OVERVIEW

Coverage to Care (C2C) is an initiative, developed by the Centers for Medicare & Medicaid Services, to help you understand your health coverage and connect you to the primary care and the preventive services that are right for you, so you can live a long and healthy life. Whether you’re an individual managing coverage for you and your family, or a provider or organization helping those in your community, we have resources that can help. Available in as many as 9 languages, with certain resources also available to print for no charge through the CMS Product Ordering System.

Navigate Your Coverage – Make sense of your benefits, make the most of your coverage, and keep track of the information you need.

• Roadmap to Better Care provides 8 steps to help you get the most out of your health coverage.
• Roadmap to Behavioral Health helps you understand mental health, substance use, and the available health care services.

Access Care – Know where to turn for answers, which kind of provider you need, and more to help you access services to care for your health.

• Telehealth: What to Know for Your Family outlines the types of care you can receive through telehealth and how to prepare for an appointment.
• Tips for Understanding your Drug Coverage & Prescriptions provides drug lists, reading prescription labels, and more.

Preventive Services – Flyers for women, teens, and infants discuss services available to you and your loved ones.

Manage Your Chronic Condition – Understand your coverage and the resources that can help you manage a chronic condition like diabetes, cancer, and arthritis.

• Chronic Care Management Fact Sheet outlines the benefits of chronic care management (CCM) and the participation requirements.
• Introduction to Chronic Care Management Animated Video helps you learn more about CCM services.

Resource for Partners and Providers

• Partner Toolkit helps community organizations get involved with C2C.
• Enrollment Toolkit supports health coverage enrollment.
• C2C Community Presentation serves as a presentation resource.