



Financial Services Group

March 23, 2021

Medicare Secondary Payer (MSP) Group Health Plan (GHP) Benefits of the Commercial Repayment Center Portal (CRCP) Webinar

Wednesday, April 21, 2021

CMS will be hosting this webinar to highlight the benefits and features of the CRCP. Did you know that CRCP users can:

- Log in using Multi Factor Authentication to securely view sensitive data associated with GHP demands?
- Skip extra paperwork by viewing copies of letters sent by CMS, upload disputes, and make payments electronically?
- Access the new Open Debt Report to easily view all recovery cases with a balance due, and to export it to Excel (functionality available to Account Managers only)?
- In April, elect to “go paperless” for recovery correspondence (including demands!) to help reduce the burden of processing paperwork and your impact on the environment?

The webinar will also offer you the opportunity to get your CRCP questions answered live by BCRC EDI and CMS staff. So, whether you are not yet a user of the CRCP but want to learn about all the benefits and features, or you are a current user interested in the new features, this webinar is for you!

If you have questions that you would like to submit in advance for CMS to address in this webinar, please email them to COBR-GHP-Comments@cms.hhs.gov. Please send your questions no later than April 7, 2021.

Date: Wednesday, April 21, 2021

Time: 1:00 PM ET

Webinar URL: <https://www.mymeetings.com/nc/join.php?i=PWXW2007839&p=1920834&t=c>

and

Conference Dial In: 800-779-4694

Conference Passcode: 1920834

Please note that for this webinar you will need to use both the webinar link and dial-in using the information above to access both the visual and audio portions of the presentation. Due to the volume of participants expected, please plan to join at least 15 minutes prior to the start of the presentation.