



## **Care Compare on Medicare.gov April 2022 Refresh Questions and Answers**

### **What is Care Compare on Medicare.gov?**

[Care Compare on Medicare.gov](https://carecompare.cms.gov) is a website that allows patients and health centers to view and compare quality data about dialysis facilities. CMS also uses these data, organized into a series of measures, to create a star rating system that can help patients make educated decisions about where to get their dialysis treatments.

### **What is the April 2022 refresh?**

The April 2022 refresh is one of a series of updates made each year to the data featured on Care Compare on Medicare.gov. New data was refreshed on April 27, 2022. The prior refresh was in October 2020.

### **What is changing in the April 2022 refresh?**

With the April 2022 refresh, patients and facilities can now see the latest data from dialysis facilities on [Care Compare on Medicare.gov](https://carecompare.cms.gov).

- The following In-Center Hemodialysis Consumer Assessment of Healthcare Providers (ICH CAHPS) survey of patients' experiences measures have been updated on Care Compare on Medicare.gov:
  - Individual measures of ICH CAHPS survey of patients' experiences:
    - Kidney doctor's communication and caring
    - Dialysis center staff care and operations
    - Providing information to patients
    - Rating of kidney doctors
    - Rating of dialysis center staff
    - Rating of dialysis facility
  - Overall Star Rating of ICH CAHPS survey of patients' experiences (Patient Survey Rating)

### **Who is affected by the refresh?**

Care Compare on Medicare.gov displays ratings of the quality of care provided by dialysis facilities based on a series of quality measures. Facilities have had their individual measure scores updated based on the latest data for a number of these quality measures. Facilities had an opportunity to review the data and raise any concerns with CMS before the refresh goes live.

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