
Center for Clinical Standards and Quality

Admin Info: 26-03-ALL

DATE: March 13, 2026

TO: State Survey Agency Directors

FROM: Directors, Quality, Safety & Oversight Group (QSOG) and Survey & Operations Group (SOG)

SUBJECT: 2026 State Agency Director Orientation Course (SADOC)

Memorandum Summary

- **SADOC Dates:** Monday, June 1, and Tuesday, June 2, 2026, in-person.
- **SADOC Attendance Required:** Attendance is mandatory for new State Survey Agency (SA) directors (typically within 6 months of appointment) or those senior SA managers who are potential candidates to be SA directors.
- **Registration:** Registration for the training and hotel is available at <https://qsep.cms.gov/EVENTS/home.aspx?event=SETISADOC>. **Registration must be completed by Friday, April 24, 2026.**

The in-person State Agency Director Orientation Course (SADOC) will take place before the Survey Executives Training Institute (SETI) session at the Hilton Baltimore Inner Harbor on June 1–2, 2026. SADOC is for new SA directors (typically within 6 months of appointment) and senior SA managers who are potential candidates for SA director positions. SADOC is intended to prepare SA directors for continued success in their role. Topics include legal issues, supervisory review, budget issues, regulatory topics, and handling the media.

Training registration is available on the Event Registration tab at the link below:
<https://qsep.cms.gov/EVENTS/home.aspx?event=SETISADOC>.

Registrations will NOT be accepted after Friday, April 24, 2026. There will be no exceptions.

The training will be held at the Hilton Baltimore Inner Harbor, 401 W. Pratt St., Baltimore, MD 21201.

Contact: For questions related to event registration and logistics, contact the Help Desk at cms.seti.sadoc@swingtech.com. For questions about training content and topics, contact Jonathan Raymond at Jonathan.Raymond@cms.hhs.gov.

Effective Date: Immediately. This message should be communicated to all Survey & Certification Group staff and their managers and state and CMS Location training coordinators within 30 days of this memorandum.

/s/

Karen L. Tritz
Director
Survey & Operations Group

Melissa C. Daly
Acting Director
Quality, Safety & Oversight Group

Resources to Improve Quality Care:

Check out CMS's new Quality in Focus interactive video series. The series of 10–15 minute videos are tailored to provider types and aim to reduce the deficiencies most commonly cited during the CMS survey process, like infection control and accident prevention. Reducing these common deficiencies increases the quality of care for people with Medicare and Medicaid.

Learn to:

- *Understand surveyor evaluation criteria*
- *Recognize deficiencies*
- *Incorporate solutions into your facility's standards of care*

See the Quality, Safety, & Education Portal Training Catalog, and select Quality in Focus.

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