

Medicare Part B EDI Helpline

EDI Helpline is a regional number Medicare customers can call to access information and material regarding electronic data interchange.

Jurisdiction 1 – Palmetto GBA	
States	California, Hawaii, Nevada, American Samoa, Guam, Northern Mariana Islands
EDI Help Desk Phone Number	1-866-749-4301
Website	http://www.palmettogba.com/medicare

Jurisdiction F – Noridian Administrative Services, LLC	
States	Alaska, Arizona, Idaho, Montana, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming
EDI Help Desk Phone Number	1-800-967-7902
Website	http://www.edissweb.com/

Jurisdiction H – Novitas Solutions, Inc.	
States	Arkansas, Colorado, Louisiana, Mississippi, New Mexico, Oklahoma, Texas
EDI Help Desk Phone Number	1-877-235-8073
Website	https://www.novitas-solutions.com/

Jurisdiction 5 - Wisconsin Physician Service Insurance Corporation	
States	Iowa, Kansas, Missouri, Nebraska
EDI Help Desk Phone Number	1-866-503-9670
Website	http://www.wpsmedicare.com/

Jurisdiction 8 - Wisconsin Physician Service Insurance Corporation	
States	Indiana, Michigan
EDI Help Desk Phone	1-866-503-9670

Number	
Website	http://www.wpsmedicare.com/

Jurisdiction 9 – First Coast Service Options, Inc.	
States	Florida, Puerto Rico, U.S. Virgin Islands
EDI Help Desk Phone Number	1-888-670-0940
Website	http://www.fcso.com/

Jurisdiction 10 – Cahaba GBA	
States	Alabama, Georgia, Tennessee
EDI Help Desk Phone Number	1-866-582-3253
Website	https://www.cahabagba.com/

Jurisdiction 11 – Palmetto GBA	
States	North Carolina, South Carolina, Virginia, West Virginia
EDI Help Desk Phone Number	1-866-749-4301
Website	http://www.palmettogba.com/medicare

Jurisdiction 12 – Novitas Solutions, Inc.	
States	Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania Fairfax and Arlington Counties in Virginia and the City of Alexandria in Virginia
EDI Help Desk Phone Number	1-877-235-8073
Website	https://www.novitas-solutions.com/

Jurisdiction 13 – National Government Services	
States	Connecticut, New York
EDI Help Desk Phone Number	1-877-273-4334
Website	http://www.ngsmedicare.com/

Jurisdiction 14 – National Heritage Insurance Corporation	
States	Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
EDI Help Desk Phone Number	1-877-386-1056
Website	http://www.medicarenhic.com/

Jurisdiction 15 - CGS	
States	Kentucky, Ohio
EDI Help Desk Phone Number	1-866-758-5666
Website	http://www.cgsmedicare.com

CEDI – National Government Services	
States	All states for DME claims
EDI Help Desk Phone Number	1-866-311-9184
Website	http://www.ngscedi.com/

States in A/B MAC jurisdictions not yet operational

Illinois	Minnesota	Wisconsin
(877) 567-7261	(877) 380-7442	(877) 567-7261