

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop C2-21-16  
Baltimore, Maryland 21244-1850



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**Center for Clinical Standards and Quality/Quality, Safety & Oversight Group**  
**Termination Notice**

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Press Release

**NOTICE TO PUBLIC OF MANORCARE HEALTH SERVICES**

**Date** November 8, 2018

**Title** Manorcare Health Services

**Contact** [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov)

**Notice to Public of Involuntary Termination of Manorcare Health Services**

The Centers for Medicare & Medicaid Services (CMS) is providing notice that on November 18, 2018, Manorcare Health Services, 13881 Eagle Ridge Drive, Fort Myers, Florida, will no longer participate in the Medicare program. The Medicare provider agreement between Manorcare Health Services and the Secretary of Health and Human Services (HHS) is to be terminated on November 18, 2018, due to their failure to meet Medicare's basic health and safety requirements.

The facility has been notified that Medicare will cease to pay for services furnished to Medicare and Medicaid beneficiaries admitted after November 18, 2018, although payment may continue for up to 30 calendar days for patients admitted on or before November 18, 2018. CMS is committed to patient safety and quality of care. We are closely monitoring the relocation of Medicare and Medicaid patients to other facilities.

CMS requires facilities to meet certain health and safety standards to be certified as a Medicare provider. Involuntary termination of a provider agreement is generally a last resort after all other attempts to remedy the deficiencies at a facility have been exhausted. In this instance, Atlanta Regional Office, has found that Manorcare Health Services is out of compliance with CMS basic health and safety requirements.

While we understand the relocation of residents and patients can be challenging for all parties involved, CMS prioritizes patient safety and care quality. For residents, patients, and their family members, CMS recommends visiting the following websites for additional assistance through the relocation process:

- Nursing Home Compare Website
- Hospital Compare Website

The report of findings associated with this termination action are available through Atlanta Regional Office Freedom of Information Officer. Please contact Donna Mott at 404-562-1738 for additional information.

As of October 1, 2017 (for Ambulatory Surgical Centers [ASCs], Federally Qualified Health Centers [FQHCs], Rural Health Clinics [RHCs] and Organ Procurement Organizations [OPOs]), and August 18, 2017 for all other certified providers and suppliers, public notice of termination will be posted on the Survey & Certification website at <https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Termination-Notices.html>

For more information, please visit <https://www.medicare.gov>. To learn more about the termination process, please visit [www https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/index.html](https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/index.html).