviewed prior to submission close.
- To request a CMS Approved Reason, submit an email to the QPP Service Center at [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov), including the patient rank, measure, and detailed reason for request.
  - Please submit one request for each unique scenario and/or measure.
  - Never include PII (Personally identifiable information) or PHI (Protected Health information).
- A CMS decision will be provided in the resolution of the inquiry.
  - Patients for whom a CMS Approved Reason is selected will be "skipped" and another patient must be reported in their place, if available.

Presenter: Ralph Trautwein, CMS Contractor

# **CMS WEB INTERFACE HELPFUL INFORMATION**

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## PII and PHI



- In the screens displayed in the following slides, no Protected Health Information (PHI) or Personally Identifiable Information (PII) is present.
- All the data shown is fake data created for testing purposes.
- There are no real beneficiaries or Medicare Ids shown in any of the slides.
- Organizations shown in any slides are fake test organizations created for testing purposes.



# Excel File Guidance

- We have observed that some users are copying their beneficiary list to additional tabs within the spreadsheet and submitting with additional tabs. The CMS Web Interface only processes the first worksheet. Replicating data in additional tabs bloats the size of the file and slows down the transfer. Please do not add worksheets to the Excel Template.



11	223810591650622	Alec	Tromp	FEMALE	01/01/1927
12	858843486619817	Ryleigh	Bergstrom	MALE	01/01/1965
13	404049818612152	Raheem	Kessler	FEMALE	01/01/1947
14	127533986058952	Osvaldo	Schuster	FEMALE	01/01/1945

Navigation bar: Patient List, Help, +

Status: Ready

# Excel File Guidance



- We have observed that some submitters have replicated the formatting for the maximum number of lines that Excel, expanding the excel template to 1,048,576 rows. This change will slow down the processing significantly. Please do not add significant numbers of additional rows to the Excel template.

	Beneficiary Demographics						
1	Medicare ID	First Name	Last Name	Gender	Date of Birth (MM/DD/YYYY)	Medical Record Number	Provider Name 1 (First Name Last Name)
2							
3111	651648858371865	Mia	White	FEMALE	01/01/1951		h8oo30zeu
3112	837055867713525	Devyn	Bode	MALE	01/01/1930		h8oo30zeu
3113	985211825023689	Otho	DuBuque	MALE	01/01/1943		srxur2s73
3114							
3115							
3116							
3117							

# Skipping Large Numbers of Beneficiaries



- Here is an example of what happens when all beneficiaries are skipped for MH-1.

< Account Dashboard

Sawayn - Muller  
TIN# 000847960

QUALITY DATA REPORTING  
CMS Web Interface

View Progress

Report Data  
Due in 10 days  
0 measures complete

REPORT DATA

View Reports

Manage Group

Frequently Asked Questions

→← COLLAPSE

**Complete all measures** by reporting beneficiaries ranked in minimum before the due date.

Your reported data will be sent to CMS once the submission period closes at 8:00 PM Eastern Time on Friday, March 16, 2018.

10 Days left | 0/14 Measures complete

Page visited: 03/06/2018 02:27 PM EST

SORT BY Status

## Measure Progress

### MH-1

Depression Remission at Twelve Months

ENTER DATA

MINIMUM NOT MET

0 Consecutively completed | 181 Skipped

1 181

You skipped a total of 181 beneficiaries. All of them were in the minimum.

No benchmarks available

PERFORMANCE RATE

0.00%

0 Numerator | 0 Denom | 248 Minimum

MEASURE SCORE

1.0

0.0 Performance points  
1.0 Bonus points

How did I get the bonus points?  
You've earned 1 end-to-end bonus point

# Skipping Large Numbers of Beneficiaries

- Here is an example of what happens when the first 18 beneficiaries complete and the rest skipped for MH-1.

**Complete all measures** by reporting beneficiaries ranked in minimum before the due date.

Your reported data will be sent to CMS once the submission period closes at 8:00 PM Eastern Time on Friday, March 16, 2018.

**10** Days left | **0/14** Measures complete

Page visited: 03/06/2018 05:04 PM EST

Sort BY: **Status**

## Measure Progress

### MH-1

Depression Remission at Twelve Months

[ENTER DATA](#)

**MINIMUM MET** 18 Consecutively completed | 163 Skipped

1 18 Minimum 181

You skipped a total of 163 beneficiaries. None of them were in the minimum, so your minimum required rank is still 18.

This measure does not have associated benchmarks this year.

As a result, there are no available performance points for this measure. Because you completed the minimum reporting requirement, your quality category score's denominator will be lowered by 10 points, which will positively impact your quality category score.

**PERFORMANCE RATE**

**100.00%**

18 Numerator | 18 Denominator

**MEASURE SCORE**

**1.0**

0.0 Performance points  
1.0 Bonus points

How did I get the bonus points?

# Skipping Large Numbers of Beneficiaries



- Once you reach 20 beneficiaries complete and the rest skipped for MH-1, the measure becomes complete.

**Complete all measures** by reporting beneficiaries ranked in minimum before the due date.

Your reported data will be sent to CMS once the submission period closes at 8:00 PM Eastern Time on Friday, March 16, 2018.

**10** Days left | **1/14** Measures complete

Page visited: 03/06/2018 05:20 PM EST

Measure Progress

SORT BY **Status**

**MH-1**  
Depression Remission at Twelve Months

[ENTER DATA](#)

**MINIMUM MET**

20 Consecutively completed | 161 Skipped

1 **20 Minimum** 181

You skipped a total of 161 beneficiaries. None of them were in the minimum, so your minimum required rank is still 20.

**PERFORMANCE RATE**

**100.00%**  
20 Numerator | 20 Denominator

This measure does not have associated benchmarks this year.

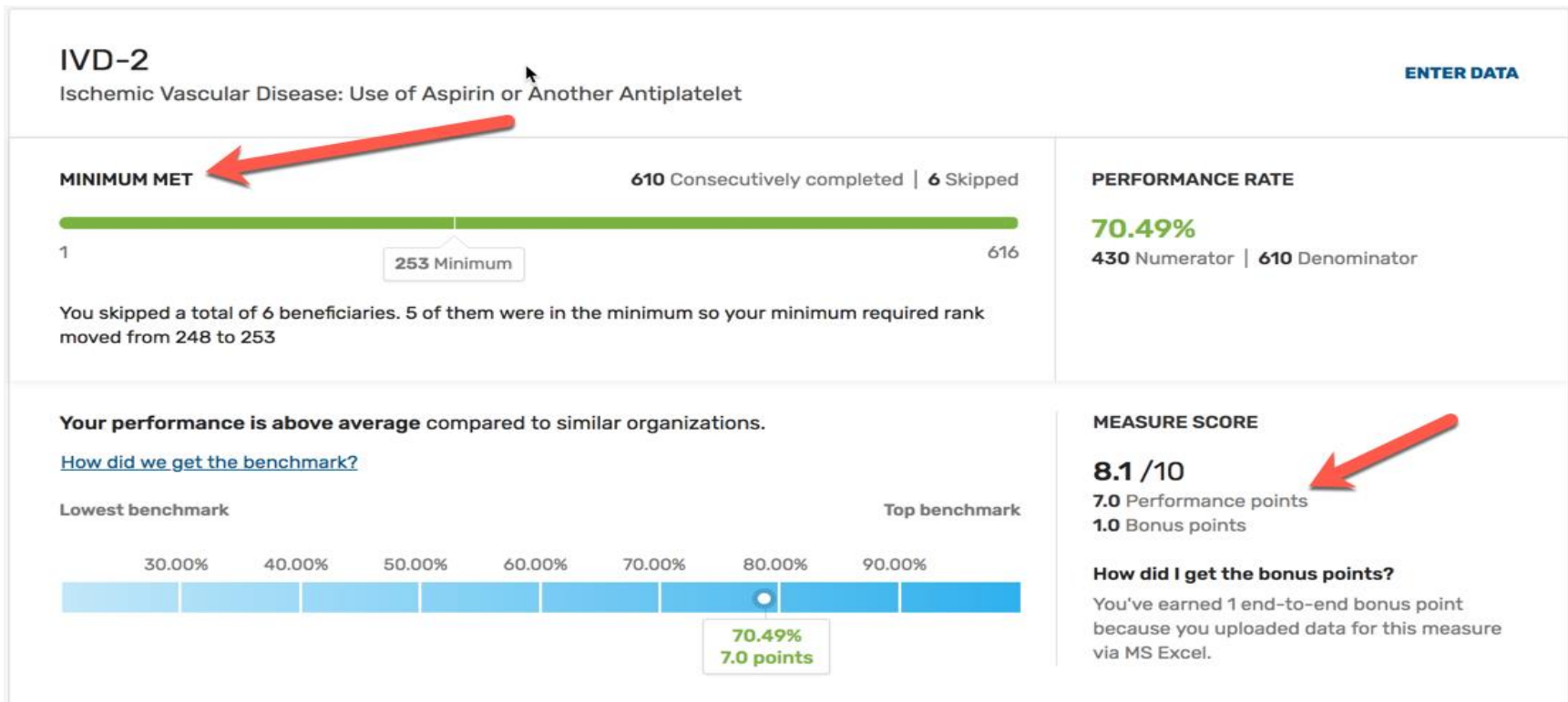
As a result, there are no available performance points for this measure. Because you completed the minimum reporting requirement, your quality category score's denominator will be lowered by 10 points, which will positively impact your quality category score.

**MEASURE SCORE**

**1.0**  
0.0 Performance points  
1.0 Bonus points

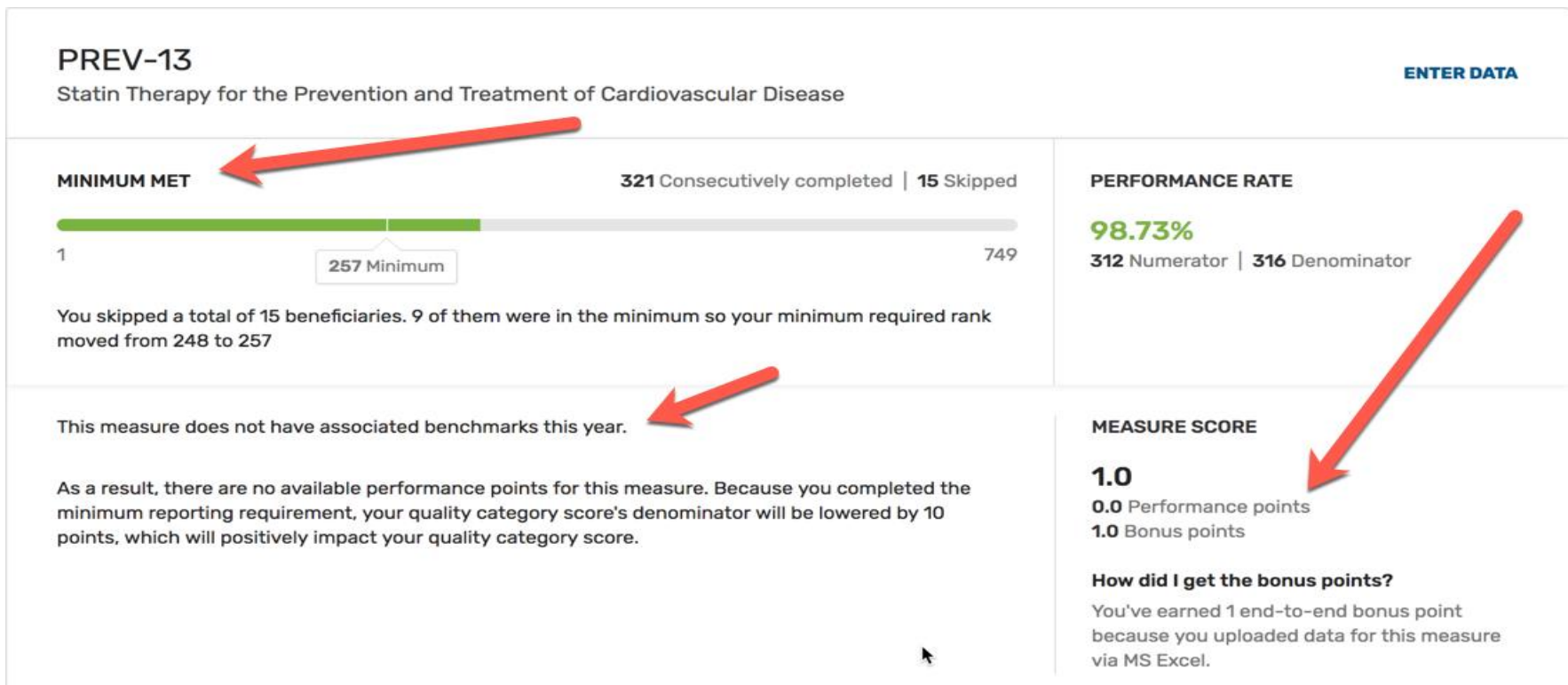
# Measures With Benchmarks

- For Groups, which see performance points, the measures with benchmarks will show the performance points once you reach the minimum reporting.



# Measures Without Benchmarks

- For Groups, which see performance points, the measures without benchmarks will not show the performance points once you reach the minimum reporting.



Presenter: Jessica Schumacher, CMS Contractor

# **RESOURCES & WHERE TO GO FOR HELP**

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# Resources



- [QPP Help and Support](#) website:
  - Provides support videos, webinars, online courses, learning network, in-person assistance, APM learning systems, and developer tools
- QPP Resource Library contains the following CMS Web Interface materials:
  - [2017 Web Interface Measures & supporting documents](#)
  - [CMS Web Interface Support Webinars flyer](#)
  - [CMS Web Interface Excel template user guide](#)
  - [CMS Web Interface Excel template](#)
  - [CMS Web Interface & CAHPS for MIPS survey assignment methodology](#)
  - [CMS Web Interface sampling methodology](#)
  - [CMS Web Interface fact sheet](#)
- [QPP Webinar & Events](#) website contains 2017 CMS Web Interface webinar materials
  - [Questions & Answers document](#) (posted with 1/24/2018 webinar materials)

# Resource Continued

## Videos



### CMS Web Interface Instructional Videos

- [CMS Web Interface: Manually Entering Data by Measure](#)
- [CMS Web Interface: Resolving Excel Errors](#)
- [CMS Web Interface: Testing Your Data](#)
- [CMS Web Interface: Submitting Without a Submit Button](#)
- [CMS Web Interface: An Introduction to the CMS Web Interface](#)
- [CMS Web Interface: Manually Entering Data by Beneficiary](#)
- [CMS Web Interface: Viewing Your Reporting Progress](#)
- [CMS Web Interface: Planning Your Work](#)

# Resources for ACOs



- Medicare Shared Savings Program ACO:
  - Website: <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/index.html>
  - Program Guidance & Specifications: <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/program-guidance-and-specifications.html>.
  - ACO Portal: <https://portal.cms.gov/>
    - Resource: 2017 Quality Measurement and Reporting Guides
    - Resource: 2017 Quality Reporting Resource Map
    - Resource: 2017 Quality Reporting Checklist
  - Weekly ACO Spotlight Newsletter
- Next Generation ACO Model:
  - Website: <https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/>
  - Connect Site: <https://app.innovation.cms.gov/NGACOConnect/>
  - Weekly Newsletter

# Get Help from CMS



- QPP Service Center
  - E-mail: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov)
  - Phone: (866) 288-8292 (TTY 1-877-715-6222)
- Medicare Shared Savings Program ACO
  - E-mail: [sharedsavingsprogram@cms.hhs.gov](mailto:sharedsavingsprogram@cms.hhs.gov)
- Next Generation ACO Model
  - E-mail: [NextGenerationACOModel@cms.hhs.gov](mailto:NextGenerationACOModel@cms.hhs.gov)
- Physician Compare
  - E-mail: [PhysicianCompare@westat.com](mailto:PhysicianCompare@westat.com)

- To ask a question, please dial:  
**1-866-452-7887**
- Press \*1 to be added to the question queue.
- You may also submit questions via the chat box.
- Speakers will answer as many questions as time allows.
- Ask most important questions first.