

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop C2-21-16  
Baltimore, Maryland 21244-1850



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## **Termination Notice**

### **TOUCHING HEARTS HOSPICE, LLC**

**Date:** April 23, 2025

**Title:** Notice to the Public of Touching Hearts Hospice, LLC Involuntary Termination

**Contact:** [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov)

### **Notice to Public of Termination of TOUCHING HEARTS HOSPICE, LLC**

The Centers for Medicare and Medicaid Services (CMS) has determined that Touching Hearts Hospice, LLC CCN# B31719 has failed to substantially comply with Medicare and Medicaid health and safety participation requirements. Notice is hereby given that on May 8, 2025, in compliance with federal law, CMS will terminate the Medicare provider agreement between the Secretary of Health and Human Services and Touching Hearts Hospice, LLC.

In addition, Federal Financial Participation will not be available to the State for any Medicaid residents admitted to the facility on or after May 8, 2025. For Medicaid residents admitted prior to May 8, 2025, Federal Financial Participation may continue to be made to the State for up to 30 days of covered services to qualified residents furnished on or after May 8, 2025, the date of termination.

While we understand the relocation of residents can be challenging for all parties involved, CMS prioritizes resident safety and care quality. We are closely monitoring the relocation of residents to other facilities. For residents and their family members, CMS recommends visiting the following websites for additional assistance through the relocation process:

- Care Compare Website ([www.medicare.gov/care-compare](https://www.medicare.gov/care-compare))
- Hospital Compare Website (<https://www.medicare.gov/hospitalcompare/search.html>)

Public notice of termination will be posted on the Survey & Certification website at <https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Termination-Notices.html>