

## Medicare Part A EDI Helpline

EDI Helpline is a regional number Medicare customers can call to access information and material regarding electronic data interchange.

<b>Jurisdiction 1 – Palmetto GBA</b>	
<b>States</b>	California, Hawaii, Nevada, American Samoa, Guam, Northern Mariana Islands
<b>EDI Help Desk Phone Number</b>	1-866-749-4301
<b>Website</b>	<a href="http://www.palmettogba.com/medicare">http://www.palmettogba.com/medicare</a>

<b>Jurisdiction F – Noridian Administrative Services, LLC</b>	
<b>States</b>	Alaska, Arizona, Idaho, Montana, Oregon, North Dakota, South Dakota, Utah, Washington, Wyoming
<b>EDI Help Desk Phone Number</b>	1-800-967-7902
<b>Website</b>	<a href="http://www.edissweb.com/">http://www.edissweb.com/</a>

<b>Jurisdiction H – Novitas Solutions, Inc.</b>	
<b>States</b>	Arkansas, Colorado, Louisiana, Mississippi, New Mexico, Oklahoma, Texas
<b>EDI Help Desk Phone Number</b>	1-877-235-8073
<b>Website</b>	<a href="https://www.novitas-solutions.com/">https://www.novitas-solutions.com/</a>

<b>Jurisdiction 5 - Wisconsin Physician Service Insurance Corporation</b>	
<b>States</b>	Iowa, Kansas, Missouri, Nebraska
<b>EDI Help Desk Phone Number</b>	1-866-503-9670
<b>Website</b>	<a href="http://www.wpsmedicare.com/">http://www.wpsmedicare.com/</a>

<b>Jurisdiction 8 - Wisconsin Physician Service Insurance Corporation</b>	
<b>States</b>	Indiana, Michigan
<b>EDI Help Desk Phone</b>	1-866-503-9670

<b>Number</b>	
<b>Website</b>	<a href="http://www.wpsmedicare.com/">http://www.wpsmedicare.com/</a>

<b>Jurisdiction 9 – First Coast Service Options, Inc.</b>	
<b>States</b>	Florida, Puerto Rico, U.S. Virgin Islands
<b>EDI Help Desk Phone Number</b>	1-888-670-0940
<b>Website</b>	<a href="http://www.fcso.com/">http://www.fcso.com/</a>

<b>Jurisdiction 10 – Cahaba GBA</b>	
<b>States</b>	Alabama, Georgia, Tennessee
<b>EDI Help Desk Phone Number</b>	1-866-582-3253
<b>Website</b>	<a href="https://www.cahabagba.com/">https://www.cahabagba.com/</a>

<b>Jurisdiction 11 – Palmetto GBA</b>	
<b>States</b>	North Carolina, South Carolina, Virginia, West Virginia
<b>EDI Help Desk Phone Number</b>	1-866-749-4301
<b>Website</b>	<a href="http://www.palmettogba.com/medicare">http://www.palmettogba.com/medicare</a>

<b>Jurisdiction 12 – Novitas Solutions, Inc.</b>	
<b>States</b>	Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania
<b>EDI Help Desk Phone Number</b>	1-877-235-8073
<b>Website</b>	<a href="https://www.novitas-solutions.com/">https://www.novitas-solutions.com/</a>

<b>Jurisdiction 13 – National Government Services</b>	
<b>States</b>	Connecticut, New York
<b>EDI Help Desk Phone Number</b>	1-877-273-4334
<b>Website</b>	<a href="http://www.ngsmedicare.com/">http://www.ngsmedicare.com/</a>

<b>Jurisdiction 14 – National Heritage Insurance Corporation</b>	
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<b>States</b>	Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
<b>EDI Help Desk Phone Number</b>	1-877-386-1056
<b>Website</b>	<a href="http://www.medicarenhic.com/">http://www.medicarenhic.com/</a>

<b>Jurisdiction 15 – CGS</b>	
<b>States</b>	Kentucky, Ohio
<b>EDI Help Desk Phone Number</b>	1-866-758-5666
<b>Website</b>	<a href="http://www.cgsmedicare.com">http://www.cgsmedicare.com</a>

**States in A/B MAC jurisdictions not yet operational**

<b>Illinois</b>	<b>Minnesota</b>	<b>Wisconsin</b>
(877) ASF-4EDI or (877) 273-4334	(800) 967-7902	(414) 226-6032

**NOTE:** Mutual of Omaha does business in all states, except New York. For Mutual of Omaha EDI hotline call (866) 734-6656.