

2019 HQRP Requirements and Best Practices (archives)

About this Page

The Hospice Quality Reporting Program (HQRP) Requirements and Best Practices webpage provides updates regarding reporting requirements, and announcements focusing on best practice methods to help hospices be successful with HQRP requirements.

This webpage provides resources for the HQRP overall, which includes both Hospice Item Set (HIS) and Hospice **Consumer Assessment of Healthcare Providers and Systems (Hospice CAHPS®)** survey. Specific resources available on this page include quick start and reference guides for new providers; quarterly update documents, which include frequently asked questions from the Hospice Quality Help Desk; and other general fact sheets.

Updates

December 19, 2019

Important Updates on the Hospice Quality Reporting Program (HQRP)

Swingtech sends informational messages to hospices related to the Quality Reporting Program (QRP) on a quarterly basis. Their latest outreach communication can be found in the Downloads box below. If you want to receive Swingtech's quarterly emails, then add or update the email addresses to which these QRPHelp@swingtech.com. Be sure to include your facility name and CMS Certification Number (CCN) along with any requested update.

October 16, 2019

Hospice QRP APU FY 2020: Successful Facilities

As stated in the [Fiscal Year 2016 Hospice Wage Index and Payment Rate Update and Hospice Quality Reporting Requirements Final Rule](#), CMS has published a list of Hospice providers who successfully met the reporting requirements after all reconsideration requests have been processed. This report will be updated on an annual basis. View the list in the Downloads box at the bottom of the page.

September 18, 2019

Important Updates on the Hospice Quality Reporting Program (HQRP)

CORMAC sends informational messages to hospices related to the Quality Reporting Program (QRP) on a quarterly basis. Their latest outreach communication can be found in the Downloads box below. If you want to receive CORMAC's quarterly emails, then add or update the email addresses to which these messages are sent by sending an email to QRPHelp@cormac-corp.com. Be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates.

August 06, 2019

New Version of CASPER Quality Measure Reports Fact Sheet now available

An updated version of the CASPER Quality Measure (QM) Reports Fact Sheet is now available in the Downloads section below. This updated version reflects the addition of the Hospice When Death Is Imminent Measure Pair to both the Hospice-Level and Patient Stay-Level CASPER QM Reports.

Getting Started with Hospice CASPER Review and Correct Reports is available

August 06, 2019

Getting Started with Hospice CASPER Review and Correct Reports for Hospice Item Set (HIS) data is now available in the Downloads section below. This document is intended to help providers understand what the Review and Correct Reports are and how to use them. The “Getting Started” document provides answers to questions about the Review and Correct Reports, including:

- What information do the Review and Correct Reports display?
- When can providers run their Review and Correct Reports? And for what quarters?
- How often are the Review and Correct Reports updated?
- How can hospice providers use Review and Correct Reports?
- How do the CASPER Review and Correct Report differ from CASPER Quality Measure (QM) Reports and Preview Reports?

March 19, 2019

Important Updates on the Hospice Quality Reporting Program (HQRP)

CORMAC sends informational messages to hospices related to the Quality Reporting Program (QRP) on a quarterly basis. Their latest outreach communication can be found in the Downloads box below. If you want to receive CORMAC’s quarterly emails, then add or update the email addresses to which these messages are sent by sending an email to QRPHelp@cormac-corp.com. Be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates

February 08, 2019

Hospice Quality Reporting Program (HQRP) Quarterly Update document for the Fourth Quarter of 2018 Now Available

The HQRP Quarterly Update for the fourth quarter (October – December) of 2018 is now available for download. This document features frequently asked questions that were received by the Hospice Quality Help Desk, as well as general HQRP updates and events, from the fourth quarter of 2018. It also highlights upcoming events in the first quarter of 2019.

This HQRP Quarterly Update document for the fourth quarter of 2018 contains information for hospice providers regarding:

- The 4.5 Month Data Correction Deadline for Public Reporting;
- Hospice Item Set (HIS) and overall HQRP requirements and best practices;

- New or updated resources, including the HIS Manual (V2.01) and other fact sheets, now available on the HQRP Web site;
 - Public Reporting announcements and key dates;
 - Recent and upcoming educational trainings; and more.
- Please refer to the document titled “HQRP Quarterly Update – 4th Quarter 2018” in the “Downloads” section of this page.

January 03, 2019

New Resources for the Hospice Quality Reporting Program (HQRP)

CORMAC sends informational messages related to the HQRP on a quarterly basis. Their latest outreach communication can be found in the Downloads box below. If you want to receive CORMAC’s quarterly emails, then add or update the email addresses to which these messages are sent by emailing QRPHelp@cormac-corp.com. Be sure to include your facility name and CMS Certification Number (CCN) along with any requested updates.

[Hospice QRP Archives](#)

Downloads

- [Hospice Quality Reporting Program Quick Reference Guide_Jan2020 \(DOCX\)](#)
- [HQRP Requirements FY 2021 and Future FY Reporting Years_Jan2020 \(PDF\)](#)
- [HQRP Quarterly Update - 4th Quarter 2019.pdf \(PDF\)](#)
- [PAC-Hospice-QRP-Applies to FY2020-Present CAHPS+HIS December 2019 \(PDF\)](#)
- [Getting-Started-with-the-HQRP_Final \(PDF\)](#)
- [PAC-Hospice-Outreach-Email-Dec2019 \(PDF\)](#)
- [PAC-Hospice-Outreach-Email-June2019-Web \(PDF\)](#)
- [Getting Started with the HQRP \(PDF\)](#)
- [PAC-Hospice-Outreach-Email-Dec2018-Final-Web \(PDF\)](#)
- [Fact Sheet CASPER QM Reports August 2019 \(PDF\)](#)
- [HQRP Quarterly Update - 3rd Quarter 2018 \(PDF\)](#)
- [PAC-Hospice-Outreach-Email-Mar2019 \(PDF\)](#)
- [Getting Started Review and Correct Reports August 2019 \(PDF\)](#)
- [FY 20 HQRP Requirements.pdf \(PDF\)](#)
- [HQRP Quarterly Update - 4th Quarter 2018 \(PDF\)](#)
- [PAC-HOSPICE-FY2019-APU-Compliant-List \(PDF\)](#)
- [HQRP Quarterly Update - 3rd Quarter 2017.pdf \(PDF\)](#)
- [HQRP Quarterly Update 4th Quarter 2017.pdf \(PDF\)](#)
- [HQRP Quarterly Update - 2nd Quarter 2018 \(PDF\)](#)
- [Sept 2017 FY 19 HQRP Requirements.pdf \(PDF\)](#)
- [Sept 2017 HQRP Quick Reference Guide Compliance Checklist.pdf \(PDF\)](#)
- [Hospice QRP FY 2018 APU Compliant List Updated 12-18-17 .pdf \(PDF\)](#)
- [HQRP Quarterly Update - 1st Quarter 2018 \(PDF\)](#)
- [Hospice QRP Quick Reference Guide- October 2017.pdf \(PDF\)](#)
- [PAC-Hospice-Outreach-Email-Sept2019-Web \(PDF\)](#)

- [PAC-Hospice-FY2020-APU-Compliant-List \(PDF\)](#)
- [HQRP Quarterly Update - 3rd Quarter 2019 \(PDF\)](#)