DME: Complying with Proof of Delivery Requirements

The Comprehensive Error Rate Testing (CERT) Task Force identified missing or incomplete proof of delivery (POD) documents for DME claims. You're required to maintain POD documentation for 7 years from the date of service regardless of your delivery method.

Use the CERT DME POD Requirements work guide to learn what you must include and what's required for each delivery method.

More Information:
- Standard Documentation Requirements for All Claims Submitted to DME MACs article
- Medicare Program Integrity Manual, Chapter 4, section 4.7.3.1.1–4.7.3.1.3
- CERT webpage

The Medicare Learning Network® (MLN) and CERT DME Outreach & Education Task Force developed this content to provide nationally consistent education to health care providers.

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