

Dispute File Layout Effective September 29, 2007

A claims dispute/error file contains a Header record, one or more Detail records and a Trailer record. This data is submitted in a flat file as specified below. The fields in these records are fixed length fields and are separated by a pipe (|) delimiter.

Header Record

| Field Name | Size / Description | Start | End | Source | |
|---|--|-------|-----|---|---|
| | | | | Dispute 837 | Dispute NCPDP |
| Record ID | 7 bytes - Alpha This identifies the type of record. It will always contain the word HEADER. This field is left justified. | 1 | 7 | HEADER <i>Required</i> | HEADER <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 8 | 8 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Trading Partner Name | 40 bytes - ALPHA-NUMERIC Name of the Trading Partner | 9 | 48 | Trading partner name <i>Required</i> | Trading Partner name <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 49 | 49 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Trading Partner Contact ID | 9 bytes – ALPHA-NUMERIC Invoice contact ID of the Trading Partner | 50 | 58 | Trading partner ID <i>Required</i> | Trading partner ID <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 59 | 59 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Transmit Date | 10 bytes – ALPHA-NUMERIC MM-DD-CCYY Date the dispute / error file was transmitted | 60 | 69 | Current date <i>Required</i> | Current date <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 70 | 70 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Transmit Time | 8 bytes – ALPHA-NUMERIC HH:MM:SS Time the dispute / error file was transmitted | 71 | 78 | Current time <i>Required</i> | Current time <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 79 | 79 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Trading Partner Dispute Reference ID | 20 bytes – ALPHA-NUMERIC A dispute Reference ID assigned by a Trading Partner to track their disputes. | 80 | 99 | <i>Optional</i> | <i>Optional</i> |
| Pipe | 1 byte – ALPHA-NUMERIC | 100 | 100 | Delimiter | Delimiter |

Claims Dispute File Layout

| | | | | | |
|-----------------|--|-----|-----|---------------------------|---------------------------|
| Delimiter | Value ' ' Separates each data field | | | <i>Required</i> | <i>Required</i> |
| Dispute File ID | 9 bytes – ALPHA-NUMERIC Dispute File Id assigned by Trading Partner. Must be unique for each file transmitted. | 101 | 109 | <i>Required</i> | <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 110 | 110 | <i>Delimiter Required</i> | <i>Delimiter Required</i> |
| Filler | 402 bytes For future use – should be filled with spaces. | 111 | 512 | <i>Required</i> | <i>Required</i> |

Total = 512 bytes

Dispute / Error Detail Record

| Field Name | Size / Description | Start | End | Source | |
|----------------|--|-------|-----|--|--|
| | | | | Dispute 837 | Dispute NCPDP |
| Record ID | 7 bytes - Alpha This identifies the type of record. It will always contain the word DETAIL. This field is left justified. | 1 | 7 | DETAIL | DETAIL |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 8 | 8 | <i>Delimiter Required</i> | <i>Delimiter Required</i> |
| COBA ID | 10 bytes – Numeric (5 byte IDs are prefixed with 5 zeros) This contains the COBA ID affiliated with the set of claims | 9 | 18 | Element NM109 from Loop 1000B <i>Required</i> | Element 301-C1 of the Insurance record. <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 19 | 19 | <i>Delimiter Required</i> | <i>Delimiter Required</i> |
| Claim Type | 5 bytes – Alpha Describes the type of claim containing the error | 20 | 24 | PARTA for Institutional PARTB for Professional <i>Required</i> | NCPDP <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 25 | 25 | <i>Delimiter Required</i> | <i>Delimiter Required</i> |

Claims Dispute File Layout

| Field Name | Size / Description | Start | End | Source | |
|-------------------------------|---|-------|-----|--|---|
| | | | | Dispute 837 | Dispute NCPDP |
| Trading Partner Claim File ID | 9 bytes – ALPHA-NUMERIC The File ID from the Trading Partners' 837/NCPDP file. | 26 | 34 | Element ISA13 from the ISA header segment. <i>Required</i> | Element 806-5C from the Batch Header <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 35 | 35 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Claim File Transmission Date | 6 bytes – Numeric YYMMDD The date the file was transmitted from COBC | 36 | 41 | Element ISA09 from the ISA header segment. <i>Required</i> | Element 806-5C from the Batch Header. <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 42 | 42 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| HIC Number | 12 bytes – ALPHA-NUMERIC The Medicare HIC number for the claim. | 43 | 54 | Element NM109 in the 2330A Loop <i>Required</i> | Element 332-CY in the Patient Segment <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 55 | 55 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Filler | 19 bytes <i>Should be filled with spaces</i> | 56 | 69 | | |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 70 | 70 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Loop ID / Record Type | 6 bytes – ALPHA-NUMERIC Loop ID (837) or Record Type (NCPDP) of the suspect record | 71 | 76 | Loop ID for the segment in question. <i>Must be included for errors that occur at the trading partner's PreEditor / Translator</i> | Record Type of the record in question. <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 77 | 77 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Segment ID | 3 bytes – ALPHA-NUMERIC Segment Name (837) of the segment in error. | 78 | 80 | Segment Name for the segment in question. <i>Must be included for errors that occur at the trading partner's PreEditor / Translator</i> | N/A |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 81 | 81 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Element ID | 10 bytes – ALPHA-NUMERIC Element Name (837), with sub-element ID of the erroneous element. (e.g. SVD03-2 = Sub-element 2 of SVD03) | 82 | 91 | Element name for the element in question. <i>Must be included for errors that occur at the trading partner's PreEditor / Translator</i> | N/A. |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 92 | 92 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |

Claims Dispute File Layout

| Field Name | Size / Description | Start | End | Source | |
|--------------------------------------|---|-------|-----|---|--|
| | | | | Dispute 837 | Dispute NCPDP |
| Contractor Reference ID (CRI) | 30 bytes – ALPHA-NUMERIC The ID that is unique to the contractor's submitted file / transaction set. | 93 | 122 | Element BHT03 in the BHT segment. <i>Required</i> | Element 504-F4 in the Batch Trailer. <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 123 | 123 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Contractor Number | 9 bytes - ALPHA-NUMERIC ID assigned by CMS to the contractor submitting the claim to COBA. If 5 bytes pad last 4 with spaces. | 124 | 132 | Element NM109 in the 1000A loop. <i>Required</i> | Element 340-7C of the Other COB record <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 133 | 133 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Transaction Set ID | 9 bytes - ALPHA-NUMERIC Identifier of the Transaction assigned by CMS | 134 | 142 | Element ST02 in the ST segment. <i>Required for errors that occur at the trading partner's PreEditor/Translator.</i> | N/A |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 143 | 143 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| DB ebills Invoice # | 10 bytes – ALPHA-NUMERIC The Invoice number of the bill that covers the claims in dispute. | 144 | 153 | Invoice Number for dispute. <i>Required when disputing invoiced claims.</i> | Invoice Number for dispute. <i>Required when disputing invoiced claims.</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 154 | 154 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| DB ebills Line Item Ref # | 16 bytes – ALPHA-NUMERIC The line item reference number of the disputed claims – from the ebills. | 155 | 170 | Reference number of the line on the billed invoice. <i>Required when disputing invoiced claims.</i> | Reference number of the line on the billed invoice. <i>Required when disputing invoiced claims.</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 171 | 171 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Dispute or Error Reason Code | 6 bytes – ALPHA-NUMERIC The reason for the dispute or error. <i>This will come from a list of standard error codes.</i> | 172 | 177 | Code selected from the reason code list. <i>Required – Use 009999 if other. See the Dispute reason code table</i> | Code selected from the reason code list. <i>Required – Use 009999 if other. See the Dispute reason code table</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 178 | 178 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Trading Partner Dispute Reference ID | 20 bytes – ALPHA-NUMERIC A dispute Reference ID assigned by a Trading Partner to track their disputes. | 179 | 198 | <i>Optional</i> | <i>Optional</i> |

Claims Dispute File Layout

| Field Name | Size / Description | Start | End | Source | |
|-------------------------|---|-------|-----|--|--|
| | | | | Dispute 837 | Dispute NCPDP |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 199 | 199 | Delimiter Required | Delimiter Required |
| Dispute Resolution Code | 15 bytes – ALPHA-NUMERIC The dispute resolution code assigned by COBC. | 200 | 214 | Reserved for COBC Trading Partners leave this field blank. | Reserved for COBC Trading Partners leave this field blank. |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 215 | 215 | Delimiter Required | Delimiter Required |
| Comments | 200 bytes – ALPHA-NUMERIC Dispute Reason / Free form comment | 216 | 415 | Text to clarify the reason for the dispute. Required if the dispute reason code is 009999. Otherwise, Optional | Text to clarify the reason for dispute. Required if the dispute reason code is 009999. Otherwise, Optional |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 416 | 416 | Delimiter Required | Delimiter Required |
| Claim Number | 23 bytes – ALPHA-NUMERIC The Claim number (ICN, DCN) for the claim. Left justified with trailing spaces. | 417 | 439 | Element REF02 in the 2330B loop when REF01 = F8. Required | N/A |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 440 | 440 | Delimiter Required | Delimiter Required |
| Filler | 72 bytes For future and internal use – should be filled with spaces. | 441 | 512 | | |

Total = 512 bytes

Trailer Record

| Field Name | Size / Description | Start | End | Source | |
|----------------------|---|-------|-----|---|---|
| | | | | Dispute 837 | Dispute NCPDP |
| Record ID | 7 bytes - Alpha This identifies the type of record. It will always contain the word TRAILER. | 1 | 7 | TRAILER <i>Required</i> | TRAILER <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 8 | 8 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Trading Partner Name | 40 bytes - ALPHA-NUMERIC Name of the Trading Partner | 9 | 48 | Trading partner name <i>Required</i> | Trading Partner name <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 49 | 49 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Record Count | 10 bytes – Numeric <i>The number should contain leading zeros.</i> The count of the records in this Dispute / Error file, including the Header and Trailer records. | 50 | 59 | Count of records <i>Required</i> | Count of records <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 60 | 60 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Dispute File ID | 9 bytes – ALPHA-NUMERIC Dispute File Id assigned by Trading Partner. Must be unique for each file transmitted. | 61 | 69 | <i>Required</i> | <i>Required</i> |
| Pipe Delimiter | 1 byte – ALPHA-NUMERIC Value ' ' Separates each data field | 70 | 70 | Delimiter <i>Required</i> | Delimiter <i>Required</i> |
| Filler | 442 bytes – ALPHA-NUMERIC For Future Use – should be populated with spaces | 71 | 512 | | |

Total = 512 bytes

NOTES:

Each record is a fixed length and contains a total of 512 bytes.

Each field is a fixed length and should be padded with spaces if necessary.

A pipe delimiter should separate each field.

A carriage return line feed (CRLF) terminates each record in a dispute file.

Dispute Reason Codes

The following table lists all the dispute reason codes currently available. This is the code that is used to populate the Dispute or Error Reason field in the Detail Records.

| Reason Code | Dispute Reason |
|-------------|--|
| 000100 | Duplicate Claim |
| 000110 | Duplicate Claim (within the same ISA-IEA loop) |
| 000120 | Duplicate Claim (within the same ST-SE loop) |
| 000200 | Unable to identify provider |
| 000300 | Beneficiary not on eligibility file |
| 000310 | Beneficiary record in transition |
| 000400 | Reserved for future use |
| 000500 | Incorrect claim count |
| 000600 | Claim does not meet selection criteria |
| 000700 | HIPAA Error |
| 009999 | Other |