



## **All Tribes Webinar – CMS American Indian and Alaska Native Quality Improvement Program Introduction**

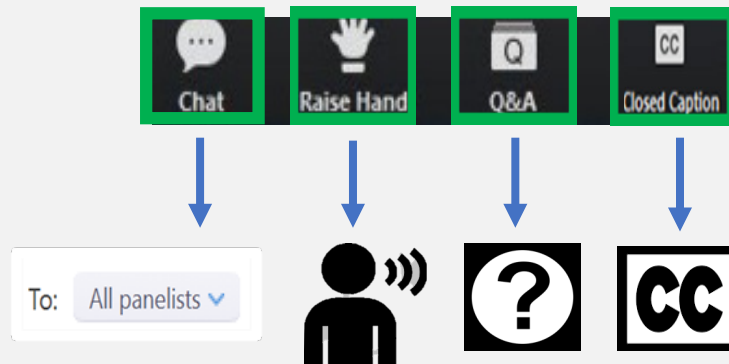
June 10, 2025

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*Centers for Medicare & Medicaid Services (CMS)*  
**American Indian Alaska Native (AIAN)**  
**Quality Improvement Organization (QIO)**

# **CMS American Indian Alaska Native Quality Improvement Program Introduction CMS All Tribes Call**

June 10, 2025



**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.  
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*CMS American Indian Alaska Native Quality Improvement Organization*

# **CMS American Indian Alaska Native Quality Improvement Organization**

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# Today's Topics

- What is the American Indian Alaska Native (AIAN) Quality Improvement Organization (QIO) program?
- Who is involved in this work?
- What are areas of potential collaboration?
- What is included in the quality improvement (QI) services the AIAN QIO offers?
- How will this opportunity be shared with eligible participants?
- What questions do you have, and what insights would you like to share?

# What is the AIAN QIO program?

- CMS contract to support quality and patient safety improvement in health care facilities.
- CMS worked closely with Tribal partners to develop a dedicated QIO for hospitals, clinics and nursing homes primarily serving Tribal populations.
- Purpose: to promote optimal health and well-being through improved quality of care and outcomes for Medicare beneficiaries in hospitals, clinics and nursing homes managed by Tribes, the Indian Health System (IHS) and Urban Indian Organizations (UIOs).
- Five-year program (January 6, 2025 - January 5, 2030).



# Who is involved in this work?

## **CMS**

Program leader and owner

## **AIAN QIO Team Members**

- Traditional medicine provider
- Certified health care quality and safety professionals
- Clinical providers, nurses and subject matter experts
- Community liaisons
- Data and analysis experts

## **Eligible Participants Include Medicare-certified Tribal, IHS and UIOs**

- Hospitals
- Clinics
- Nursing homes



## **Tribal Partners and Advisory Groups**

- CMS Tribal Technical Advisory Group (TTAG)
- IHS Headquarters and Area Offices
- National Indian Health Board (NIHB)
- AIAN QIO Regional Tribal Executive Leadership Councils

# Areas of Potential Collaboration

|                            | Preventive Health and Wellness   | Patient Safety  | Behavioral Health  | Capacity Building and Leadership Development  |
|----------------------------|--|---|--|---|
| Description                | This offering will help facilities embed guidelines and best practices for preventive clinical care.   | This offering will help strengthen the organization-wide safety program to prevent and reduce errors, infections and adverse drug events and improve overall health care quality. | This offering will focus on effective communication and processes for caring for patients between health care settings and in the community. | This offering will focus on building a solid foundation for ongoing improvement.  |
| Focus Areas for QI Support | <ul style="list-style-type: none"> <li>• Annual wellness visits</li> <li>• Cancer prevention</li> <li>• Hypertension</li> <li>• Nutrition</li> <li>• Oral health</li> <li>• Type 2 diabetes</li> <li>• Vaccinations</li> </ul> | <ul style="list-style-type: none"> <li>• Adverse drug events</li> <li>• Infection prevention and control</li> <li>• Safety events</li> </ul>                                      | <ul style="list-style-type: none"> <li>• Depression and suicide prevention</li> <li>• Substance use disorders</li> </ul>                     | <ul style="list-style-type: none"> <li>• Certification and accreditation</li> <li>• Staff education and training to support QI</li> <li>• Provider and staff wellness</li> <li>• Staffing resources to support onboarding and turnover</li> </ul> |

# Training and quality improvement assistance may include:

| Preventive Health and Wellness  | Patient Safety   | Behavioral Health   | Capacity Building and Leadership Development   |
|---|--|---|--|
| <ul style="list-style-type: none"> <li>• Current clinical guidelines for preventive care screening, immunizations and healthy lifestyle</li> <li>• Implementation of patient surveys and patient input for improvements</li> <li>• Teach-back</li> <li>• Shared decision-making tools and techniques</li> <li>• Trauma-informed care</li> </ul> | <ul style="list-style-type: none"> <li>• Current clinical guidelines for infection prevention, adverse drug events (ADEs), antibiotic stewardship and more</li> <li>• Organization-wide safety</li> <li>• Root cause analysis (RCA) and/or failure mode effects analysis (FMEA) processes and tools</li> </ul> | <ul style="list-style-type: none"> <li>• Current clinical guidelines for suicide prevention, treatment for substance use conditions and other mental and behavioral health issues</li> <li>• Community-based care coordination strategies and/or coalitions</li> <li>• Assessment for patient risk factors</li> </ul> | <ul style="list-style-type: none"> <li>• Change management</li> <li>• Implementation science</li> <li>• QI basics</li> <li>• Service recovery</li> <li>• Structure and development for implementation of QI projects</li> <li>• Teamwork and communication</li> <li>• Telling your story using data</li> </ul> |

- Knowledge sharing by clinicians and health care QI professionals
- Focused learning sessions in real-time and self-paced formats such as e-learning and microlearning sessions
- One-on-one support with a dedicated QI advisor
- Peer sharing and group interaction in live-meeting and web-based discussion formats

# What is included in these QI services?

- **No-cost training and assistance** from experienced quality and safety leaders, implementation scientists and clinical subject matter experts.
- Virtual and in-person support from **a dedicated QI advisor (QIA)**.
- Tailored support to **achieve facility and community QI priorities and goals**.
- **Staff skill development** to lead and participate in improvement efforts.
- **Collaboration with other health care providers** serving Native people across the country.



# Sharing Quality Stories



Accreditation



Patient care

## **National outreach:**

- Indian Health Service (IHS)
- CMS Tribal Technical Advisory Group (TTAG)
- All Tribes call

## **Local outreach:**

- Outreach to Medicare-certified facilities that serve AIAN peoples



**How will this  
opportunity be  
shared with  
eligible  
participants?**





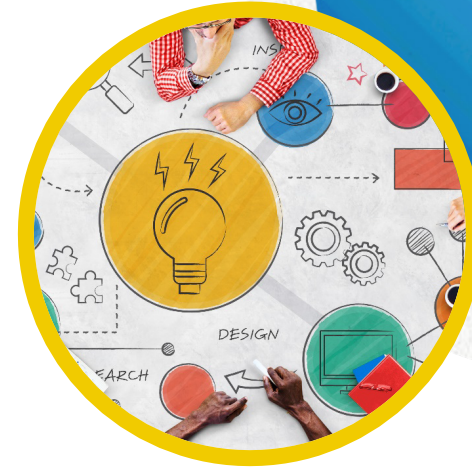
## Next Steps

- Webinars in July
- Ongoing outreach
- Are you ready to hear more?
  - Our website: <https://aianqio.org/>
  - Contact us: [contactus@aianqio.org](mailto:contactus@aianqio.org)
  - Use our QR code:





**What ideas do you have, and what insights would you like to share?**



# Thank you!

