

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop C1-22-06
Baltimore, Maryland 21244-1850



MEDICARE PARTS C AND D OVERSIGHT AND ENFORCEMENT GROUP

August 6, 2025

Ms. Susan Ponder-Stansel
Chief Executive Officer
PACE Partners or Northeast Florida, Inc.
4266 Sunbeam Rd.
Jacksonville, FL 32257

RE: Notice of Release of Imposition of Sanction to Suspend Enrollment of Programs of All-Inclusive Care for the Elderly (PACE) Participants into contract number: H7469

Dear Ms. Ponder-Stansel:

On May 17, 2024, the Centers for Medicare & Medicaid Services (CMS) imposed an enrollment sanction on PACE Partners or Northeast Florida, Inc. (PACE of NE Florida). The sanction immediately suspended PACE of NE Florida's ability to enroll new participants into its Programs of All-Inclusive Care for the Elderly (PACE) contract (H7469), operating in Florida. The sanction was imposed due to deficiencies discovered during the 2021, 2022, and 2023 audits by CMS. In addition, in 2024, CMS determined that PACE of NE Florida failed to comply with requirements to have contracts with certain medical specialists. CMS has determined that the seriousness of these deficiencies requires the suspension of any new enrollments of Medicare beneficiaries into PACE of NE Florida

On March 31, 2025, PACE of NE Florida attested that all of the violations which formed the basis for the sanction, as cited in the sanction notice, were corrected as of March 31, 2025.

Pursuant to 42 C.F.R. § 460.42(c), CMS required PACE of NE Florida to undergo a validation audit of all the operational areas cited in the notice before the enrollment suspension could be lifted. CMS evaluated the results of the validation audit in making their determination on whether PACE of NE Florida has corrected the deficiencies that formed the basis for the sanction. Based on the results of the validation audit and the ongoing monitoring conducted by federal regulators, CMS has determined that PACE of NE Florida's sanction-related deficiencies have been sufficiently corrected. Therefore, effective August 6th, 2025, the sanction is released from contract H7469, and PACE of NE Florida will return to a normal enrollment status.

CMS expects PACE of NE Florida to conduct post sanction corrective action and monitoring activities with CMS' Regional Account Manager (AM) to address any issues identified during the validation audit.

For any initial audit conditions that were outside of the scope of the sanction, CMS expects PACE of NE Florida to continue any needed oversight and correction activities with the CMS

Regional AM. Please note that any future failures to comply with PACE program requirements may subject PACE of NE Florida to other remedies available under law, including the imposition of intermediate sanctions, civil money penalties, or termination of the PACE program agreement as described in 42 C.F.R. Part 460, Subpart D.

If you have any questions about this notice, please call or email the enforcement contact provided in your email notification.

Sincerely,

/s/

John A. Scott
Director
Medicare Parts C and D Oversight and Enforcement Group

cc: Kevin Stansbury, CMS/CM/MOEG/DCE
Tamara McCloy, CMS/OPOLE
Annemarie Anderson, CMS/OPOLE
Karla Taylor, CMS/OPOLE
Sherri Gholston, CMS/OPOLE