

CMS Announces an Enhanced Quality Innovation Network-Quality Improvement Organization Program

Centers for Medicare & Medicaid Services Launches the 13th Statement of Work with Advanced Technology and Partnership-Based Approach

The Centers for Medicare & Medicaid Services (CMS) has officially launched the 13th Scope of Work for the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) program, representing a significant advancement in healthcare quality improvement.

Key Program Enhancements:

Technology Infrastructure Modernization: The program introduces a state-of-the-art, CMS-designated technology platform featuring real-time workflow management, advanced analytics, and 24/7 access to quality improvement tools. This represents a fundamental shift from legacy systems to responsive technology infrastructure.

Customer-Centric Provider Engagement: The QIN-QIO program has transitioned from traditional recruitment approaches to a customer-service model that meets healthcare providers at their current stage in the quality improvement journey while minimizing administrative burden.

Strategic Benefits for Healthcare Providers

The enhanced program delivers:

- *Real-time data sharing* - Immediate access to quality metrics and reporting
- *Adaptive technology solutions* - Flexible platforms that evolve with healthcare needs
- *Reduced administrative burden* - Streamlined processes focused on support rather than compliance
- *Strategic engagement* - Face-to-face interactions when most beneficial to provider needs

Program Implementation

The QIN-QIO program rollout is currently underway nationwide, with seven consolidated regional organizations serving as single points of accountability. Healthcare providers across hospitals, nursing homes, and outpatient practices, particularly those serving under-resourced locations, are encouraged to engage with their regional QIN-QIO.

This transformation represents CMS 'commitment to evolving quality improvement from a compliance-focused approach to a collaborative partnership model that supports healthcare providers in achieving measurable outcomes for Medicare beneficiaries. *For more information about the QIN-QIO 13th Statement of Work, healthcare organizations should contact their regional QIN-QIO or visit the official CMS website.