Home Health Quality Measures

NOTE: Medicare-certified HHAs are required to participate in the HH QRP by participating and reporting both OASIS (patient quality of care) measures and HHCAHPS (patient survey results) measures. The HHCAHPS measures are from a 34-question survey. CMS groups the measures by topic into three composite measures and two overall measures. CMS publicly reports the HHCAHPS on Care Compare (ZIP), and they are called "patient survey results" on the compare site. The five measures are: (1) Care of Patients, (2) Communications between Providers and Patients, (3) Specific Care Issues, (4) Overall Rating of Care, and (5) Patient willingness to recommend HHA to family and friends.