Hello, everyone. Thank you for joining today's Web Interface User Demo Webinar. This is the first in a series of webinars for Accountable Care Organizations (ACOs) and groups that are reporting data for the Quality Performance Category of the Quality Payment Program through the CMS Web Interface for the 2018 performance period. These webinars will highlight important information and updates about the reporting quality data and provide ACOs and groups with the opportunity to ask CMS subject-matter experts their questions. During today's session, CMS will also provide a live demonstration. Please note that these calls will only focus on reporting data for the Quality Performance Category. We will not cover reporting data for the other performance categories during these calls. Now I will turn the call over to Aruna Jhasti from the Center for Medicare and Medicaid Innovation at CMS. Please go ahead.

Thank you. Welcome, everyone, and thank you for joining our webinar on the CMS Web Interface User Demonstration. My name is Aruna Jhasti, and I'm with the Next Generation ACO Model from the CMS Innovation Center. Today the CMS Web Interface User Demonstration will go over important information about the CMS Web Interface and then walk through a demonstration. Also joining me today on this call we have other CMS Web Interface experts and contractors who will share helpful information and answer your questions during our Q&A session after today's brief presentation. Next slide, please.

This is a disclaimer slide about this presentation. Information on these slides is current at the time of this presentation, but we ask that you use and reference the source documents that are provided throughout the presentation for additional information. Please contact us if you have any questions about this slide.

Next slide, please. We do have a couple of announcements for you today. The Application Programming Interface, or API, Trial Period is currently available from September 11, 2018 to January 4, 2019. This slide provides information on resources available to you should you choose to use the API option.

Next slide, please. Here are some key dates to keep in mind. The CMS Web Interface Test Period opens on January 7, 2019 and will close on January 18, 2019. This slide provides information about what you can do within the CMS Web Interface during this time.

Next slide, please. The CMS Web Interface Submission Period is from January 22, 2019 to March 22, 2019. Like last year, there is no "Submit Data to CMS" button in the Web Interface this year. CMS Web Interface will automatically accept your submission after the closing of the reporting period. If you are experiencing issues trying to access the CMS Web Interface, please contact the QPP Service Center for support. Next slide, please.

Please plan to attend the CMS Web Interface support calls listed on this slide. These calls will provide you up-to-date information for Web Interface Users and provide an opportunity for you to have your questions answered. We encourage organizations to share these times and dates and how to register for these webinars with your organizations. There is no link to the Webinar flyer and instructions on how to register on this slide. Oh, sorry. There is a link to the Webinar flyer and the instructions on how to register on this slide. Next slide, please.

Now I'll turn the webinar over to Ozlem Tasel. She will provide a demonstration of the CMS Web Interface.

Welcome to a demonstration of the CMS Web Interface. During this demonstration, you will not see any personally identifiable information, PII, nor will you see any personal health information, PHI. All names, beneficiary I.D.s, birthdates, genders, providers, clinics, groups, and accountable care organizations have been de-identified for this demonstration. Once you log into the Quality Payment Program and navigate to the CMS Web Interface, on the left-hand side, you will see that the navigation menu, the organization name, and TIN are displayed, as well as the following menu-selection items -- View Progress, Report Data, View Reports, Manage Group, and Frequently Asked Questions. When you access the CMS Web Interface, you'll land on the View Progress page where you can see your organization’s reporting progress and team activity. At the top of the New Progress page, there's a milestone timeline that displays Measures Available, Sample Ready, Start Reporting, and Submission Due Date. For demonstration purposes, the milestones have been artificially set up with the timeline so that I can be in the submission window. Below the Milestone Timeline, there are three to-do items that will update throughout reporting. The first box is Reporting in Progress. If I click the "Continue" link on this card, the system takes me back to where I left off. The second box is for Excel Errors. This card displays the number of Excel errors I have remaining or to rate as an Excel upload. The third box is for data irregularities. If I submit any data that has largely been inconsistent, the Data Irregularities box will notify me that I may want to review my data before the final submission. Notice that there are 135 days left in this reporting period, and, so far, I have completed two of 14 measures.

Let's look at our progress. On the new progress screen, there's a card for each measure. For example, the HTN-2 Measure has achieved a minimum reporting requirement of 248 beneficiaries. No reporting has occurred in the oversample upon the 248. The benchmark is displayed. It also shows that I have achieved a 100% performance rate, along with 10 points for the measure. My actual measure score in total is 11 out of 10. In this case, I have earned 10 points for the measure and one bonus point for the Excel upload and download to populate the data for this measure. To earn and to end bonus points for a measure, use the provided Excel template or the CMS Web Interface Application Programming Interface, or API, to submit data.

Here you see IVD-2. It has also achieved a minimum reporting requirement of 248. Again, for this measure, I have a 100% performance rate, 248 in the numerator and 248 in the denominator. For other measures, we have completed partial or non-reporting. Notice in this case, PREV-7 has only 190 consecutively completed beneficiaries. There are 190 in the numerator, 190 in the denominator. We have not earned a Measure Score because we have not yet achieved the minimum reporting requirement. However, we have a 100% performance rate so far.

Let's explore reporting data. There are three ways to report data in CMS Web Interface. There's a bulk-reporting mechanism in which I can download an Excel spreadsheet containing my beneficiary. After populating the Excel spreadsheet with the data that I want to report against my beneficiaries, I can upload it to the CMS Web Interface. There's also a manual reporting process in which I can view my beneficiary list to report data manually against them in the CMS Web Interface. In addition to the Excel upload and Manual Data Entry option, you can now use the CMS Web Interface API to submit data. The API enables programmatic data reporting and real-time performance tracking. We provide API documentation to help users understand the new methods, as well as an API production preview window to test the API with real beneficiary data before submission begins. You can build integrations with your software to test CMS Web Interface data reporting via the API.

Let's go to PREV-12. There's a progress indicator that shows a little bit of progress against my reporting on PREV-12. In addition, it shows that I have completed two beneficiaries out of the 248 that I must minimally report on. The minimum reporting requirement is 248. If we scroll down to the beneficiary list for PREV-12, we can see that I have completed a total of two beneficiaries. I have 614 incomplete beneficiaries, and there are beneficiaries skipped toward this measure. I can click on the "Incomplete" tab to go to my list of incomplete beneficiaries, click "Edit Data," and start entering data. Here you see some demographic information about this particular beneficiary. I can edit that information by clicking on the "Edit Info" link. For example, if the gender is incorrect, I can change the gender here. I can also change the birthdate. Click "Save." Now you see that I have updated the gender and the birthdate.

Let's answer some questions about this measure. Can you locate the patient's medical record and is the patient qualified for samples? "Yes." Is the patient qualified for this measure? "Yes." Was the patient screened for depression using an age-appropriate standardized tool during the measurement period? "Yes." Was the screen positive for depression during the measurement period? "Yes." I have one final question. Notice that the status for this beneficiary is incomplete. Was a follow-up plan for depression documented during the measurement period? "Yes." Notice the patient status is not complete. I can go to "Next" to navigate to the next incomplete beneficiary. The CMS Web Interface saves your data automatically as you enter it. You do not have to click "Save" to save your data. Additionally, there's an indicator at the top of the screen that shows the last time the data was saved.

Let's report on another beneficiary. For this beneficiary, you will say, "Yes, the medical record works now," but, "No, this patient is not qualified for this measure." Now I need to enter the ticket number that I receive when calling the Help Desk. Notice that the patient's status changed to "Skip." Let's go back to PREV-12. Notice that I have three beneficiaries in the numerator and three beneficiaries in the denominator. I skip one beneficiary, which showed my minimum reporting requirement from 248 to 249. One skipped beneficiary requires that I report on one additional beneficiary. We can change our previously entered answer. We can also clear reported data for a beneficiary in the Manual Data Entry Screen. Let's go back to that skipped beneficiary. As you see here, the beneficiary status is skipped. Clicking "Delete Data" for this measure will clear the previous answers that I selected for this beneficiary in this measure. Click "Delete Data" for this measure and then click "Yes, delete" to confirm the deletion. Notice that the beneficiary is now marked Incomplete and all the answers have been cleared. Let's go back to PREV-12. Notice that my minimum requirement went back to 248. In this case, I no longer have any skipped beneficiaries, and I consecutively completed three beneficiaries on my list. Here is the list of completed beneficiaries. If I want to report on additional incomplete beneficiaries, I can select the Incomplete list.

Let's look at Reporting via Excel Download and Upload. We first click the Download button. There are two types of download options. The first is "Beneficiary Sample Without Data," which downloads only prefilled CMS data. This download is the original sample before I input any data into the CMS Web Interface. The second option is Beneficiary Sample with Data, which downloads data that has already been entered into the CMS Web Interface, either manually via a previous Excel upload or via the API. I'm going to select "Beneficiary Sample with Data" and click the “Download” button. Notice that the “Download Progress” field is displayed in the bottom of my screen. Once the download is complete, this Progress field goes away. I can now open the downloaded spreadsheet with my beneficiary sample. This spreadsheet contains more of the beneficiary data, along with all the data reported so far against the measures for those beneficiaries.

Let's look at the organization of this spreadsheet. The first section contains Beneficiary Demographic. The next section contains Patient Confirmation. Following Beneficiary Confirmation, there's a split, separate section for each measure. All the information needed to report on a measure is listed under each measure header. Notice here we have CARE-2 Screening for Future Full Risk. Moving to the right, there will be one area for each measure. This area of columns in the spreadsheet, the Beneficiary I.D., Beneficiary I.D. Type, First Name, Last Name, Gender, and Date of Birth are all light gray in color, meaning that these fields cannot be changed through the Excel upload process. However, some of these fields, like gender and date of birth, can be changed through the manual data-entry process.

Let's look at the Measure questions. If a beneficiary is ranked in the measure, then the question input field will be white or light blue, meaning that I can edit these fields. If a beneficiary is not ranked in the measure, the field will be dark gray, and I don't need to enter data in these fields. Entering beneficiary data is straightforward. By clicking on the "Sort" functionality, I can order the beneficiaries based on their rankings for a measure. Now that I've sorted my beneficiaries by rank, I can answer the measure question by using the drop-down menu to select my answer. For example, for CARE-2, is the patient qualified for this measure? "Yes." Was the patient screened for future fall risk at least once during the measurement period? "Yes." Any fields that are left blank will not be saved in the system. Similarly, any data previously entered in the system will not be overwritten. For questions where we want to intentionally save a blank in system, we select "N.A."

Let's go back to the CMS Web Interface. Once I have updated the spreadsheet for a measure or for multiple measures, I can drag and drop the file here to upload to the CMS Web Interface. I can also click the Browse button to select my file to upload. I have a previously completed spreadsheet with some beneficiary data, so I will select that spreadsheet to upload. After I click the “Upload” button to confirm the file selection, an upload progress indicator displays. While the upload is occurring, it's transferring the file, as well as processing all the data that is in the file. The upload indicator disappears once the upload is complete. Notice that “Measures Complete” changed from 2 out of 14 to 3 out of 14 measures. This update happened in real time as a result of the file upload.

Let's go to the “View Progress” page. Previously, we had completed HTN-2 and IVD-2. But now PREV-9 has also been completed. I have reported on 248, the minimum required for reporting. I have not reported on any of the beneficiaries in the oversample. For this measure, I have achieved a 100%

performance rate with 248 beneficiaries in the numerator and 248 beneficiaries in the denominator. The measure score is 11 out of 10. I have earned 10 points for the measure, as well as one bonus point for the end-to-end bonus credit for using an Excel spreadsheet to upload this measure. My achievement is shown against the benchmark.

Let's look at some reports. There are four reports available in the CMS Web Interface. Let's look at the Data Confirmation Report first. The Data Confirmation Report allows you to review a real-time CMS receipt of your reporting data. There is a section called “Reporting Summary Based on CMS Data Received” that provides a snapshot of when the submission is due and how many measures you have completed. The measures are broken up into two sections -- measures that have met the requirements and measures that have not met the requirements. Under each of these sections, there are measure cards that list measure name and description, the minimum requirements met or not met to effectively complete, skip, included in denominator, included in numerator, performance rate, and measures score. At the bottom of the Data Confirmation Report Page, you are also able to view more details about your measure progress and performance, as well as navigate to the Measure Rates Report.

Now let's explore the Measure Rates Report. In this report, there is a card for each measure, and I can click on the data in these cards to get more detailed information. For example, in the HTN-2 Card, I can click on the number of completed beneficiaries to see a list of these beneficiaries. I can also click on "Incomplete" to see a list of incomplete beneficiaries. I can print this report... or download the report.

Now let's look at the Data Irregularities Report. This report allows you to locate illogical reported data that may need additional attention before submission. There are two high-level categories or data irregularities in the CMS Web Interface. At the measure level, you may have a zero denominator which are measures where you answer with an exception for all beneficiaries or you skip all beneficiaries. Each measure has specific denominator requirements. You're encouraged to check to make sure this information is correct. At the beneficiary level, you may report measure data or beneficiaries who have not qualified for that measure. This data will be stored, but not used in performance calculations. You may report inconsistent measure data, so the measure question you entered may contradict the measure logic. This inconsistent measure data will be stored but not used in performance calculation. Lastly, you may report measure data for a beneficiary who has not qualified for the sample. This measure data will be stored, but not used in performance calculation.

The last report available in the CMS Web Interface is the Activity Log Report. This report displays the activity type performed and the data updated. I can sort the data in this report by activity type or by users and filter the activities by date range. Let's explore “Manage Group”. I can manage my group by clicking "Manage Group" in the Web Navigation followed by either Manage Clinic or Manage Providers. Here you can see that I have 62 clinics. If I wanted to add a new clinic and associate the new clinic with beneficiaries, I can do so by clicking on "Add Clinic." I'll enter the clinic I.D., clinic name, and click the "Save" button. I can search for that clinic or delete the clinic by clicking on the "Delete" link and click "Okay" to confirm. Similarly, I can also manage providers. Here you see a list of my providers. I can sort the providers, list by NPI, last name, first name, or EIN. I can add new providers, edit, or delete existing ones.

I can also download my provider list or clinics list in an Excel spreadsheet by clicking the "Download List" button.

Let's explore the Frequently Asked Questions. Here on the Frequently Asked Questions, I can scroll through the topics to read them or click on the title in the “Topics” list to access the contents for that topic. I can also enter a key word to search for a topic and click on the search result. Here you see the Frequently Asked Questions on Care Coordination and Patient Safety. At this point, we have seen the functionality that's offered in the CMS Web Interface by viewing Progress, Reporting Data, Leaving Reports, Managing Clinics and Providers, and Frequently Asked Questions. This concludes our demonstration of the CMS Web Interface. Thank you for hearing.

Hi, this is Cindy Shipley. I wanted to go over some of the resources we have available to you. If you'd go to the next slide? Okay. We have some information on the Quality Payment Program Help and Support. As you can see listed, we have some videos and webinars and things like that under the website. If you click that link, you can access those resources. We also have the QPP Resource Library. We have the link there, as well as some of the documents with the web links. Next page. We also offer Shared Savings Program ACO information, as well as Next Generation ACO Model information. You can feel free to just click on those, as well. Next slide. If you ever need to call us for any reason or e-mail us, you have the information there for the Quality Payment Program, the Medicare Shared Savings Program ACO, and Next Generation ACO. Next slide.

Great. We are now going to start the Q&A portion of the webinar. You can ask questions via the Q&A box or via phone. To ask a question via phone, please dial 1-877-388-2064, and if prompted, please provide the conference I.D. number, which is 1466448. So first we'll start off by reading a few of the chat questions that came in. It looks like the first one we have says, "We have multiple abstractors who will be working specific measures. Will more than one person be able to work on the same patient on different measures at the same time and save properly?"

Would you be able to repeat that question, please?

Yeah, yeah. It's, "We have multiple abstractors who will be working on specific measures. Will more than one person be able to work on the same patient on different measures at the same time and save properly?"

Yes, that is correct. Multiple users can work on same or different parts of the Web Interface, as well as work on the same beneficiary.

Great. Thank you. Our next question is, "Will the beneficiary's sample file include both HICN and Medicare beneficiary I.D.?"

Yes. The 2018 beneficiary download will include beneficiary I.D., as well as a new column named "Beneficiary Type." This column will indicate whether the beneficiary I.D. is an NPI or HICN.

Okay. Thank you. Our next question is, "Do we get the bonus point if we only report on some of the beneficiaries listed for a measure with Excel? For example, if we use Excel to submit data for 150 of the beneficiaries and manually report for the rest do we get the bonus?"

Correct. You will get the bonus as long as at least one beneficiary is updated for a given measure via an Excel file upload. You do not need to complete the measure via Excel upload to get the bonus point for that measure.

And our next question is, "When will the Excel template be available for testing?"

The Excel template will be posted in the 2018 CMS Resource Library, I believe, by the end of this week. You should be able to access and download the template from the Resource Library.

Thank you. Stephanie, do we have any questions on the phone?

We have a question from Abshan Ghishlain. Abshan, your line is open. Mr. Ghishlain, would you like to ask a question?

Hello? Can you hear me?

Go ahead.

Oh, thanks for taking my question. My question was regarding the Excel template. During the demo, I noticed that the Excel template was shown, though I have two questions. I noticed the column head, so my question considering that column is that when we make this Excel file in order to apply, do we have to have those columns hidden when it comes to uploading the Excel file again? The second question is whether we'll have some sample patients with the proper data when we get the sample file, so that we can review it in a more appropriate way?

For the hidden column, if you are referring to Column "A," it's a new functionality in 2018. We will have a version of the Excel download that highlights the errors that were included in your previously uploaded Excel file. Once you download the Excel Errors File, the Column "A" will be displayed, and it will list the Excel errors your file had. If you're not downloading the Excel file with errors, the other two types of downloads with and without data, the Column "A" will be hidden. Uploading an Excel file without Column "A" will not pose any issues with your upload. You will be able to upload and process the file.

Okay. Thank you. Thank you so much. Yeah. Mm-hmm.

Great. Thank you. So, the next question is, "Will the Excel template have the data validations included like last year?"

That's right. The same data validation will be included in the 2018 Excel file.

Great. Thank you. And this next person says, "Last year, we had trouble uploading the completed Excel sheet back to the Web Interface. It only worked if we split it in two and uploaded end parts. Is this fixed for this year?"

The Excel functionality works the same way. We do not anticipate any issues with the file upload. However, if you choose to divide the Excel file into two Excel files and upload it separately, that will be processed correctly and uploaded into the system.

Thank you. This next question is, "On the template, can you explain the intended purpose of the ‘Confirmation Comments’ column since that's new for this year?"

Last year we did not have that column in the Excel template. However, that is one of the fields in the User Interface. We have added it to the Excel template to exactly match the same fields in the User Interface. The ‘Comments’ column is optional, and no data is required in that column.

Thank you. This next question is, "Where can the numerator guidance be found?"

Hi, this is Angie from the PIMMS Measures Team. Are you asking about a particular measure? In all the measure specifications, there is a numerator confirmation section, and that's where you would find the guidance.

Great. Thank you, Angie. I think that should answer the question. So, Stephanie, do we have any questions on the phone currently?

We have a question from Vikas Dubey. Your line is open.

Hi. My question is, when can we expect CMS to release the Excel templates, like the blank templates? I think it came sometime mid-November last year. When can we expect that this year?

The Web Interface Excel template will be posted in the CMS Resource Library under 2018 Resources. It's planned to be posted by the end of this week.

Perfect. Thank you.

Thank you. Our next question is, "How can I confirm that I have access to the Web Interface?"

You will first need an EIDM account and user credentials to log into the QPP portal. You will be able to verify if you have access to the Web Interface. Once the test period starts, you will be able to log in and be able to access the Web Interface to start the test period.

Thank you. The next question is, "Can we upload multiple copies of the spreadsheet containing different information?"

Yes, you will be able to do that.

Great. And this next question is asking how any updates will be communicated. For example, if there are any changes to the template.

The Excel template that will be posted on the Resource Library has a “Version” tab, and this tab will indicate if there are any consecutive postings or updates to the template. The “Version” tab will display the information on what sections or what the update was. So, if there are any updates to the Excel template, you will be able to see exactly what those updates are in the template.

Great. Thank you. This next question is, "Can you repeat the end date of the Web Interface test period?"

Would you be able to repeat that question, please?

Yes. Actually, would it be possible to go to the slide and show the dates again for the test period and the submission-period -- those two slides? That would be great.

Ozlem, the question was, "When is the end date of the CMS Interface test period?"

I believe it was one of the first slides. If you could go back one more slide? Okay, that's the slide. The CMS Web Interface test period begins January 7th, and it will end January 18th of 2019. So, January 7th through the 18th. Then the next slide, that one's the actual submission period for the CMS Web Interface. Actually, go back one more slide. The submission period is January 22nd through March 22nd. Those are the important dates for all CMS Web Interface users to have and be aware of, whether they're going to test the Web Interface or go in and start submitting data.

Well, great. Thank you. Stephanie, do we have any questions on the phone at this time?

We have a follow-up from Abshan Ghishlain.

Yeah, thanks again for taking my question. My question is, will there be any webinars scheduled to showcase API in action, the new API for the submission?

We do not have one scheduled. We do not have a date for such a webinar, but we can certainly highlight API and an introduction to API, the CMS Web Interface API, in one of the upcoming webinars.

Okay. That would be great. Also, I was following the Google group where the developers are trying to access this API and trying to play around with it, and the one thing as a vendor that we are struggling with is getting access to a test data where we can access our test organizations and play around with the API in order to develop it. It would be great if CMS could provide something in that direction because when we have a real organization I.D., then, technically, we are accessing the real patient data. That is something, I think, all of us want to avoid.

Regarding that question about setting up an API to use test data, I'll be forwarding you a link to the EIDM User Guide that provides instructions to create a new organization associated with your log-in. Once you do that and once you go on the Web Interface for the first time, it'll create a preview environment. It'll create a test beneficiary sample for you on the fly.

Okay. I'm sorry. How can we get access to those instructions? I'm going to go ahead and respond to the ServiceNow Ticket that you filed in just a few minutes with the instructions.

Thank you. Thanks for that.

You're welcome.

Alright. Our next question is, "Where can the Web Interface Guide be found?"

Hi, this is Cindy Shipley. The Web Interface User Guide will be found in the Resource Library. We have not posted that yet. Once we do post that, we will let you guys know. There is just one more thing I wanted to mention. With the Resource Library, you can either search by document or you can just put in "Web Interface." So, if you go in and just enter "Web Interface," it'll pull up all the documents that are available.

Great. Thank you. The next question is, "I am still having trouble with my user name and access to the QPP portal. Who can I contact?"

This is Lisa Marie. Since yours is an individual situation, would it be possible for you to submit a ticket to the Quality Payment Program Service Center, and they'll be able to direct the ticket and get you the proper assistance for your user I.D. and access to the portal.

Thank you. Our next question is, "Will there also be a company-aimed specification document and data dictionary posted with the Excel template at the end of this week?"

Yes. Both of those mentioned documents, along with the Excel template, will be posted by the end of this week.

Thank you. This next question is "Last year, it took about an hour before uploaded data was requested in the portal. Do you anticipate that being the case this year?"

As you have seen in the demo, the upload occurs in real time and the data is processed in real time following the upload. As soon as the file upload is complete, the data changes are reflected in the Web Interface immediately, and that has not changed for 2018. You will be able to see the same upload result reflected immediately in the User Interface.

Thank you. I think we have time for one more phone question if we have anyone on the line, Stephanie?

We have a question from Beth Perry.

Hi. My question is, is there a benefit or a detriment to completing all the patients within each of the measure samples?

I'm sorry. There was an echo on the line. We couldn't understand the question. Would you be able to repeat it, please?

Oh, sure. Can you hear me okay now?

I still hear some feedback. If those who are not speaking could go on "Mute," that would be great.

My question is, is there a benefit and/or detriment to completing all the patients within each measure sample?

You are only required to complete up to 248, the minimum requirement. You are not required to complete any beneficiaries in the oversample. If you choose to do so, you can do that. However, you are not required.

Okay. Right. I guess I was just wondering -- Obviously, the detriment would be that we're doing more patients than necessary, and we could, potentially, decrease our quality score or increase it, correct?

That is correct.

Okay. All right.

I would just add that if you are reporting on more than the minimum required of 248, be sure that you are reporting consecutively and not skipping above that 248, because once a beneficiary has skipped -- I'm sorry, not skipped, but sort of passed by, the count stops.

I'm sorry. Could you say that one more time?

Right. So, if you completed up to 248 beneficiaries and then went on to, let's say, beneficiary 500 in that measure, you would only be scored on those 248. So, all the beneficiaries that you're reporting on need to be consecutive.

Okay, all consecutive. I got it. Thank you so much. That's super helpful.

Yep.

Great. I think we have time for one more chat question. This last question is, "If I incorrectly answer 'No' to a measure and hit save, is there a way to correct this before the final upload?"

You can change your selection via the data entry pages or via Excel upload. For example, if you enter for a question "No," you can go back to that beneficiary and change your answer either via data entry or via an Excel upload. Additionally, in 2018, we are allowing an option for you to clear previously entered answers via the data entry pages. Last year, as well as this year, you can clear out your previously made selections or answers via Excel upload by selecting an "A" for the question that you would like to clear out. Additionally, in 2018, we have the new functionality to do this type of update via the User Interface. You will be able to select a beneficiary and clear the answers that have been entered for that beneficiary and User Interface.

Great. Thank you. And that is all the time we have left today, so if you still have questions, please feel free to contact the QPP Service Center. We send that information out via the chat or feel free to join one of our upcoming webinars. Thank you.

Thank you. This concludes today's conference. You may now disconnect. Speakers, please hold the line.