



**Center for Clinical Standards and Quality/Quality, Safety & Oversight Group**

**Admin Info: 26-04-ALL**

**DATE:** March 13, 2026

**TO:** State Survey Agency Directors

**FROM:** Directors, Quality, Safety & Oversight Group (QSOG) and Survey & Operations Group (SOG)

**SUBJECT:** 2026 Survey Executives Training Institute (SETI)

**Memorandum Summary**

- **SETI Dates:** Wednesday, June 3, through Friday, June 5, 2026, in-person.
- **SETI Attendance Required:** Attendance is mandatory for the State Survey Agency (SA) Director and one other manager. All CMS Location managers, Associate Regional Administrators (ARAs), and certain key managers should also attend.
- **Registration: Registration for the training and hotel is available at:** <https://qsep.cms.gov/EVENTS/home.aspx?event=SETISADOC>. **Registration must be completed by Friday, April 24, 2026.**
- **Award Nominations:** CMS will continue with the Quality, Safety & Oversight Achievement Awards, which are given to state individuals or teams that merit special acknowledgment in support of the mission to ensure quality and safety of all Americans. **Nominations are due by Friday, April 3, 2026.**
- **Reimbursement for SETI: Post-event reimbursement information is available here:** <https://qsep.cms.gov/EVENTS/home.aspx?event=SETISADOC>. **Reimbursement forms will be available on Friday, June 5, 2026, after completing the training. Forms must be completed by Friday, June 19, 2026.**

The in-person Survey Executives Training Institute (SETI) session will take place after the State Agency Director Orientation Course (SADOC) at the Hilton Baltimore Inner Harbor on June 3–5, 2026. At SETI, CMS will offer structured training on key areas critical to the federal survey process. Each session will follow a defined curriculum with clear learning objectives and opportunities for meaningful interaction between presenters and attendees.

Annual attendance at CMS' SETI training is required for the SA Director and one additional senior SA management official designated by the SA Director. CMS will be sending Division Directors and key managers from all CMS Locations and CMS Baltimore.

Training registration is available on the Event Registration tab at the link below:  
<https://qsep.cms.gov/EVENTS/home.aspx?event=SETISADOC>.

**Registrations will NOT be accepted after Friday, April 24, 2026. There will be no exceptions.**

The training will be held at the Hilton Baltimore Inner Harbor, 401 W. Pratt St., Baltimore, MD 21201.

### **Quality, Safety & Oversight Achievement Awards**

CMS will recognize the achievements of those individuals and teams who have demonstrated extraordinary performance in the following areas:

- High-quality work ensuring quality and safety under difficult circumstances.
- Exceptional outcomes-focused performance in meeting the quality and safety goals of the CMS Quality, Safety & Oversight program.
- Effective use of information to promote health and safety.

Nominations for the Quality, Safety & Oversight Achievement Awards will be accepted from SA Leadership and CMS Locations. Please complete the [nomination form](#) by Friday, April 3, 2026.

If you have questions about event registration and logistics, contact the Help Desk at [cms.seti.sadoc@swingtech.com](mailto:cms.seti.sadoc@swingtech.com). For questions about training content and topics, please contact Jonathan Raymond at [Jonathan.Raymond@cms.hhs.gov](mailto:Jonathan.Raymond@cms.hhs.gov).

**Effective Date:** Immediately. This message should be communicated to all Survey & Certification Group staff and their managers and state and CMS Location training coordinators within 30 days of this memorandum.

/s/

Karen L. Tritz  
Director  
Survey & Operations Group

Melissa C. Daly  
Acting Director  
Quality, Safety & Oversight Group

### **Resources to Improve Quality of Care:**

*Check out CMS's new [Quality in Focus](#) interactive video series. The series of 10–15 minute videos are tailored to provider types and aim to reduce the deficiencies most commonly cited during the CMS survey process, like infection control and accident prevention. Reducing these common deficiencies increases the quality of care for people with Medicare and Medicaid.*

*Learn to:*

- *Understand surveyor evaluation criteria*
- *Recognize deficiencies*
- *Incorporate solutions into your facility's standards of care*

*See the [Quality, Safety, & Education Portal Training Catalog](#), and select [Quality in Focus](#)*

### **Receive email notification for memos:**

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