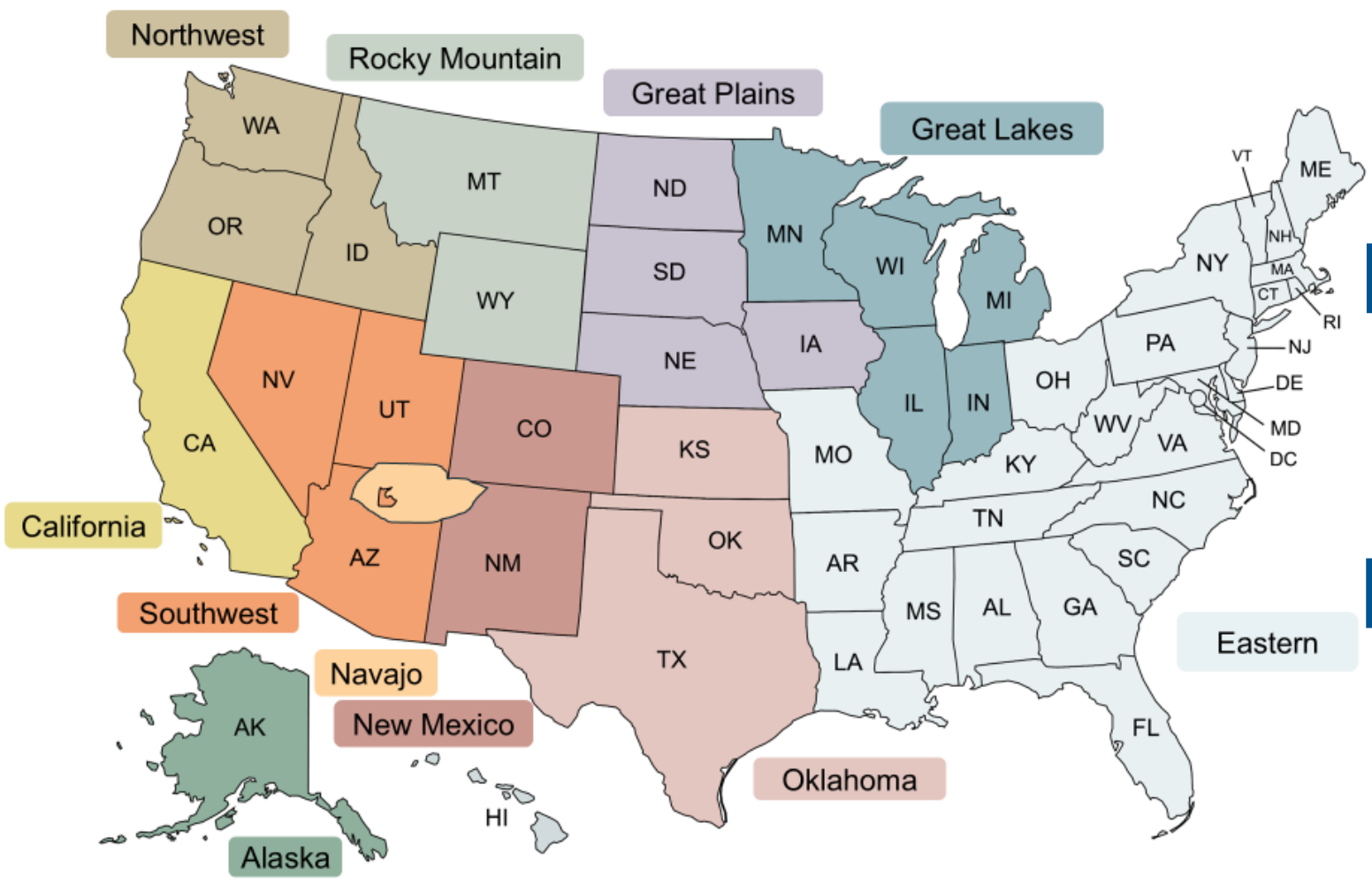
American Indian Alaska Native -Quality Improvement Organization (AIAN-QIO) Program

Your Quality Improvement Leaders for AIAN

The Centers for Medicare & Medicaid Services (CMS) Quality Improvement Organization (QIO) Program is one of the largest federal programs dedicated to improving the quality of health care at the community level. The American Indian Alaska Native (AIAN) Quality Improvement program is a strategic partner of the QIO program. Through the AIAN program, CMS seeks to advance its mission through partnerships with tribal communities, and Medicare-certified facilities including the Indian Health Service (IHS), Tribally managed healthcare facilities, and Urban Indian Organizations (UIOs). The AIAN QIO program helps to solve the most pressing AIAN healthcare challenges by meeting communities where they are at and supporting their chosen areas of priority for improvement.

What is the AIAN QIO?

The AIAN QIO is an expert group focused on enhancing the quality of care for Medicare beneficiaries. Through partnership with healthcare providers and communities, opportunities are identified to offer supportive resources, including technical assistance, education, and data-driven tools that enhance care processes and strengthen outcomes for beneficiaries. Their efforts support national goals to improve the health of communities. Services provided by the AIAN QIO are voluntary and at no cost to eligible providers.



Program Structure

- One national contractor
- 11 Regions
- Over 200 eligible facilities nationwide, including AIAN hospitals, nursing homes, & outpatient clinical practices

Priority Focus Areas (Clinical)

- Preventive Health and Wellness
- Patient Safety
- Behavioral Health
- Facility Readiness, Capacity Building and Leadership Development

Foundational Focus Areas:

- Community Resiliency, Connection and Engagement
- Access and Support of Public-Private Partnership for Infrastructure Improvements
- Advancing Healthcare Quality through Technology and Telehealth

PARTNERING WITH AIAN HOSPITALS, NURSING HOMES & OUTPATIENT CLINICAL PRACTICES NATIONWIDE

Key Program Features

- Partnership-driven model emphasizing tribal sovereignty and self-determination
- Comprehensive QI services tailored to AIAN providers based on unique needs of each community
- Dedicate QI support through culturally responsive approaches

Provider Benefits

- Culturally appropriate resources tailored to each providers needs
- Access to 24/7 “on-demand” QI tools
- Connection to robust “learning communities”
- Relevant, informed insights, honoring data sovereignty
- Regional benchmark comparisons
- Support for modern technology adoption (AI, machine learning)

Beneficiary Outcomes

- Enhanced control of chronic conditions
- Safer hospital and nursing home stays
- Refined access to community resources
- Decreased patient harm through digital health tools
- Improved Behavioral Health Outcomes

Patient Centered → Evidence Based → Data Driven → Partnership Focused → Sustainable

For More Information

This five-year AIAN QIO program remains active through January 2030. For more information, please email AIANQIProgram@cms.hhs.gov