

Contact Information for Filing a Complaint with the State Survey Agency

State Survey Agency	State Health Department's Web Site Address	Phone Number
Alabama	https://www.alabamapublichealth.gov/providerstandards/complaints.html https://www.alabamapublichealth.gov/providerstandards/contact.html	800-356-9596 334-206-5876
Alaska	https://dhss.alaska.gov/dhcs/Pages/hflc/Complaint-form.aspx	888-387-9387
Arizona	https://www.azdhs.gov/licensing/index.php	602-364-3567
Arkansas	https://www.healthy.arkansas.gov/health-facility-services-complaints	800-233-0340
California	https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind/Pages/Home.aspx	Toll free number listed on website by district: https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx
Colorado	https://cdphe.colorado.gov/file-a-complaint/health-facilities-complaint-and-occurrence-contacts	303-692-2910 1-800-842-8826
Connecticut	https://dphflisevents.ct.gov/Complaints	860-509-7400 1-800-828-9769
Delaware	https://dhss.delaware.gov/dhss/dhcc/ohflcmain.html	800-942-7373
District of Columbia	https://dchealth.dc.gov/node/145702	202-442-5833
Florida	Florida website address: AHCA: Health Quality Assurance (myflorida.com) How to File a Complaint: https://apps.ahca.myflorida.com/hcfc/	888-419-3456
Georgia	Our website address is www.dch.georgia.gov To file a complaint: Go to our website Click on Divisions and Offices Click on Healthcare Facility Regulation Division -HFRD Scroll down to click on File a complaint Link- complete and submit	800-878-6442 Fax: 404-657-8935
Hawaii	https://health.hawaii.gov/	808-692-7420
Idaho	https://healthandwelfare.idaho.gov/providers/acute-and-continuing-care/home-health-agencies	800-345-1453 Fax: 208-364-1888
Illinois	www.dph.illinois.gov	1-800-252-4343
Indiana	https://www.in.gov/health/cshcr/acute-and-continuing-care/	800-246-8909

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Iowa	https://dia.iowa.gov/	1-877-686-0027
Kansas	https://www.kdads.ks.gov/commissions/survey-certification-and-credentialing-commission/abuse-neglect-or-exploitation KDHE: https://www.kdhe.ks.gov/625/Complaint-Hotline	800-842-0078
Kentucky	Division of Health Care - Cabinet for Health and Family Services (ky.gov)	502-564-7963
Louisiana	https://ldh.la.gov/page/3768	800-327-3419
Maine	https://www.maine.gov/dhhs/dlc/safety-reporting/file-a-complaint	1-800-621-8222
Maryland	https://health.maryland.gov/bonha/Pages/complaint.aspx	1-800-492-6005
Massachusetts	https://www.mass.gov/licensure-and-medicare-medicaid-certification	617-753-8150
Michigan	https://www.michigan.gov/lara/0,4601,7-154-89334_63294_72973---,00.html	1-800-882-6006
Minnesota	https://www.health.state.mn.us/facilities/regulation/filecomplaint.html	651-201-4201 1-800-369-7994
Mississippi	http://www.msdh.ms.gov	800-227-7308
Missouri	https://health.mo.gov/safety/abuse/	800-392-0210
Montana	https://dphhs.mt.gov/qad/certificationcomplaintform	1-800-762-4618
Nevada	https://dphh.nv.gov/Reg/HealthFacilities/dta/Complaints/HCQC-Complaint-Form/	1-800-225-3414
Nebraska	dhhs.ne.gov	402-471-0316 Fax: 402-742-2389
New Hampshire	https://www.dhhs.nh.gov/doing-business-dhhs/licensing-certification/health-facilities-administration (Link is at FAQ: What do I do to file a complaint against a facility?)	800-621-6232 E-mail: DHHS.HFA-Certification@dhhs.nh.gov
New Jersey	https://www.state.nj.us/health/healthfacilities/file_complaint.shtml	800-792-9770
New Mexico	www.nmhealth.org	800-752-8649

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New York	https://profiles.health.ny.gov/home_care/pages/complaints	1-800-628-5972
North Carolina	https://info.ncdhhs.gov/dhsr/ciu/filecomplaint.html	1-800-624-3004 (within NC) 919-855-4500 (outside NC)
North Dakota	https://www.health.nd.gov/regulation-licensure/health-facilities/how-report-concern	1-800-545-8256
Ohio	https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/complaints-nursing-home-and-healthcare-facilities/complaints-hcf-nh	1-800-342-0553 1-800-669-3534
Oklahoma	Medical facility complaints: https://oklahoma.gov/health/services/licensing-inspections/medical-facilities-service/complaints-and-enforcement-division.html OSDH main page: https://oklahoma.gov/health.html	405-426-8470 800-234-7258
Oregon	www.healthoregon.org/hflc	971-673-0540
Pennsylvania	http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx	1-800-254-5164
Puerto Rico	https://www.salud.gov.pr/CMS/187	787-782-0120
Rhode Island	https://health.ri.gov/complaints/	401-222-5200
South Carolina	Homepage SC Department of Health & Environmental Control: https://scdhec.gov/ How to File a Complaint: https://scdhec.gov/healthcare-quality/healthcare-facility-licensing/health-facility-cna-abuse-complaints Nursing Home Page https://scdhec.gov/health-regulation/healthcare-facility-licensing/facility-specific-info/nursing-home-information	803-545-4370
South Dakota	https://doh.sd.gov/providers/licensure/complaints.aspx	1-800-738-2301
Tennessee	New TN website address: https://www.tn.gov/hsda How to File a Complaint: https://www.tn.gov/hsda/health-care-facilities/hcf-main/filing-a-complaint.html	615-741-7221 1-800-287-0010 to file a complaint
Texas	https://www.hhs.texas.gov/services/your-rights/complaint-incident-intake Acute health facilities: https://www.hhs.texas.gov/providers/health-care-facilities-regulation/file-a-complaint-a-health-facility	800-458-9858
Utah	https://health.utah.gov/hflcra/forms.php	800-999-7339
Vermont	https://dlp.vermont.gov/survey-cert/sc-complaints	S & C 802-241-0482 888-700-5330 Email: AHS.DAILscintake@vermont.gov
Virginia	https://www.vdh.virginia.gov/licensure-and-certification/complaint-unit/	1-800-955-1819

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Washington	https://www.doh.wa.gov/LicensesPermitsandCertificates/FileComplaintAboutProviderorFacility/FacilityComplaintProcess#heading25859	Toll Free: 1-800-633-6828 Fax: 360-236-2626
West Virginia	https://ohflac.wvdhhr.org/Apps/Forms/Complaint	304-558-0050
Wisconsin	https://www.dhs.wisconsin.gov/guide/complaints.htm	800-642-6552
Wyoming	Complaints - Wyoming Department of Health	1-800-548-1367