

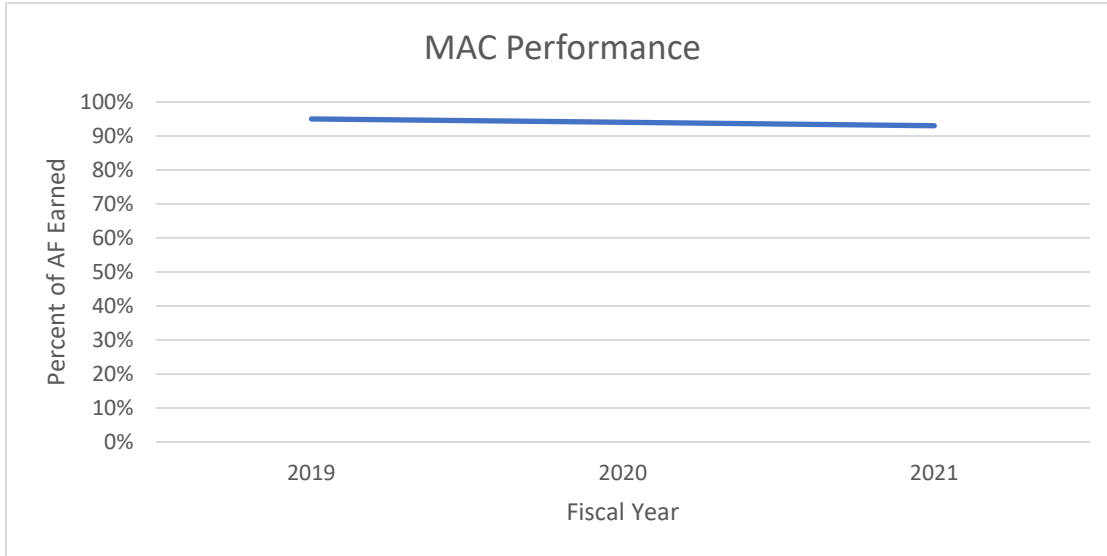
Award Fee – MRN Timeliness

What is measured?

This table and graph depict the average, lowest, median, and highest MAC percentage of award fee earned for processing redeterminations in accordance with statutorily mandated timeframes. The score represents the percentage of months the MAC conformed with the CMS threshold outlined in the Award Fee Plan for the given year.

Performance Data

Fiscal Year	Avg	Low	Median	High
2019	95%	82%	96%	100%
2020	94%	50%	100%	100%
2021	93%	38%	96%	100%



Trends and Observations

A slightly negative trend can be observed from Fiscal Year 2019 – 2021. Specifically, there has been an overall decrease in average scores of two percentage points (2% decrease) since 2019. Every year at least one MAC earned 100% of the available pool.